



Information and Technology for Better Decision Making

2008 Post-Election Survey of Department of State Voting Assistance Officers

Administration, Datasets, and Codebook

**2008 POST-ELECTION SURVEY OF DEPARTMENT
OF STATE VOTING ASSISTANCE OFFICERS:
ADMINISTRATION, DATASETS, AND CODEBOOK**

**Defense Manpower Data Center
Human Resources Strategic Assessment Program
1600 Wilson Boulevard, Suite 400, Arlington, VA 22209-2593**

Acknowledgments

Defense Manpower Data Center (DMDC) is indebted to numerous people for their assistance with the 2008 Post-Election Voting Survey of Department of State Voting Assistance Officers (DoSVAO) which was conducted on behalf of the Office of the Under Secretary of Defense for Personnel and Readiness (OUSD[P&R]). The survey program is conducted under the leadership of Timothy Elig, Director, Human Resources Strategic Assessment Program (HRSAP).

Policy officials contributing to the development of this survey include Erin St. Pierre and Scott Wiedmann (Federal Voting Assistance Program). Other important contributors to the survey development include Elizabeth Gracon (Department of State), and Mike Wilson (Westat).

DMDC's Program Evaluation Branch, under the guidance of Brian Lappin, previous Branch Chief, and Kristin Williams, current Branch Chief is responsible for the development of questionnaires in the survey program. The lead survey design analyst was Robert Tinney.

DMDC's Personnel Survey Branch, under the guidance of David McGrath, Branch Chief, is responsible for sampling and weighting methods used in the survey program, and survey database construction and archiving. The lead operations analyst on this survey was Kathryn Johnson, SRA International, Inc., supported by Kimberly Hylton, SRA International Inc., and Tina Thomas, Consortium Research Fellow. Mike Wilson, Westat, Inc. developed weights for this survey. Westat performed data collection and editing.

DMDC's Survey Technology Branch, under the guidance of Frederick Licari, Branch Chief, is responsible for the distribution of datasets outside of DMDC and maintaining records on compliance with the Privacy Act and 32 CFR 219.

Table of Contents

| | <u>Page</u> |
|---|-------------|
| Introduction..... | 1 |
| Overview of Report..... | 2 |
| Method | 3 |
| Survey Instrument..... | 3 |
| Sample..... | 4 |
| Respondents | 6 |
| Survey Development and Administration..... | 7 |
| Survey Materials and Their Distribution | 8 |
| Processing Returned Surveys..... | 9 |
| Survey Analysis Files | 10 |
| Estimation | 10 |
| Data Structure | 11 |
| Variables in the Survey Analysis Files | 13 |
| Using Appendix G | 15 |
| References..... | 20 |

Appendices

| | |
|--|-----|
| A. 2008 Post-Election Voting Survey of Department of State Voting Assistance Officers (2008 DOSVAO) | A-1 |
| B. Survey Communications and Brochure..... | B-1 |
| C. Annotated Questionnaire..... | C-1 |
| D. Coding Scheme | D-1 |
| E. Alphabetical Variable List for the Survey Analysis Files | E-1 |
| F. Positional Variable List for the Survey Analysis Files..... | F-1 |
| G. Frequency and Percentage Distributions for Variables in the Survey Analysis Files | G-1 |
| H. Flat File Layout for the Basic Survey Data File | H-1 |
| I. Notes on Analysis of the Dataset..... | I-1 |

List of Tables

| | |
|---|---|
| Table 1. Classification Variables | 5 |
| Table 2. Sample Allocation for the 2008 Post-Election Survey of Department of State Voting Assistance Officers | 5 |
| Table 3. Final Sample Relative to Drawn Sample | 6 |

Table of Contents (Continued)

| | |
|---|----|
| Table 4. Location Rates, Response Rates, and Completion Rates for Eligible Sample Members (Weighted Operational Rates) | 7 |
| Table 5. E-mail Communication Timeline | 9 |
| Table 6. Analysis File Names | 11 |

List of Figures

| | |
|--|----|
| Figure 1. The Structure of the Full Survey File | 12 |
| Figure 2. Annotated Example of a Table from Appendix G | 16 |

2008 POST-ELECTION SURVEY OF DEPARTMENT OF STATE VOTING ASSISTANCE OFFICERS: ADMINISTRATION, DATASETS, AND CODEBOOK

Introduction

The *Human Resources Strategic Assessment Program* (HRSAP), Defense Manpower Data Center (DMDC), conducts surveys to support the personnel information needs of the Under Secretary of Defense for Personnel and Readiness [USD(P&R)]. These surveys assess the attitudes and opinions of the entire Department of Defense (DoD) community. While the primary source of information for HRSAP are *Status of Forces Surveys* (SOFS), DMDC developed *QuickCompass* polls in 2007. *QuickCompass* polls are being developed as a method for obtaining targeted answers to a small number of questions primarily from individuals expected to be able to be reached by e-mail and to have Internet access to complete the data collection.

The Uniformed and Overseas Citizens Absentee Voting Act of 1986 (UOCAVA), 42 USC 1973ff, permits members of the Uniformed Services and Merchant Marine, and their eligible family members and all citizens residing outside the United States who are absent from the United States and its territories to vote in the general election for federal offices. These groups include:

- Members of the Uniformed Services (including Army, Navy, Air Force, Marine Corps, Coast Guard)
- U.S. citizens employed by the Federal Government residing outside the U.S., and
- All other private U.S. citizens residing outside the U.S.

The Federal Voting Assistance Program (FVAP), under the guidance of USD(P&R), is charged with implementing the UOCAVA and evaluating the effectiveness of its programs. The FVAP Office asked DMDC to design, administer, and analyze post-election surveys on Uniformed Services voter participation, overseas nonmilitary voter participation, and local election officials. Without such surveys, the Department will not be able to assess and improve voter access. In addition, such surveys fulfill 1988 Executive Order 12642 that names the Secretary of Defense as the “Presidential designee” for administering the UOCAVA and requires surveys to evaluate the effectiveness of the program in presidential election years.

The objectives of the 2008 post-election surveys are: (1) to gauge participation in the electoral process by citizens covered by UOCAVA, (2) to assess the impact of the FVAP’s efforts to simplify and ease the process of voting absentee, (3) to evaluate other progress made to facilitate voting participation, and (4) to identify any remaining obstacles to voting by these citizens. Surveys were done of military members, federal civilian employees overseas, other U.S. citizens overseas, voting assistance personnel, and local election officials in the U.S.

The *2008 Post-Election Survey of Department of State Voting Assistance Officers (2008 DOSVAO)* was designed to assess the attitudes and opinions of Department of State (DoS)

Voting Assistance Officers (VAO) on voting assistance, electronic transmission of election materials, voting assistance guide, voting information newsletter, Federal Voting Assistance Program (FVAP) Web site, toll-free telephone service, and sources of voting information and resources. Data were collected through a Web instrument, between November 7, 2008 and January 8, 2009¹. The population consisted of a total of 239 DoS VAOs. The sample, a census, took all in the population². A total of 201 eligible members returned usable surveys, which represents an adjusted weighted response rate of 84%.

Overview of Report

This report also documents the procedures used to develop the instrument, design the sample, conduct the survey, process the data and prepare analysis weights. Along with the survey instrument and communications to the sample members (Appendices A and B, respectively), the methods section includes details on how the survey was conducted. DMDC (2009a) provides details on sampling and weighting for 2008 DOSVAO. Tabulated results of the survey are reported by DMDC (2009b). Riemer and Kroeger (2002) provide an overview of sampling and weighting for HRSAP.

Following the summary of the survey methodology is a description of the survey analysis file layout and key variables. Appendices C through I address key concepts required for the analysis of complex survey data, and the structure of records in the survey analysis files are introduced in this section. The appendices in this report include:

- A – Web survey instrument.
- B – Samples of all possible communications sent to sample members during the survey administration: emails.
- Conventions for variable naming and construction are provided in C (annotated questionnaire) and D (coding scheme).
- E, F, and G list the names and values of all variables in the basic-survey dataset and the Privacy-Act confidential variables.
 - E lists the variables in alphabetic order and flags the Privacy-Act confidential variables with an asterisk (*).
 - F lists the variables in the order that they appear in the dataset. Variables with the same function are grouped together (i.e., all variables used for weighting are located together).

¹The Web survey instrument allows us to have a soft opening and closing for the survey. The survey instrument was open and available to take survey responses between November 7, 2008 and January 9, 2008.

² For the ease of documentation, while this survey was a census, we will use the sample terminology and remind the readers that this was a sample from which we took all in the population with equal likelihood for selection.

- G provides a frequency for each variable with the SAS³ values, OS flat file⁴ values and SAS labels in the order that the variables appear in the dataset. In addition to the variables available on the basic-survey file, G contains details for the confidential variables that had to be suppressed to preserve the privacy of survey respondents and nonrespondents.
- H provides the record layout for the basic-survey flat file.
- The SAS code used to construct the analytic variables are included in I.

Method

Post-Election Voting Surveys of military members, overseas federal civilian employees, overseas U.S. citizens, voting assistance officers, and local election officials in the U.S. have been conducted by FVAP in 2000 and 2004 as part of the UOCAVA mandate. However, poor sampling methodology and low survey response rates for these surveys raised concerns about FVAP's ability to generalize the views and voting experiences of survey respondents to all UOCAVA citizens.⁵ In addition, cognitive issues with the questionnaires themselves may have affected the accuracy of the data collected by each of the post-election surveys.⁶

In coordination with FVAP, the Defense Manpower Data Center (DMDC) developed methodologies for the 2008 Post-Election Voting Surveys that addressed the weaknesses of previous survey administrations.⁷ The following sections describe the methodology used in the 2008 *DOSVAO*.

Survey Instrument

The topics covered in the 2008 *DOSVAO* are voting assistance, electronic transmission of election materials, voting assistance guide, voting information newsletter, Federal Voting Assistance Program (FVAP) Web site, toll-free telephone service, and sources of voting information and resources. The survey was subdivided into the following eight topic areas:

1. *Background Information*— Geographic location, time overseas, age, current job, duration Voting Assistance Officer (VAO) assignment, and prior VAO service.
2. *Voting Assistance*— Number of citizens in consular district, receipt and usefulness of training, number of people assisted with voting, number of Federal Post Card Applications (FPCA) and Federal Write-In Absentee Ballot (FWAB) provided, hours worked as VAO, type of activities and assistance provided as VAOs, satisfaction with VAO duties, complaints by citizens on the voting process, and states or territories that presented most problems to absentee voters.

³ SAS® is a registered trademark of SAS Institute Inc., Cary, NC, USA.

⁴ The OS flat file is a text version of the dataset. The variables are in the columns and the records are in the rows. This data can be loaded into any statistical software package with the use of the record layout (Appendix H).

⁵ Details of sampling issues for each survey are reported by Westat (2007a).

⁶ Questionnaire design issues are described by Westat (2007b).

⁷ The planned methodology is summarized by DMDC (2008).

3. *Electronic Transmission of Election Materials*— types of voting materials sent and/or received by e-mail or fax.
4. *Voting Assistance Guide*— Use of the Department of Defense 2008-09 Voting Assistance Guide (VAG), month received VAG, usefulness of VAG, and rating of VAG features.
5. *Voting Information News Newsletter*— Receipt of Voting Information News (VIN) newsletter, use of VIN, usefulness of VIN, and rating of VIN features.
6. *Federal Voting Assistance Program (FVAP) Web Site*— Use of the FVAP Web site, satisfaction with FVAP Web site, and reasons for not using Web site.
7. *Toll-Free Telephone Service*— Use of FVAP toll-free telephone service, satisfaction with FVAP telephone services, reasons for not using the toll-free telephone service.
8. *Sources of Voting Information and Resources*— Usefulness of sources of voting information in performing VAO duties (e.g., voting news releases, public service ad campaigns) and adequacy of supply of election materials.

Sample

The target population for the 2008 DOSVAO consisted of all the posts where Department of State Voting Assistance Officers are assigned to U.S. embassies and consulates throughout the world. Statistical methods are reported in greater detail by DMDC (2009a).

A census was selected from the eligible population of 239 DoS VAOs. Usable questionnaires were returned by 201.

Constructing the Frame and Drawing the Sample

Since 2008 DOSVAO is more precisely a survey of an office or activity and several persons at an embassy or consulate can be assigned VAO duties, it was important to have the survey completed by the most appropriate person. In consultation with the DoS, it was decided that this would most often be the senior American VAO. Therefore, materials were directed to the senior VAO at each embassy or consulate.

It was also realized that, at the time of the survey, the senior VAO could be new to the post and not aware of VAO activities before the presidential election. Therefore, in communications with the Department of State Voting Assistance Officers at the 239 embassies and consulates world-wide, DoS e-mails and other communications, while directed toward the senior VAO, made clear that the most experienced and appropriate person should collaborate in the completion of the survey.

Classification Variables

While the survey was a census, the frame was classified (divided into mutually exclusive population groups) by region. This accounts for the likelihood that the non-response is systematic, rather than random. Classification dimensions and levels are listed in Table 1.

Table 1.
Classification Variables

| Dimension of Stratification | Levels |
|------------------------------------|---|
| Region | Africa East Asia/Pacific Europe Near East and South Central Asia Western Hemisphere |

Table 2 gives counts for strata cells.

Table 2.
Sample Allocation for the 2008 Post-Election Survey of Department of State Voting Assistance Officers

| Sample | Total |
|----------------------------------|--------------|
| <i>Total</i> | 239 |
| <i>Region</i> | |
| Africa | 46 |
| East Asia/Pacific | 41 |
| Europe | 63 |
| Near East and South Central Asia | 38 |
| Western Hemisphere | 51 |

Respondents

Sample Losses

The original sample file contained 239 records. Losses to the sample are listed in Table 3. Sample members were lost for three main reasons: (1) self- or proxy-reported ineligibility, (2) nonlocatability, (3) refusal to participate in the survey or other nonresponse.

Table 3.
Final Sample Relative to Drawn Sample

| | Sample Size n | % of Drawn Sample | Weighted n | % of Weighted Sample |
|--|---------------|-------------------|------------|----------------------|
| <i>Drawn sample</i> | 239 | | 239 | |
| Ineligible on master files | 0 | 0.00% | 0 | 0.00% |
| Self-reported ineligible | -0 | 0.00% | -0 | 0.00% |
| Total: Ineligible | -0 | 0.00% | -0 | 0.00% |
| <i>Eligible sample</i> | 239 | 100% | 239 | 100% |
| Not located (estimated ineligible) | -0 | 0.00% | -0 | 0.00% |
| Not located (estimated eligible) | -0 | 0.00% | -0 | 0.00% |
| Total not located | -0 | 0.00% | -0 | 0.00% |
| <i>Located sample</i> | 239 | 100% | 239 | 100% |
| Requested removal from survey mailings | -0 | 0.00% | -0 | 0.00% |
| Returned blank | -0 | 0.00% | -0 | 0.00% |
| Skipped key questions | -14 | 5.86% | -14 | 5.86% |
| Did not return a survey (estimated ineligible) | -0 | 0.00% | -0 | 0.00% |
| Did not return a survey (estimated eligible) | -24 | 10.04% | -24 | 10.04% |
| Total: Non-response | -38 | 15.90% | -38 | 15.90% |
| <i>Usable responses</i> | 201 | 84.10% | 201 | 84.10% |

Among these remaining individuals, the following groups were classified as nonrespondents: Sample members who returned incomplete surveys (14), and those who did not return a survey (24).

Respondents included all sample members who completed 50% of applicable questions.⁸ At the conclusion of the survey, 201 eligible, locatable sample members had returned usable surveys.

Location, Response and Completion Rates

Beginning in 1995, DMDC standardized its methods for calculating response rates and completion rates using procedures patterned after those advocated by the Council of American Survey Research Organizations (CASRO). CASRO noted that varying operational definitions of response rates can lead to problems or confusion (e.g., when awarding contracts requiring pre-specified response rates or when interpreting the results of a survey). As a result, CASRO formed a task force to recommend guidelines for standardizing the operational definitions of response rates. The new DMDC procedures closely follow CASRO's Sample Type II design (see Council of American Survey Research Organizations, 1982). This definition corresponds to The American Association for Public Opinion Research (AAPOR) RR3 (AAPOR, 2008), which estimates the proportion of eligible cases among cases of unknown eligibility.

Table 4 provides location, response, and completion rate information. The location rate is defined as the proportion of eligible sample members that were located. The completion rate is defined as the proportion of the located sample that returned usable surveys. The response rate is defined as the proportion of eligible sample members that returned usable surveys.

Table 4.
***Location Rates, Response Rates, and Completion Rates for Eligible Sample Members
(Weighted Operational Rates)***

| | Total |
|-----------------|--------------|
| Location rate | 100% |
| Completion rate | 84% |
| Response rate | 84% |

Survey Development and Administration

The survey was hosted on the operations contractor's secure Web site. Sample members saw a welcome page, which gave them access to the frequently asked questions (FAQ) and the

⁸ Applicable questions are those to be completed by all respondents and exclude items that could be skipped depending on prior answers.

Privacy Act Statement & Informed Consent Information. This site invited sample members to enter their personal ticket number and click “continue.”

Each survey question was displayed on a Web page. For each question, the survey allowed respondents to return to the previous page, move forward to the next page, or save and exit the survey. Respondents answered questions by clicking on radio buttons, checking boxes, choosing from a drop-down list, or by text entry. If the respondent chose to save and return to the survey later, upon returning to the survey, the respondent was required to enter their ticket number and brought back to the item from which they exited. The final page of the survey had a “Submit Survey” button and a “Previous Page” button. In addition to the navigation features, the survey featured smart skips. Based on previous answers, the respondents would only be shown questions for which they were applicable (see Appendix D for skip information).

Survey Administration

The Web poll administration process began on October 31, 2008, with an e-mail of pre-notification sent to all sample members. This notification explained why the poll was being conducted, how the poll information would be used, and why participation was important. A e-mail survey invitation was sent on November 7, 2008, which indicated how to participate in the survey. Through the administration period, four e-mail reminders were sent to encourage survey participation (see Appendix B to see the communication text). All pre-notification, survey invitation, and thank you/reminder emails were sent by the DoS. All completed web surveys were received by Westat.

Survey Materials and Their Distribution

E-mail was used to communicate with sample members. Sample members received at most six e-mails: a pre-notification, an invitation, and four reminders. A sample of the e-mail communications is provided in Appendix B.

Ticket Numbers for Web Survey Access

Prior to the first mailing, a list of ticket numbers for Web survey access was randomly generated. One secure ticket number was assigned to each sample member and remained linked to that member for the duration of the project. The member’s unique ticket number was stated (along with the survey URL) in every e-mail. A member could not access the Web survey without using his or her ticket number.

Description of Communications

DMDC provided the operations contractor with the e-mail text. The communications explained why the survey was being conducted, how the survey information would be used, and why participation was important (see Appendix B for copies of the communications.) All pre-notification, survey invitation, and thank you/reminder emails were sent by the DoS. DoS emails were sent under the signature of Janice L. Jacobs, Assistant Secretary of State for Consular Affairs.

At the start of the survey, sample members received a pre-notification, which explained the purpose of the survey, and an announcement, which informed them the survey was active and ready for completion. An additional four e-mail reminders were sent throughout the survey field period. During the last few days of the survey administration, the DoS placed reminder telephone calls to some VAOs who had not yet submitted a completed survey. Table 5 lists the e-mail dates and the frequency of e-mails sent and bounced. E-mail addresses characterized as “bounced,” identifies addresses that were invalid at the time contact was attempted. This is analogous to a postal non-deliverable (PND). An e-mail that is not bounced but for which no response is received is analogous to the non-PND return experienced with a survey with mailed communications. In this case, an e-mail sent is not the same as an e-mail received. It is not known whether these e-mails were delivered to the intended individual, only that these emails were neither bounced nor returned.

Table 5.
E-mail Communication Timeline

| E-mail Numbers | E-mail Drop Date | Number Sent | Number Bounced |
|------------------|------------------|-------------|----------------|
| Pre-notification | 10/31/08 | 239 | 5 |
| Invitation | 11/7/08 | 239 | 0 |
| Reminder 1 | 11/14/08 | 239 | 0 |
| Reminder 2 | 12/5/08 | 239 | 0 |
| Reminder 3 | 12/15/08 | * | * |
| Reminder 4 | 1/5/09 | * | * |

*Note:** Exact number unknown

Processing Returned Surveys

Once a respondent completes an online survey, data are stored in an indexed file on the Web (data) server. The validation program reads and loads the data to the dataset.

DMDC Coding Scheme

To convert the raw data into the item scores that appear in the basic survey data file, DMDC provided the operations contractor with the coding notes (contained in Appendix D) and an annotated copy of the questionnaire (Appendix C). Every attempt is made to capture all information from completed surveys and preserve the data so that secondary analysts can later create variables that were not anticipated by DMDC researchers. To accomplish these goals, DMDC subscribes to a variety of coding conventions for all of its surveys. See Appendix D for in-depth coverage of these coding conventions.

DMDC uses “forward” coding when coding inconsistent answers in items with skip patterns. Data on the starting question accepted as marked and data for the items within the skip pattern are edited to be consistent with the starting question. However, an unedited version of

each item is preserved in a full survey dataset. By preserving the unedited data, recoding can be done if ever required.

Fifty-record Check

After receiving the first 50 returned records, the operations contractor ran a “50-record check.” DMDC checked the resulting data to determine if there were any unanticipated problems in the coding procedures (e.g., respondents were consistently answering in an unexpected manner). Minor corrections to these procedures were necessary as a result of this check and were reviewed by DMDC prior to production of the initial SAS® dataset. At the completion of the 50-record check, the operations contractor compiled the full set of returned surveys. The data were then cleaned and edited.

Survey Analysis Files

This section (a) provides an overview of requirements for analysis of the data, (b) documents the structure of survey analysis files created for the 2008 survey, (c) describes the assembly of the analysis files, and (d) provides an overview of the variables in the survey analysis files.

Estimation

Data were weighted using the industry standard two-stage process. This form of weighting produces survey estimates of population totals, proportions, and means (as well as other statistics) that are representative of their respective populations. Unweighted survey data, in contrast, are likely to produce biased estimates of population statistics. The two-stage process of weighting consists of the following steps:

- Adjustment for selection probability—This was a census of DoS VAOs, in other words, a sample for which every member of the population has 100% chance of selection. The base weight used to adjust the sample is the reciprocal of the selection probability. Since there was a 100% chance of being selected, the base weight for all members of the sample was 1. For example, if a subgroup contained 100 individuals then all 100 individuals were sampled and each would have a base weight of 1.
- Adjustments for nonresponse—Since all sample members are eligible, nonresponse adjustment was limited to receiving a completed survey vs. not receiving a completed survey. Weights are needed to project the sample up to the subgroup population total. To adjust for nonresponse, the base weights (in this case 1) are multiplied by the reciprocal of the nonresponse rate causing the weighted sample to sum to the subgroup population. For 2008 DOSVAO, the nonresponse adjustment was computed in weighting classes defined by geographic region. For example, the population count for Africa is 46 and the respondent count is 39, the adjustment for the Africa cell is 46/39 or a final weight of 1.179.

Analyzing the dataset with the proper use of the appropriate eligibility indicator (ELIGFLGW) and analysis weight (FINALWGT) in standard statistical programs will result in

accurate point estimates but will not result in accurate variance estimates. Wolter (2007) provides a detailed discussion on methods used for variance estimation from sample surveys including replication, Taylor series approximation, and analytic methods.

Data Structure

Care was taken in the preparation of the survey analysis files to provide access to privileged data from the survey with sufficient information for accurate estimations, while meeting requirements for participant and non-participant anonymity. As described below, some detailed variables have been deleted from the basic survey files either because (a) they are typically needed only to analyze survey methods and not needed to analyze the survey data or (b) they provide too great a chance of identifying an individual. For the latter reason, some demographic variables are available on public files only in a collapsed version.

In addition to a basic survey file, a full survey file (containing a more complete set of variables than the basic survey file) has been prepared for internal DMDC use. Files were prepared as SAS and SPSS system files. An ASCII (Operating System or OS) flat file was prepared from the basic survey SAS system file. File names are indicated in Table 6.

Table 6.
Analysis File Names

| Type of File | File Name |
|---------------------------|-----------------|
| Basic-release File – SAS | DOSVAO08P.7BDAT |
| Confidential File – SAS | DOSVAO08C.7BDAT |
| Basic-release File – SPSS | DOSVAO08P.POR |
| Basic-release File – OS | DOSVAO08P.DAT |

The structure of the full survey file is shown in Figure 1. The full survey file contains the basic survey file plus additional full survey variables.

All variables in the full survey file are documented in this report. Appendix E and F list all variables with a notation to indicate which variables are confidential, and show where each variable is documented. Intermediate weighting variables that appear only in the full survey file are documented by Riemer and Kroeger (2002). Variables that appear in collapsed form in the basic survey part of the file and in a fuller version only in the full survey file are discussed later.

Analyses

Both the full survey file and basic survey file contain 239 records, one for every sampled individual.

As depicted in Figure 1, these records can be divided into 3 subgroups. The *Non-response unweighted* subgroup includes all records where no usable Web response was received or no information was received to indicate ineligibility (n=38).

Individuals assigned to the *Ineligible weighted* subgroup either contacted the survey operations contractor or indicated on the survey that they were ineligible to take the survey. Sample members who returned a completed survey were assigned to the *Eligible weighted* subgroup.

To analyze the Web responses, use the analytic weight, FINALWGT, with the file subset by ELIGFLGW.

Figure 1.
The Structure of the Full Survey File

| Subgroups | Basic Survey File | Confidential and Detailed Methodological Variables | Web Eligibility Flag Value and Number of Records |
|-------------------------|-------------------|--|--|
| Non-response unweighted | | | ELIGFLGW=3 n=38 |
| Ineligible weighted | | | ELIGFLGW=2 n=0 |
| Eligible weighted | | | ELIGFLGW=1 n=201 |

Note. The shaded portion represents the subset of the data typically required for analysis.

Variables in the Survey Analysis Files

Basic Survey File

The variables in the basic survey file fall into five categories: (1) derived from survey responses, (2) created by DMDC for analysis, (3) created by the operations contractor to document survey operations, (4) extracted from administrative personnel records, and (5) created to analyze the weighted dataset. Variables are grouped in these categories in Appendix F.

Information gathered on the survey. These variables came directly from the survey or were constructed using only information from the survey. There is at least one variable for every item in the survey except for a few items that had to be removed to preserve confidentiality. The annotated questionnaire (see Appendix C) contains the item names, the values used to code the pre-specified alternatives, and references to applicable coding notes in Appendix D.

Although the first part of Appendix D extensively documents the conventions that DMDC uses to name survey variables, a brief overview of the naming convention is also given here. In general, the survey-derived variables can be classified as variables that begin with either “PEV,” “SR,” or “X.”

For the *2008 Post-Election Voting Survey of Department of State Voting Assistance Officers*, variable names begin with “PEV” to denote the survey type (Post-Election Voting) and the version of survey (first PEV DoS VAO web survey) in this series. The ending three items or letters correspond to the questionnaire sub item. When possible, “X” is reserved to create special crossing (marginal) variables for key analyses. “X” variables typically involve imputation for missing data and, like “SR” variables, are intended to be consistent across DMDC surveys.

The “SR” variables are a set of primarily demographic items that are identically named across all DMDC surveys. The “SR” serves as a mnemonic for self-report with the remainder of the name indicating the data being collected. For example, “SRAGEGP” is the variable name for the item that asks sample members their age. Although all survey data are self-reported, the “SR” is used to distinguish survey-reported information from administrative record information (e.g., “SRAGEGP” from the survey versus “AGE” from administrative databases).

Variables constructed for analysis. Certain demographic variables, including some information collected on the survey, had to be censored to preserve the anonymity promised to survey respondents and nonrespondents. For example, TRAININGAR is a recoding of TRAININGA. An “R” as the last letter of a variable listed in Appendix E and Appendix F is an indication that the variables may have been recoded to create special analysis variables and that the original variable is available only on the confidential analysis file.

Certain key demographic variables were constructed for DMDC analyses. These analytic variables, starting with “X,” are based primarily on self-reported information from the survey. Typically, where the self-reported information was missing on important demographics (e.g., Service, paygrade) data were imputed from respondent’s administrative record.

Appendix I documents many of the decisions made in the analyses reported by DMDC (2009b). For a large number of survey items, analysts must make decisions on the treatment of

special codes used to indicate inconsistencies in the survey data, especially on respondent failures to follow skip pattern directions.

Information on operations. The DMDC-provided identification number, UNIQUEID, is unique and is used to identify responses as they are processed. Other variables are created by the operations contractor but are too detailed to be in the basic survey file.

Information from sampling and record data. Most of the variables used in sample design and selection are too detailed to be in the basic survey file (see the later section on confidential variables).

Information on weighting. Derivation of weights is discussed in detail in DMDC (2009a) and Riemer and Kroeger (2002).

| | |
|----------|---|
| ELIGFLGW | Eligibility Flag |
| FINALWGT | Final Weight with Non-response and Poststratification Adjustments |
| _TOTAL_ | Weighting Class Strata Totals Based on Sampling Frame Counts |

Full Survey File

In addition to variables on the basic survey file, the full survey file also has five additional categories of variables: (1) the uncensored version of survey items that appear in a collapsed form in the basic survey section, (2) the uncensored version of key demographic variables used in analyses that appear in a collapsed form in the basic survey section, (3) detailed variables created by the operations contractor to document operations, (4) detailed variables used in sampling, and (5) detailed variables used in weighting. Variables are grouped in these categories in Appendix F.

Confidential variables—survey data. This section of the full survey file contains the original full version of survey variables that had to be recoded for the basic survey file to preserve confidentiality. To the extent possible, recoded versions of these variables are in the basic survey file section for variables constructed for analysis.

Confidential variables—analysis data. This section of the full survey file contains the original full version of analytic variables constructed by DMDC. To the extent possible, recoded versions of these variables are in the basic survey file section for variables constructed for analysis.

Confidential variables—operations data. This section of the full survey file contains operational variables created by the operations contractor. These variables are useful for methodological studies and/or were used in determining eligibility and response status.

The identifying variables describe how the record was processed once a survey was returned. The classification variables describe how individual sample member's records were grouped and indexed. FLAG_FIN indicates the final disposition status of a sample member (i.e., survey returned, blank survey returned, not locatable, or no return.)

Confidential variables—sampling and record data. This section of the full survey file contains administrative file variables and constructed variables used in determining the sampling design. It also includes the sampling strata identifiers and counts.

Confidential variables—weighting. This section of the full survey file contains variables used in analysis of non-response and in the construction of the weights.

Using Appendix G

Regardless of whether analysts use all or only portions of the database, all analysts should replicate the results found in the tables in Appendix G. It is only by replicating these results that analysts can be sure that they are reading the data correctly. An annotated example of a G table is listed in Figure 2. (However, table does not reflect actual results.)

Figure 2.***Annotated Example of a Table from Appendix G***

¹2008 DOSVAO Post-Election Voting Survey of Department of State Voting Assistance Officers

Which of the following best describes the majority of your work in your duty position? Mark one.

² PEV010 ³Getting my VAO questions answered.

| ⁴ OS DATA | | ⁵ SAS DATA | | | | |
|----------------------|----------------------|-----------------------|------------------------|----------------------------|--------|----------|
| COLS | LENGTH | FORMAT | NAME | TYPE | LENGTH | INFORMAT |
| 0013-0014 | 2 | QC042_ | | NUM | 3 | STDOS2 |
| ⁶ FREQ | ⁷ PERCENT | ⁸ OS VALUE | ⁹ SAS VALUE | ¹⁰ MEANING | | |
| 3143 | 4.0 | -9 | . | No response | | |
| 42324 | 53.3 | -1 | .B | No survey return | | |
| 1979 | 2.5 | 1 | 1 | Very difficult | | |
| 6802 | 8.6 | 2 | 2 | Difficult | | |
| 10854 | 13.7 | 3 | 3 | Neither easy nor difficult | | |
| 10590 | 13.3 | 4 | 4 | Easy | | |
| 3703 | 4.7 | 5 | 5 | Very easy | | |
| 79395 | 100.1 | ¹¹ Totals | | | | |

¹²PERCENT TOTAL DOES NOT = 100 DUE TO ROUNDING ERROR.

¹³G-7

1. **Codebook title and item text.** The codebook title is the same for every table in Appendix G of this codebook. It lists both the general study and the specific questionnaire being summarized. If applicable, the indented text under the title presents the verbatim question or instructions that accompany a specific item in the survey.
2. **Variable name.** The variable name for a survey item is up to eight characters in length and corresponds to the variable name that is used in the SAS®-based, basic survey data file. The conventions for naming survey-derived variables are documented in Appendix D. Appendix F contains a full listing of the basic survey file variables, as well as short descriptions of what the variables document.
3. **Survey item text.** For survey items, this text is the verbatim item wording. For other variables, this text provides a verbal description of the variable.
4. **Location of the item on the OS data file.** This block provides the location of the variable on the OS (ASCII) data file. The OS data block documents (a) the starting and ending column numbers where the data are stored and (b) the number of columns that the data occupy.
5. **SAS® data file information.** This block indicates format name, variable type, length and informat of the data in the SAS® data file. The last block indicates the informat appropriate for reading the data from the OS data file.
6. **Counts of item value responses.** This column indicates the number of sample members who fall into the category corresponding to each value for the variable. The count provided for each variable value should correspond exactly to those that analysts would obtain when running unweighted frequencies on all 239 records in the accompanying database. Before running complex statistical analyses, analysts are encouraged to re-create these frequency tables. Re-creating the counts minimally ensures that the data are being correctly read by the analysts' computers and programs.
7. **Respondent percentages for each value.** This column indicates the percentage of sample members who marked each variable value. The percentages are calculated by dividing the row value in the "FREQ" column by the total listed at the bottom of the "FREQ" column. The percentages provided for each variable value should correspond exactly to those that analysts would obtain when running unweighted frequencies on all 239 records in the accompanying database.
8. **Response OS values.** This column presents the OS (ASCII) code for the actual or re-coded response values for each survey item. Further details on the values in this column are found in either the annotated questionnaire or in Appendix D. For example, all negative values are found in Appendix D.
9. **Response SAS® values.** This column presents the SAS® code for the actual or re-coded response values for each survey item. Further details on the values in this

column are found in either the annotated questionnaire or in Appendix D. Negative values are found in Appendix D.

10. **Explanation of the item value codes.** This column presents brief verbal explanations of the OS and SAS[®] coding for each survey item. If the coded information corresponds to survey response alternatives, the text in the table is the verbatim response from the survey instrument. More detailed explanations are found in either the annotated questionnaire or in Appendix D.
11. **Total of response frequencies and percents.** The number appearing at the bottom of the “FREQ” column is the total number of sample members in the basic survey file. This number is the same for every table in this codebook. That is, every sample member in the database is accounted for on every variable even if the variable indicates only that the information was missing for that sample member. The number appearing at the bottom of the “PERCENT” column is typically 100.0. Rounding error, however, occasionally causes the total percentage to be slightly above or below 100.0.
12. **Messages to analysts.** The messages alert analysts to situations specific to a variable including (a) rounding errors resulting in a total percentage other than 100 percent; (b) the variable having values that are “too numerous to list;” (c) extraction of the variable from another specified database; (d) creation of the variable from two or more variables specified in the message; and (e) further clarification of the survey item corresponding to the variable.
13. **Codebook page number.** This is the Appendix G page number corresponding to a specific variable. Appendix F identifies the page number in Appendix G where the variable can be found.

References

Bureau of the Census. (2002, March). *Current Population Survey: Design and methodology* (Technical Paper 63RV). Retrieved May 31, 2002, from <http://www.census.gov/prod/2002pubs/tp63rv.pdf>

Chromy, J. R. (1987). Design optimization with multiple objectives. *Proceedings: Papers presented at the annual meeting of the American Statistical Association, San Francisco, CA, August 17-20, 1987* (pp. 194-199). Alexandria, VA: The Association.

Cochran, W.G. (1977). *Sampling techniques* (3rd ed.). New York: John Wiley & Sons.

Council of American Survey Research Organizations. (1982). *On the Definition of Response Rates* (special report of the CASRO Task Force on Completion Rates, Lester R. Frankel, Chair). Port Jefferson, NY: Author.

Deever, J. A. and Mason, R. E. (2003). *DMDC Sampling Planning Tool: Version 2.1*. Arlington, VA: DMDC.

DMDC. (2008). *Planned Methodology for 2008 Post-Election Voting Surveys, Survey Note* (Report No. 2008-027). Arlington, VA: Author.

DMDC. (2009a). *2008 Post-Election Voting Survey of Department of State Voting Assistance Officers: Statistical Methodology Report* (Report No. 2009-019). Arlington, VA: Author.

DMDC. (2009b). *2008 Post-Election Voting Survey of Department of State Voting Assistance Officers: Tabulation of responses* (Report No. 2009-017). Arlington, VA: Author.

Office of Management and Budget. (2000). *Guidance on aggregation and allocation of data on race for use in civil rights monitoring and enforcement* (Bulletin No. 00-02). Washington, DC: Author.

Riemer, R. A. and Kroeger, K. R. (2002). *Statistical design of the Status of Forces Surveys of Active-Duty Members* (Report No. 2002-033). Arlington, VA: DMDC.

SAS Institute Inc. (2006). SAS/STAT User's Guide, Version 9.1.4. Cary, NC.

SPSS® for Windows.™ (2007). Version 15.1. Chicago, IL: SPSS Inc.

Standards for Maintaining, Collecting, and Presenting Federal Data on Race and Ethnicity, 62 Fed. Reg. 58781 (1997).

SUDDAN® Software for the Statistical Analysis of Correlated Data [Computer Software]. (1996). Research Triangle Park, NC: Research Triangle Institute.

Westat. (2007a). *Final Report. Survey Methods Review of the Federal Voting Assistance Program's 2004 Post-Election Surveys and Recommendations for the 2008 Surveys*.

Westat. (2007b). *Final Report. Cognitive Appraisals of the 2004 Post-Election Voting Surveys*.

Wolter, K.M. (2007). *Introduction to variance estimation (2nd edition)*. New York: Springer-Verlag.

Appendix A.
2008 Post-Election Voting Survey of
Department of State Voting Assistance
Officers

**PEV060801 State Voting Assistance Officers
BACKGROUND INFORMATION**

1. On November 4, 2008, in which country were you stationed? *Please enter the name of the country in the box below.*

***** Page Break *****

BACKGROUND INFORMATION

2. As of November 4, 2008, how long had you been stationed in this country?

- Less than 6 months
- 6 months to less than 1 year
- 1 year to less than 2 years
- 2 years to less than 3 years
- 3 years or more

***** Page Break *****

BACKGROUND INFORMATION

3. What was your age on November 4, 2008?

- 24 years old or younger
- 25 to 29 years old
- 30 to 34 years old
- 35 to 44 years old
- 45 years old or older

***** Page Break *****

BACKGROUND INFORMATION

4. Is your current job the same as your job on November 4, 2008?

- Yes
- No

***** Page Break *****

BACKGROUND INFORMATION

5. How long had you been a Voting Assistance Officer (VAO) in the assignment you held on November 4, 2008?

- Less than 3 months

- 3 months to less than 6 months
- 6 months to less than 1 year
- 1 year or more

***** Page Break *****

BACKGROUND INFORMATION

6. Have you ever served as a Voting Assistance Officer (VAO) before your most recent VAO assignment?

- Yes, once before
- Yes, more than once before
- No

***** Page Break *****

BACKGROUND INFORMATION

7. As of November 4, 2008, how long have you served as a Voting Assistance Officer (VAO), including previous service?

- Less than 6 months
- 6 months to less than 1 year
- 1 year to less than 2 years
- 2 years to less than 3 years
- 3 years or more

***** Page Break *****

VOTING ASSISTANCE

8. As of November 4, 2008, how many U.S. citizens (official and non-official) resided in your consular district?

- Less than 5,000
- 5,001 to 20,000
- 20,001 to 50,000
- More than 50,000

***** Page Break *****

VOTING ASSISTANCE

9. During the Voting Assistance Officer (VAO) assignment period that includes November 4, 2008, did you receive any training to prepare you for performing your VAO duties?

- Yes

No

***** Page Break *****

VOTING ASSISTANCE

10. If you received any of the following types of training, how useful was each one in preparing you for performing your Voting Assistance Officer (VAO) duties? *Mark one answer for each item.*

| | Very useful | Useful | Somewhat useful | Not very useful | Not at all useful | Did not receive this training |
|--|----------------------------------|----------------------------------|-----------------------|----------------------------------|----------------------------------|----------------------------------|
| a. Federal Voting Assistance Program (FVAP) onsite VAO training workshop | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Other workshop/seminar | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| c. FVAP online/CD ROM training for VAOs | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. Classroom instruction at the Foreign Service Institute | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| e. Informal briefing(s) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| f. Materials left by previous VAOs | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| g. Instructions from the Department of State | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| h. Materials on the Consular Affairs Intranet site | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |

***** Page Break *****

VOTING ASSISTANCE

11. During 2008, about how many people did you and your staff provide with voting assistance in the primaries and the November 4 general election?

- None
- 1 to 100
- 101 to 500
- 501 to 1000
- 1001 to 2000
- 2001 or more

***** Page Break *****

VOTING ASSISTANCE

12. During 2008, about how many people did you and your staff provide with Federal Post Card

Applications (FPCAs) for the primaries and November 4 general election?

- None
- 1 to 50
- 51 to 100
- 101 to 200
- 201 to 500
- 501 or more

***** Page Break *****

VOTING ASSISTANCE

13. During 2008, about how many people did you and your staff provide with Federal Write-In Absentee Ballots (FWABs) for the primaries and November 4 general election?

- None
- 1 to 50
- 51 to 100
- 101 to 200
- 201 to 500
- 501 or more

***** Page Break *****

VOTING ASSISTANCE

14. During 2008, about many hours per week have you spent on Voting Assistance Officer (VAO) activities?

- 10 hours or less per week
- 11 to 20 hours per week
- 21 to 30 hours per week
- 31 to 40 hours per week
- 41 or more hours per week

***** Page Break *****

VOTING ASSISTANCE

15. During your most recent assignment as a Voting Assistance Officer (VAO), did you do the following activities? Mark "Yes" or "No" for each item.

| | Yes | No |
|---|-----------------------|-----------------------|
| a. Conduct workshops/briefings on voting for overseas citizens/post staff members | <input type="radio"/> | <input type="radio"/> |
| b. Distribute Federal Post Card Applications (FPCAs) | <input type="radio"/> | <input type="radio"/> |

- c. Regularly report on voting activities to your Department's Chief Voting Officer
- d. Regularly report on voting activities to senior embassy officials
- e. Answer overseas citizens voting questions
- f. Display voting information materials
- g. Involve overseas citizens organizations in voting program

***** Page Break *****

VOTING ASSISTANCE

16. During 2008, were you and your staff asked to provide the following kinds of voting assistance?
Mark "Yes" or "No" for each item.

| | Yes | No |
|---|----------------------------------|----------------------------------|
| a. Provide Federal Post Card Applications (FPCAs) to voters | <input type="radio"/> | <input checked="" type="radio"/> |
| b. Help voters fill out FPCAs | <input checked="" type="radio"/> | <input type="radio"/> |
| c. Provide Federal Write-In Absentee Ballots (FWABs) to voters | <input type="radio"/> | <input checked="" type="radio"/> |
| d. Help voters fill out FWABs | <input checked="" type="radio"/> | <input type="radio"/> |
| e. Act as a notary/witness to FPCAs and/or ballots | <input type="radio"/> | <input checked="" type="radio"/> |
| f. Electronically transmit or receive election materials by fax | <input checked="" type="radio"/> | <input type="radio"/> |
| g. Electronically transmit or receive election materials by e-mail | <input type="radio"/> | <input checked="" type="radio"/> |
| h. Help voters determine voting jurisdictions | <input checked="" type="radio"/> | <input type="radio"/> |
| i. Provide addresses of local election officials | <input type="radio"/> | <input checked="" type="radio"/> |
| j. Explain specifics of state voting procedures to voters | <input checked="" type="radio"/> | <input type="radio"/> |
| k. Help voters determine the need to register or how to register | <input type="radio"/> | <input checked="" type="radio"/> |
| l. Provide information on changing legal residence to voters | <input checked="" type="radio"/> | <input type="radio"/> |
| m. Explain deadlines for necessary forms and/or submitting ballots | <input type="radio"/> | <input checked="" type="radio"/> |
| n. Provide dates of elections | <input checked="" type="radio"/> | <input type="radio"/> |
| o. Answer questions about the impact of voting on federal tax liability | <input type="radio"/> | <input checked="" type="radio"/> |

- p. Explain the importance of voting
- q. Provide information on candidates/issues

***** Page Break *****

VOTING ASSISTANCE

17. During your most recent Voting Assistance Officer (VAO) assignment, how satisfied or dissatisfied were you with each of the following as you performed your duties? *Mark one answer for each item.*

| | Very satisfied | Satisfied | Neither satisfied nor dissatisfied | Dissatisfied | Very dissatisfied |
|--|-----------------------|-----------------------|---|-----------------------|--------------------------|
| a. Amount of time available for performing VAO duties | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Embassy support for the voting program | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. Department of State support for the voting program | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. Quantity of voting materials available | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e. Timeliness of distribution of voting materials within the Department of State | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| f. Method of requesting voting materials | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

***** Page Break *****

VOTING ASSISTANCE

18. During 2008, did overseas citizens make the following complaints about registering to vote, obtaining an absentee ballot, or preparing to vote? *Mark "Yes" or "No" for each item.*

| | Yes | No |
|--|-----------------------|-----------------------|
| a. Complicated voting procedures | <input type="radio"/> | <input type="radio"/> |
| b. Difficulty filling out Federal Post Card Application (FPCA) | <input type="radio"/> | <input type="radio"/> |
| c. Delayed or no response to the FPCA | <input type="radio"/> | <input type="radio"/> |
| d. Returned FPCA because it was not accepted by election officials | <input type="radio"/> | <input type="radio"/> |
| e. Difficulty having FPCA or ballot notarized | <input type="radio"/> | <input type="radio"/> |
| f. Confusing absentee ballot | <input type="radio"/> | <input type="radio"/> |

g. Difficulty using Federal Write-In
Absentee Ballot (FWAB)

h. Confusing residency
qualifications/laws

i. Not enough information on
candidates/issues

j. Difficulty with maintaining current
mailing address with local election
officials

k. Other complaint(s)

***** Page Break *****

VOTING ASSISTANCE

Please specify the other complaint(s).



***** Page Break *****

VOTING ASSISTANCE

19. Based on your experience as a Voting Assistance Officer (VAO) during the 2008 elections, the absentee voting procedures of which three states or territories presented the most problems to absentee voters at your post? Please specify 3 states or territories.



***** Page Break *****

ELECTRONIC TRANSMISSION OF ELECTION MATERIALS

20. During 2008, did you assist voters by sending and/or receiving any of the following voting materials by fax? Mark "Yes" or "No" for each item.

| | Yes | No |
|---|----------------------------------|----------------------------------|
| a. Sent Federal Post Card Applications (FPCAs) | <input type="radio"/> | <input checked="" type="radio"/> |
| b. Received FPCAs | <input checked="" type="radio"/> | <input type="radio"/> |
| c. Sent blank absentee ballots | <input type="radio"/> | <input checked="" type="radio"/> |
| d. Received blank absentee ballots | <input checked="" type="radio"/> | <input type="radio"/> |

| | | |
|------------------------------------|----------------------------------|----------------------------------|
| e. Sent voted ballots | <input type="radio"/> | <input checked="" type="radio"/> |
| f. Received voted ballots | <input checked="" type="radio"/> | <input type="radio"/> |
| g. Sent other voting materials | <input type="radio"/> | <input checked="" type="radio"/> |
| h. Received other voting materials | <input checked="" type="radio"/> | <input type="radio"/> |

***** Page Break *****

ELECTRONIC TRANSMISSION OF ELECTION MATERIALS

21. During 2008, did you assist voters by sending and/or receiving any of the following voting materials by e-mail? Mark "Yes" or "No" for each item.

| | Yes | No |
|--|----------------------------------|----------------------------------|
| a. Sent Federal Post Card Applications (FPCAs) | <input type="radio"/> | <input checked="" type="radio"/> |
| b. Received FPCAs | <input checked="" type="radio"/> | <input type="radio"/> |
| c. Sent blank absentee ballots | <input type="radio"/> | <input checked="" type="radio"/> |
| d. Received blank absentee ballots | <input checked="" type="radio"/> | <input type="radio"/> |
| e. Sent voted ballots | <input type="radio"/> | <input checked="" type="radio"/> |
| f. Received voted ballots | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| g. Sent other voting materials | <input type="radio"/> | <input checked="" type="radio"/> |
| h. Received other voting materials | <input checked="" type="radio"/> | <input type="radio"/> |

***** Page Break *****

VOTING ASSISTANCE GUIDE

22. The Department of Defense 2008-09 Voting Assistance Guide (VAG) provides state-by-state information about registering to vote and requesting an absentee ballot. Did you receive the 2008-09 VAG?

Yes
 No

***** Page Break *****

VOTING ASSISTANCE GUIDE

23. During 2008, in what month did you receive the 2008-09 Voting Assistance Guide (VAG)?

January
 February
 March
 April
 May
 June

-
- July
- August
- September
- October
- November
- Prior to January 2008
- Do not recall

***** Page Break *****

VOTING ASSISTANCE GUIDE

24. During 2008, how useful was the 2008-09 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties?

- Very useful
- Useful
- Somewhat useful
- Not very useful
- Not at all useful

***** Page Break *****

VOTING ASSISTANCE GUIDE

25. Did you like the following features of the 2008-09 Voting Assistance Guide (VAG)? Mark "Yes" or "No" for each item.

| | Yes | No |
|--|-----------------------|-----------------------|
| a. State-by-state information on registering and voting absentee | <input type="radio"/> | <input type="radio"/> |
| b. Dates of elections and deadlines | <input type="radio"/> | <input type="radio"/> |
| c. Information on how to fill out the Federal Post Card Application (FPCA) | <input type="radio"/> | <input type="radio"/> |
| d. Mailing addresses for FPCAs or ballots | <input type="radio"/> | <input type="radio"/> |
| e. Information on electronically transmitting FPCAs or ballots by fax | <input type="radio"/> | <input type="radio"/> |
| f. Information on electronically transmitting FPCAs or ballots by e-mail | <input type="radio"/> | <input type="radio"/> |
| g. The overall layout and design | <input type="radio"/> | <input type="radio"/> |
| h. Some other feature | <input type="radio"/> | <input type="radio"/> |

***** Page Break *****

VOTING ASSISTANCE GUIDE

Please specify the other feature.



***** Page Break *****

VOTING INFORMATION NEWS NEWSLETTER

26. The Voting Information News (VIN) newsletter is a monthly publication containing timely information for Voting Assistance Officers (VAO). During 2008, did you receive the VIN newsletter?

- Yes, both electronically and hard copy
- Yes, electronically only
- Yes, hard copy only
- No

***** Page Break *****

VOTING INFORMATION NEWS NEWSLETTER

27. During 2008, did you use the Voting Information News (VIN) newsletter?

- Yes
- No

***** Page Break *****

VOTING INFORMATION NEWS NEWSLETTER

28. During 2008, did you use the Voting Information News (VIN) newsletter in the following ways? Mark "Yes" or "No" for each item.

| | Yes | No |
|--|-----------------------|-----------------------|
| a. Forwarded it by e-mail | <input type="radio"/> | <input type="radio"/> |
| b. Photocopied the newsletter and distributed it | <input type="radio"/> | <input type="radio"/> |
| c. Extracted selected information and distributed it | <input type="radio"/> | <input type="radio"/> |
| d. Kept it for reference | <input type="radio"/> | <input type="radio"/> |
| e. Used it in some other way | <input type="radio"/> | <input type="radio"/> |

***** Page Break *****

VOTING INFORMATION NEWS NEWSLETTER

Please specify the other way you used the VIN newsletter.



***** Page Break *****

VOTING INFORMATION NEWS NEWSLETTER

29. Overall, how useful was the Voting Information News (VIN) newsletter in helping you carry out your Voting Assistance Officer (VAO) duties?

- Very useful
- Useful
- Somewhat useful
- Not very useful
- Not at all useful

***** Page Break *****

VOTING INFORMATION NEWS NEWSLETTER

30. During 2008, when you used the Voting Information News (VIN) newsletter, did you like the following features? Mark "Yes" or "No" for each item.

| | Yes | No |
|--|-----------------------|-----------------------|
| a. The overall layout and design | <input type="radio"/> | <input type="radio"/> |
| b. The information it contained | <input type="radio"/> | <input type="radio"/> |
| c. Ease of use | <input type="radio"/> | <input type="radio"/> |
| d. Frequency of the newsletter | <input type="radio"/> | <input type="radio"/> |
| e. Timeliness of the information in the newsletter | <input type="radio"/> | <input type="radio"/> |
| f. "To Do" checklist | <input type="radio"/> | <input type="radio"/> |
| g. Some other feature | <input type="radio"/> | <input type="radio"/> |

***** Page Break *****

VOTING INFORMATION NEWS NEWSLETTER

Please specify the other feature you liked about the VIN newsletter.



***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM (FVAP) WEB SITE

31. The Federal Voting Assistance Program (FVAP) Web site, www.fvap.gov, provides voting-related information and resources. During 2008, did you visit this Web site?

Yes
 No

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM (FVAP) WEB SITE

32. How many times did you visit the Federal Voting Assistance Program (FVAP) Web site during 2008?

Every day
 At least once a week, but not every day
 At least once a month, but not every week
 At least once in 2008, but not every month
 Do not recall

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM (FVAP) WEB SITE

33. During 2008, did you visit the Federal Voting Assistance Program (FVAP) Web site for any of the following reasons? Mark "Yes" or "No" for each item.

| | Yes | No |
|---|-----------------------|-----------------------|
| a. To access the online 2008-09 Voting Assistance Guide (VAG) | <input type="radio"/> | <input type="radio"/> |
| b. To access Voting Information News (VIN) newsletters | <input type="radio"/> | <input type="radio"/> |
| c. To access other FVAP publications | <input type="radio"/> | <input type="radio"/> |
| d. To access the Voting Calendar | <input type="radio"/> | <input type="radio"/> |
| e. To access the online Federal Post Card Application (FPCA) | <input type="radio"/> | <input type="radio"/> |
| f. To link to other election-related Web sites | <input type="radio"/> | <input type="radio"/> |
| g. To obtain Voter Assistance Officer (VAO) training | <input type="radio"/> | <input type="radio"/> |

h. To find a U.S. Representative or U.S. Senator

i. To obtain toll-free telephone numbers

j. To send e-mail to FVAP

k. To obtain information for your own publications

l. Some other reason

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM (FVAP) WEB SITE

Please specify the other reason for visiting the FVAP Web site.



***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM (FVAP) WEB SITE

34. Overall, how satisfied or dissatisfied were you with the Federal Voting Assistance Program (FVAP) Web site when you visited it in 2008?

Very satisfied
 Satisfied
 Neither satisfied nor dissatisfied
 Dissatisfied
 Very dissatisfied

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM (FVAP) WEB SITE

35. What were your reasons for not visiting the Federal Voting Assistance Program (FVAP) Web site in 2008? Mark "Yes" or "No" for each item.

| | Yes | No |
|---|-----------------------|----------------------------------|
| a. I did not know about it. | <input type="radio"/> | <input checked="" type="radio"/> |
| b. I did not know what it was for | <input type="radio"/> | <input checked="" type="radio"/> |
| c. I knew about it, but did not know the Web site address | <input type="radio"/> | <input checked="" type="radio"/> |
| d. I got all the information I needed from other sources | <input type="radio"/> | <input checked="" type="radio"/> |

e. I did not think it would be useful
f. Some other reason

***** Page Break *****

FEDERAL VOTING ASSISTANCE PROGRAM (FVAP) WEB SITE

Please specify the other reason for not visiting the FVAP Web site.



***** Page Break *****

TOLL-FREE TELEPHONE SERVICE

36. The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service from many countries that allows a caller to talk to FVAP staff for voting assistance. During 2008, did you use or refer anyone to the FVAP toll-free telephone service?

Yes
 No

***** Page Break *****

TOLL-FREE TELEPHONE SERVICE

37. Based on your experience in 2008 with the Federal Voting Assistance Program (FVAP) toll-free telephone service, how satisfied or dissatisfied were you with the assistance you received?

Very satisfied
 Satisfied
 Neither satisfied nor dissatisfied
 Dissatisfied
 Very dissatisfied

***** Page Break *****

TOLL-FREE TELEPHONE SERVICE

38. Based on what you know of the experiences of those whom you referred in 2008 to the Federal Voting Assistance Program (FVAP) toll-free telephone service, how satisfied or dissatisfied were they with the assistance they received?

Very satisfied
 Satisfied
 Neither satisfied nor dissatisfied

- Dissatisfied
- Very dissatisfied
- Don't know

***** Page Break *****

TOLL-FREE TELEPHONE SERVICE

39. During 2008, did you not use, or refer anyone to, the Federal Voting Assistance Program (FVAP) toll-free telephone service for any of the following reasons? *Mark "Yes" or "No" for each item.*

| | Yes | No |
|---|-----------------------|-----------------------|
| a. I got all of the voting assistance I needed from other sources | <input type="radio"/> | <input type="radio"/> |
| b. No one asked to be referred | <input type="radio"/> | <input type="radio"/> |
| c. I did not know about it | <input type="radio"/> | <input type="radio"/> |
| d. Some other reason | <input type="radio"/> | <input type="radio"/> |

***** Page Break *****

TOLL-FREE TELEPHONE SERVICE

Please specify the other reason.



***** Page Break *****

OTHER SOURCES OF VOTING INFORMATION

40. During 2008, how useful was each of the following sources in helping you perform your Voting Assistance Officer (VAO) duties? *Mark one answer for each item.*

| | Very useful | Useful | Somewhat useful | Not very useful | Not at all useful | Did not use |
|---|-----------------------|-----------------------|------------------------|------------------------|--------------------------|-----------------------|
| a. Voting news releases | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Motivational posters | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. Election Dates Posters | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. How To Do It! Frequently Asked Questions about absentee voting | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e. Public service ad campaign | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

***** Page Break *****

OTHER SOURCES OF VOTING INFORMATION

41. During 2008, did you have enough of the following election materials to carry out your Voting Assistance Officer (VAO) duties? *Mark one answer for each item.*

| | Yes | No | Did not use |
|--|-----------------------|-----------------------|-----------------------|
| a. 2008-09 Voting Assistance Guides (VAG) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Federal Post Card Applications (FPCAs) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. Federal Write-In Absentee Ballots (FWABs) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. Election Dates Posters | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e. Motivational posters | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

***** Page Break *****

COMMENTS

42. In the space below, please provide any comments you have about this questionnaire, the Federal Voting Assistance Program (FVAP), or your most recent assignment as a Voting Assistance Officer (VAO).

A vertical rectangular box divided into three horizontal sections: top (light gray), middle (white), and bottom (light gray). This is likely a placeholder for handwritten comments.

***** Page Break *****

Appendix B. Survey Communications

Dear Voting Assistance Officer:

The Federal Voting Assistance Program is preparing to conduct the 2008 Post-Election Survey. This survey measures the experiences of Voting Assistance Officers in facilitating voting by U.S. citizens living overseas during the 2008 Federal election process. The survey results will be reported, as required by the *Uniformed and Overseas Citizens Absentee Voting Act*, to the President and Congress, and the findings will be used to improve Federal Voting Assistance Program services to Voting Assistance Officers and overseas citizens.

Although the survey is voluntary, your assistance is very important to us as we try to improve the voting process for overseas citizens. Your responses will be kept strictly confidential and will be used to report only group-level findings.

We will send you a link to the Web-based version of the Post-Election Survey by e-mail shortly after the November 4, 2008 General Election.

If you have any questions about the survey, you may contact Ms. Erin St Pierre with the Federal Voting Assistance Program (FVAP) toll-free at 1-800-438-VOTE (or from your current country by using the toll-free numbers on the FVAP Web site www.fvap.gov). You may also e-mail the FVAP at vote@fvap.ncr.gov.

We appreciate your willingness to assist us with this important effort.

Sincerely,

Janice L. Jacobs
Assistant Secretary of State for Consular Affairs

Dear Voting Assistance Officer:

I would like to invite you to participate in the Federal Voting Assistance Program's 2008 Post-Election Survey. This survey collects information on the experiences of Department of State (DoS) Voting Assistance Officers in facilitating voting for citizens living overseas during the 2008 Federal election process. The survey results will be presented to the President and Congress, and the findings will be used to improve the Federal Voting Assistance Program (FVAP) and the voting process for overseas citizens.

Although participation in this survey is voluntary, we encourage you to complete the survey so the results are representative of the experiences of DoS Voting Assistance Officers. Survey responses will be kept strictly confidential, and only group-level findings will be reported.

Westat, a survey research organization in Rockville, Maryland, is managing the secure survey Web site. To access and complete the Web-based survey, enter the following Ticket Number on the survey's "Welcome" page. To go to the survey's secure Web site, you can either click on the link below or copy and paste the URL directly into your browser.

Ticket Number:

Link to secure survey Web site: <https://www.FVAP.org/VAOPostElection>

If you need technical assistance to access the Web survey, contact the Survey Support Center: 2008PostElectionSurvey@westat.com

If you have any questions about the survey, you may contact Ms. Erin St Pierre with the FVAP toll-free at 1-800-438-VOTE (or from your current country by using the toll-free numbers on the FVAP Web site www.fvap.gov). You may also email the FVAP at vote@fvap.ncr.gov.

We appreciate your willingness to take the survey and provide us with your comments and recommendations on the absentee voting process.

Sincerely,

Janice L. Jacobs
Assistant Secretary of State for Consular Affairs

Dear Voting Assistance Officer:

We recently contacted you requesting your participation in the Federal Voting Assistance Program's 2008 Post-Election Survey about overseas voting. If you have completed and submitted your survey, thank you. Your participation is greatly appreciated. If you have not responded to the survey, please take a few minutes now to do so. To complete the survey, enter the following Ticket Number on the survey's "Welcome" page. To go to the survey's secure Web site, you can either click on the link below or copy and paste the URL directly into your browser.

Ticket Number:

Link to secure survey Web site: <https://www.FVAP.org/VAOPostElection>

If you need technical assistance to access the Web survey, contact the Survey Support Center: 2008PostElectionSurvey@westat.com

If you have any questions about the survey, please contact Ms. Erin St. Pierre with the Federal Voting Assistance Program (FVAP) toll-free at 1-800-438-VOTE (or from your current country by using the toll-free numbers on the FVAP Web site www.fvap.gov). You may also email the FVAP at vote@fvap.ncr.gov.

The survey is authorized by the *Uniformed and Overseas Citizens Absentee Voting Act* and helps FVAP identify any problems overseas citizens may have experienced with voting and the effectiveness of services provided by FVAP to Voting Assistance Officers like yourself. Participation is voluntary and responses are confidential. Your comments and recommendations are important and are needed to improve the Federal Voting Assistance Program and the overseas voting process.

Thank you for your help with this survey.

Sincerely,

Janice L. Jacobs
Assistant Secretary of State for Consular Affairs

Subject Line: Your opinion matters! Please Complete the 2008 Post-Election Survey

Dear [NAME]:

About 2 weeks we ago, we invited you to participate in the Federal Voting Assistance Program's 2008 Post-Election Survey about absentee voting. If you have completed and returned the survey, thank you! If not, we hope you will take 10 to 15 minutes to do so. Your opinions and experiences will help us to improve the absentee voting process.

To take the survey, enter the following individual Ticket Number after you link to the survey:

Ticket Number:

Link to secure survey Web site (click on link, or copy and paste the URL into your browser but do not copy any extra spaces before or after the URL):

<https://www.FVAP.org/VAOPostElection>

If you encounter any problems in accessing the Web survey, please contact the Survey Support Center: 2008PostElectionSurvey@westat.com They will be happy to help you. Please include your Ticket Number in your e-mail.

If you prefer, you may request a hard-copy booklet version of the survey. Please include your Ticket Number and postal address with your request. Along with your booklet, you will receive a pre-addressed return envelope and instructions for delivering the completed survey. Send your request to 2008PostElectionSurvey@westat.com.

If you have any questions about the legitimacy or content of the survey, please contact Ms. Erin St. Pierre with the Federal Voting Assistance Program (FVAP) toll-free at 1-800-438-VOTE, or from your current country by using the toll-free numbers on the FVAP Web site www.fvap.gov. You may also email the FVAP at vote@fvap.ncr.gov.

Thank you for your help with this survey.

Sincerely,

Janice L. Jacobs
Assistant Secretary of State for Consular Affairs

Subject line: Your Response Is Needed for the 2008 Post-Election Survey

Dear Voting Assistance Officer:

Several weeks ago, you were invited to participate in the Federal Voting Assistance Program's 2008 Post-Election Survey about absentee voting. **If you have not yet completed the survey, I strongly urge you to do so.** If you have already completed and returned the survey, thank you.

The survey results will be reported to Congress and used to improve the absentee voting process. Your responses are crucial to collecting survey data that are representative of the experiences of Voting Assistance Officers in the 2008 General Election cycle.

To take the survey, enter the following individual Ticket Number after you link to the survey:

Ticket Number:

Link to secure survey Web site (click on link, or copy and paste the URL into your browser but do not copy any extra spaces before or after the URL):

<https://www.FVAP.org/VAOPPostElection>

If you encounter any problems in accessing the Web survey, please contact the Survey Support Center: 2008PostElectionSurvey@westat.com They will be happy to assist you. Please include your Ticket Number in your e-mail.

If you have any questions about the legitimacy or content of the survey, please contact Ms. Erin St. Pierre with the Federal Voting Assistance Program (FVAP) toll-free at 1-800-438-VOTE, or from your current country by using the toll-free numbers on the FVAP Web site www.fvap.gov. You may also email the FVAP at vote@fvap.ncr.gov.

Thank you for helping to make this important survey a success.

Sincerely,

Janice L. Jacobs
Assistant Secretary of State for Consular Affairs

Subject line: Your Response Is Needed for the 2008 Post-Election Survey

Dear Voting Assistance Officer:

Several weeks ago, you were invited to participate in the Federal Voting Assistance Program's 2008 Post-Election Survey about absentee voting. **If you have not yet completed the survey, I strongly urge you to do so.** If you have already completed and returned the survey, thank you.

The survey results will be reported to Congress and used to improve the absentee voting process. Your responses are crucial to collecting survey data that are representative of the experiences of Voting Assistance Officers in the 2008 General Election cycle.

To take the survey, enter the following individual Ticket Number after you link to the survey:

Ticket Number:

Link to secure survey Web site (click on link, or copy and paste the URL into your browser but do not copy any extra spaces before or after the URL):

<https://www.FVAP.org/VAOPPostElection>

If you encounter any problems in accessing the Web survey, please contact the Survey Support Center: 2008PostElectionSurvey@westat.com They will be happy to assist you. Please include your Ticket Number in your e-mail.

If you have any questions about the legitimacy or content of the survey, please contact Ms. Erin St. Pierre with the Federal Voting Assistance Program (FVAP) toll-free at 1-800-438-VOTE, or from your current country by using the toll-free numbers on the FVAP Web site www.fvap.gov. You may also email the FVAP at vote@fvap.ncr.gov.

Thank you for helping to make this important survey a success.

Sincerely,

Janice L. Jacobs
Assistant Secretary of State for Consular Affairs

Appendix C. Annotated Questionnaire

VAOSERV

BACKGROUND INFORMATION

COUNTRY

1. On November 4, 2008, in which country were you stationed? Please enter the name of the country in the box below.

HOWLONG

2. As of November 4, 2008, how long had you been stationed in this country?

- 1 Less than 6 months
- 2 6 months to less than 1 year
- 3 1 year to less than 2 years
- 4 2 years to less than 3 years
- 5 3 years or more

SRAGEGP

3. What was your age on November 4, 2008?

- 1 24 years old or younger
- 2 25 to 29 years old
- 3 30 to 34 years old
- 4 35 to 44 years old
- 5 45 years old or older

CURRASGN

4. Is your current job the same as your job on November 4, 2008?

- 2 Yes
- 1 No

NCURRASGN

5. How long had you been a Voting Assistance Officer (VAO) in the assignment you held on November 4, 2008?

- 1 Less than 3 months
- 2 3 months to less than 6 months
- 3 6 months to less than 1 year
- 4 1 year or more

6. Have you ever served as a Voting Assistance Officer (VAO) before your most recent VAO assignment?

- 3 Yes, once before
- 2 Yes, more than once before
- 1 No

TIMEVAO

7. As of November 4, 2008, how long have you served as a Voting Assistance Officer (VAO), including previous service?

- 1 Less than 6 months
- 2 6 months to less than 1 year
- 3 1 year to less than 2 years
- 4 2 years to less than 3 years
- 5 3 years or more

VOTING ASSISTANCE

NUMCITIZEN

8. As of November 4, 2008, how many U.S. citizens (official and non-official) resided in your consular district?

- 1 Less than 5,000
- 2 5,001 to 20,000
- 3 20,001 to 50,000
- 4 More than 50,000

TRAINING

9. During the Voting Assistance Officer (VAO) assignment period that includes November 4, 2008, did you receive any training to prepare you for performing your VAO duties?

- 2 Yes
- 1 No

10. [Ask if Q9 = 'Yes'] If you received any of the following types of training, how useful was each one in preparing you for performing your Voting Assistance Officer (VAO) duties? *Mark one answer for each item.*

| 60 Did not receive this training | | | | | | |
|--|--------------------------|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | | | | | | |
| 1 Not at all useful | | | | | | |
| 2 Not very useful | | | | | | |
| 3 Somewhat useful | | | | | | |
| 4 Useful | | | | | | |
| 5 Very useful | | | | | | |
| a. Federal Voting Assistance Program (FVAP) onsite VAO training workshop | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Other workshop/seminar..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. FVAP online/CD ROM training for VAOs | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Classroom instruction at the Foreign Service Institute | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Informal briefing(s)..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Materials left by previous VAOs..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Instructions from the Department of State | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Materials on the Consular Affairs Intranet site..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

11. During 2008, about how many people did you and your staff provide with voting assistance in the primaries and the November 4 general election?

- 0 None
- 1 1 to 100
- 2 101 to 500
- 3 501 to 1000
- 4 1001 to 2000
- 5 2001 or more

12. During 2008, about how many people did you and your staff provide with Federal Post Card Applications (FPCAs) for the primaries and November 4 general election?

- 0 None
- 1 1 to 50
- 2 51 to 100
- 3 101 to 200
- 4 201 to 500
- 5 501 or more

13. During 2008, about how many people did you and your staff provide with Federal Write-In Absentee Ballots (FWABs) for the primaries and November 4 general election?

- 0 None
- 1 1 to 50
- 2 51 to 100
- 3 101 to 200
- 4 201 to 500
- 5 501 or more

14. During 2008, about many hours per week have you spent on Voting Assistance Officer (VAO) activities?

- 1 10 hours or less per week
- 2 11 to 20 hours per week
- 3 21 to 30 hours per week
- 4 31 to 40 hours per week
- 5 41 or more hours per week

15. During your most recent assignment as a Voting Assistance Officer (VAO), did you do the following activities? *Mark "Yes" or "No" for each item.*

| 1 No | | |
|---|--------------------------|-------------------------------------|
| 2 Yes | | |
| a. Conduct workshops/briefings on voting for overseas citizens/post staff members | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Distribute Federal Post Card Applications (FPCAs) | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Regularly report on voting activities to your Department's Chief Voting Officer..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

| 1 No | 2 Yes |
|--|--|
| | <input type="checkbox"/> <input checked="" type="checkbox"/> |
| d. Regularly report on voting activities to senior embassy officials | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| e. Answer overseas citizens voting questions | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| f. Display voting information materials | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| g. Involve overseas citizens organizations in voting program | <input checked="" type="checkbox"/> <input type="checkbox"/> |

ASSTA ASSTB ASSTC ASSTD ASSTE ASSTF ASSTG ASSTH
ASSTI ASSTJ ASSTK ASSTL ASSTM ASSTN ASSTO ASSTP
ASSTQ

16. During 2008, were you and your staff asked to provide the following kinds of voting assistance? Mark "Yes" or "No" for each item.

| 1 No | 2 Yes |
|---|--|
| | <input type="checkbox"/> <input checked="" type="checkbox"/> |
| a. Provide Federal Post Card Applications (FPCAs) to voters | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| b. Help voters fill out FPCAs | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| c. Provide Federal Write-In Absentee Ballots (FWABs) to voters | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| d. Help voters fill out FWABs | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| e. Act as a notary/witness to FPCAs and/or ballots | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| f. Electronically transmit or receive election materials by fax | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| g. Electronically transmit or receive election materials by e-mail | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| h. Help voters determine voting jurisdictions | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| i. Provide addresses of local election officials | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| j. Explain specifics of state voting procedures to voters | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| k. Help voters determine the need to register or how to register | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| l. Provide information on changing legal residence to voters | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| m. Explain deadlines for necessary forms and/or submitting ballots | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| n. Provide dates of elections | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| o. Answer questions about the impact of voting on federal tax liability | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| p. Explain the importance of voting | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| q. Provide information on candidates/issues | <input checked="" type="checkbox"/> <input type="checkbox"/> |

DUTIESA DUTIESB DUTIESC DUTIESD DUTIESE DUTIESF

17. During your most recent Voting Assistance Officer (VAO) assignment, how satisfied or dissatisfied were you with each of the following as you performed your duties? Mark one answer for each item.

| 1 Very dissatisfied | 2 Dissatisfied | 3 Neither satisfied nor dissatisfied | 4 Satisfied | 5 Very satisfied |
|--|---|---|---|---|
| | | | | |
| a. Amount of time available for performing VAO duties | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> |
| b. Embassy support for the voting program | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> |
| c. Department of State support for the voting program | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> |
| d. Quantity of voting materials available | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> |
| e. Timeliness of distribution of voting materials within the Department of State | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> |
| f. Method of requesting voting materials | <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> |

COMPSA COMPSB COMPSC COMPSD COMPSE COMPSF
COMPSG COMPSH COMPSI COMPSJ COMPSK

18. During 2008, did overseas citizens make the following complaints about registering to vote, obtaining an absentee ballot, or preparing to vote? Mark "Yes" or "No" for each item.

| 1 No | 2 Yes |
|--|--|
| | |
| a. Complicated voting procedures | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| b. Difficulty filling out Federal Post Card Application (FPCA) | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| c. Delayed or no response to the FPCA | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| d. Returned FPCA because it was not accepted by election officials | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| e. Difficulty having FPCA or ballot notarized | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| f. Confusing absentee ballot | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| g. Difficulty using Federal Write-In Absentee Ballot (FWAB) | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| h. Confusing residency qualifications/laws | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| i. Not enough information on candidates/ issues | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| j. Difficulty with maintaining current mailing address with local election officials | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| k. Other complaint(s) | <input checked="" type="checkbox"/> <input type="checkbox"/> |

COMPSSP

[Ask if Q18 k = 'Yes'] Please specify the other complaint(s).

| |
|--|
| |
|--|

STATESPROC

19. Based on your experience as a Voting Assistance Officer (VAO) during the 2008 elections, the absentee voting procedures of which three states or territories presented the most problems to absentee voters at your post? Please specify 3 states or territories.

| |
|--|
| |
|--|

ELECTRONIC TRANSMISSION OF ELECTION MATERIALS

FAXA FAXB FAXC FAXD FAXE FAXF FAXG FAXH

20. During 2008, did you assist voters by sending and/or receiving any of the following voting materials by fax? Mark "Yes" or "No" for each item.

| | | |
|---|--------------------------|-------------------------------------|
| 1 No | | |
| 2 Yes | | |
| a. Sent Federal Post Card Applications (FPCAs)..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Received FPCAs | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Sent blank absentee ballots..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Received blank absentee ballots | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Sent voted ballots | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Received voted ballots..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Sent other voting materials | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Received other voting materials | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

EMAILA EMAILB EMAILC EMAILD EMAILE EMAILF EMAILG
EMAILH

21. During 2008, did you assist voters by sending and/or receiving any of the following voting materials by e-mail? Mark "Yes" or "No" for each item.

| | | |
|---|--------------------------|-------------------------------------|
| 1 No | | |
| 2 Yes | | |
| a. Sent Federal Post Card Applications (FPCAs)..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Received FPCAs | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Sent blank absentee ballots..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Received blank absentee ballots | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

| | | |
|---|--------------------------|-------------------------------------|
| 1 No | | |
| 2 Yes | | |
| e. Sent voted ballots | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Received voted ballots..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Sent other voting materials | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Received other voting materials..... | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

VOTING ASSISTANCE GUIDE
VAG

22. The Department of Defense 2008-09 Voting Assistance Guide (VAG) provides state-by-state information about registering to vote and requesting an absentee ballot. Did you receive the 2008-09 VAG?

2 Yes
1 No

VAGMONTH

23. [Ask if Q22 = 'Yes'] During 2008, in what month did you receive the 2008-09 Voting Assistance Guide (VAG)?

1 January
2 February
3 March
4 April
5 May
6 June
7 July
8 August
9 September
10 October
11 November
12 Prior to January 2008
60 Do not recall

VAGUSEFUL

24. [Ask if Q22 = 'Yes'] During 2008, how useful was the 2008-09 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties?

5 Very useful
 4 Useful
 3 Somewhat useful
 2 Not very useful
 1 Not at all useful

LIKEVAGA LIKEVAGB LIKEVAGC LIKEVAGD LIKEVAGE
 LIKEVAGF LIKEVAGG LIKEVAGH

25. [Ask if Q22 = 'Yes'] Did you like the following features of the 2008-09 Voting Assistance Guide (VAG)? Mark "Yes" or "No" for each item.

| | 1 No | 2 Yes |
|--|-------------------------------------|-------------------------------------|
| a. State-by-state information on registering and voting absentee | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Dates of elections and deadlines | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Information on how to fill out the Federal Post Card Application (FPCA) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Mailing addresses for FPCAs or ballots | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Information on electronically transmitting FPCAs or ballots by fax | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Information on electronically transmitting FPCAs or ballots by e-mail | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. The overall layout and design | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Some other feature | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

LIKEVAGSP

[Ask if Q25 h = 'Yes'] Please specify the other feature.

VOTING INFORMATION NEWS NEWSLETTER

VIN

26. The Voting Information News (VIN) newsletter is a monthly publication containing timely information for Voting Assistance Officers (VAO). During 2008, did you receive the VIN newsletter?

4 Yes, both electronically and hard copy
 3 Yes, electronically only
 2 Yes, hard copy only
 1 No

VINUSE

27. [Ask if Q26 = 'Yes'] During 2008, did you use the Voting Information News (VIN) newsletter?

2 Yes
 1 No

VINUSA VINUSEB VINUSEC VINUSED VINUSEE

28. [Ask if Q26 = 'Yes' and Q27 = 'Yes'] During 2008, did you use the Voting Information News (VIN) newsletter in the following ways? Mark "Yes" or "No" for each item.

| | 1 No | 2 Yes |
|--|-------------------------------------|-------------------------------------|
| a. Forwarded it by e-mail | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Photocopied the newsletter and distributed it | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Extracted selected information and distributed it | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Kept it for reference | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Used it in some other way | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

VINUSESPE

[Ask if Q28 e = 'Yes'] Please specify the other way you used the VIN newsletter.

29. [Ask if Q26 = 'Yes' and Q27 = 'Yes'] Overall, how useful was the Voting Information News (VIN) newsletter in helping you carry out your Voting Assistance Officer (VAO) duties?

- 5**  Very useful
- 4**  Useful
- 3**  Somewhat useful
- 2**  Not very useful
- 1**  Not at all useful

LIKEVINA LIKEVINB LIKEVINC LIKEVIND LIKEVINE LIKEVINF
LIKEVING

30. [Ask if Q26 = 'Yes' and Q27 = 'Yes'] During 2008, when you used the Voting Information News (VIN) newsletter, did you like the following features? *Mark "Yes" or "No" for each item.*

| 1 No | 2 Yes |
|--|-------------------------------------|
| a. The overall layout and design | <input checked="" type="checkbox"/> |
| b. The information it contained | <input checked="" type="checkbox"/> |
| c. Ease of use..... | <input checked="" type="checkbox"/> |
| d. Frequency of the newsletter | <input checked="" type="checkbox"/> |
| e. Timeliness of the information in the newsletter | <input checked="" type="checkbox"/> |
| f. “To Do” checklist..... | <input checked="" type="checkbox"/> |
| g. Some other feature | <input checked="" type="checkbox"/> |

LIKEVINSPI

[Ask if Q30 g = 'Yes'] Please specify the other feature you liked about the VIN newsletter.

WEBTIMES

32. [Ask if Q31 = 'Yes'] How many times did you visit the Federal Voting Assistance Program (FVAP) Web site during 2008?

- Every day
- At least once a week, but not every day
- At least once a month, but not every week
- At least once in 2008, but not every month
- Do not recall

VISFVAPA VISFVAPB VISFVAPC VISFVAPD VISFVAPE VISFVAPF
VISFVAPG VISFVAPH VISFVAPI VISFVAPJ VISFVAPK VISFVAPL

33. [Ask if Q31 = 'Yes'] During 2008, did you visit the Federal Voting Assistance Program (FVAP) Web site for any of the following reasons? *Mark "Yes" or "No" for each item.*

| | 1 No | |
|----|--|-------------------------------------|
| | 2 Yes | |
| a. | To access the online 2008-09 Voting Assistance Guide (VAG) | <input checked="" type="checkbox"/> |
| b. | To access Voting Information News (VIN) newsletters..... | <input checked="" type="checkbox"/> |
| c. | To access other FVAP publications | <input checked="" type="checkbox"/> |
| d. | To access the Voting Calendar | <input checked="" type="checkbox"/> |
| e. | To access the online Federal Post Card Application (FPCA) | <input checked="" type="checkbox"/> |
| f. | To link to other election-related Web sites | <input checked="" type="checkbox"/> |
| g. | To obtain Voter Assistance Officer (VAO) training | <input checked="" type="checkbox"/> |
| h. | To find a U.S. Representative or U.S. Senator | <input checked="" type="checkbox"/> |
| i. | To obtain toll-free telephone numbers | <input checked="" type="checkbox"/> |
| j. | To send e-mail to FVAP | <input checked="" type="checkbox"/> |
| k. | To obtain information for your own publications..... | <input checked="" type="checkbox"/> |
| l. | Some other reason | <input checked="" type="checkbox"/> |

VISFVAPSP

[Ask if Q33 I = 'Yes'] Please specify the other reason for visiting the FVAP Web site.

FEDERAL VOTING ASSISTANCE PROGRAM (FVAP) WEB SITE

WEBSITE

31. The Federal Voting Assistance Program (FVAP) Web site, www.fvap.gov, provides voting-related information and resources. During 2008, did you visit this Web site?

- Yes
- No

FVAPWEBSAT

34. [Ask if Q31 = 'Yes'] Overall, how satisfied or dissatisfied were you with the Federal Voting Assistance Program (FVAP) Web site when you visited it in 2008?

5 Very satisfied
 4 Satisfied
 3 Neither satisfied nor dissatisfied
 2 Dissatisfied
 1 Very dissatisfied

NOFWEB A NOFWEB B NOFWEB C NOFWEB D NOFWEB E
NOFWEB F

35. [Ask if Q31 = 'No'] What were your reasons for not visiting the Federal Voting Assistance Program (FVAP) Web site in 2008? *Mark "Yes" or "No" for each item.*

| 1 No | | |
|---|-------------------------------------|-------------------------------------|
| 2 Yes | | |
| a. I did not know about it | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. I did not know what it was for..... | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. I knew about it, but did not know the Web site address | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. I got all the information I needed from other sources | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. I did not think it would be useful..... | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Some other reason | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

NOFWEBSP

[Ask if Q35 f = 'Yes'] Please specify the other reason for not visiting the FVAP Web site.

TOLL-FREE TELEPHONE SERVICE

TOLLFREE

36. The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service from many countries that allows a caller to talk to FVAP staff for voting assistance. During 2008, did you use or refer anyone to the FVAP toll-free telephone service?

2 Yes
 1 No

TLFRSATIS

37. [Ask if Q36 = 'Yes'] Based on your experience in 2008 with the Federal Voting Assistance Program (FVAP) toll-free telephone service, how satisfied or dissatisfied were you with the assistance you received?

5 Very satisfied
 4 Satisfied
 3 Neither satisfied nor dissatisfied
 2 Dissatisfied
 1 Very dissatisfied

TLFRSATISO

38. [Ask if Q36 = 'Yes'] Based on what you know of the experiences of those whom you referred in 2008 to the Federal Voting Assistance Program (FVAP) toll-free telephone service, how satisfied or dissatisfied were they with the assistance they received?

5 Very satisfied
 4 Satisfied
 3 Neither satisfied nor dissatisfied
 2 Dissatisfied
 1 Very dissatisfied
 60 Don't know

NOTOLLFRA NOTOLLFRB NOTOLLFRC NOTOLLFRD

39. [Ask if Q36 = 'No'] During 2008, did you not use, or refer anyone to, the Federal Voting Assistance Program (FVAP) toll-free telephone service for any of the following reasons? *Mark "Yes" or "No" for each item.*

| 1 No | | |
|---|-------------------------------------|-------------------------------------|
| 2 Yes | | |
| a. I got all of the voting assistance I needed from other sources | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. No one asked to be referred | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. I did not know about it | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Some other reason | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |

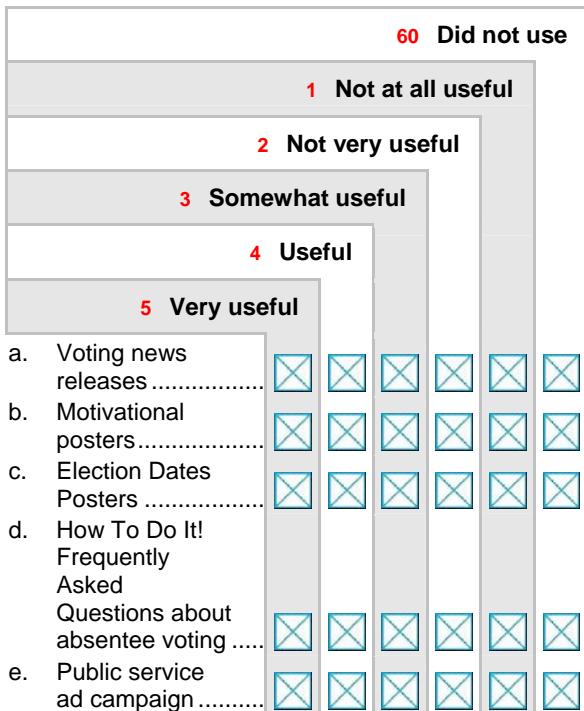
NOTOLLFRSP

[Ask if Q39 d = 'Yes'] Please specify the other reason.

OTHER SOURCES OF VOTING INFORMATION**COMMENTS**

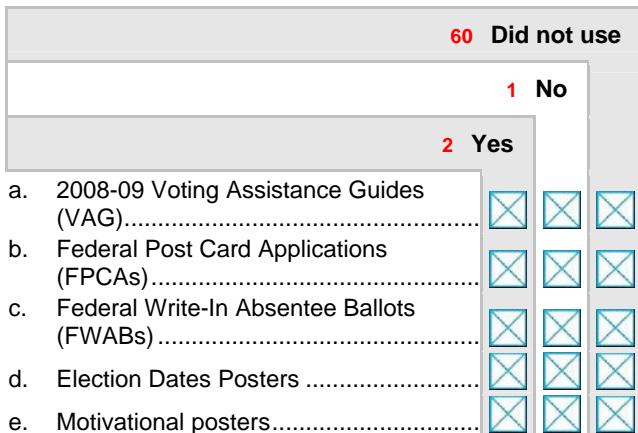
SRCEINFOA SRCEINFOB SRCEINFOC SRCEINFOD SRCEINFOE

40. During 2008, how useful was each of the following sources in helping you perform your Voting Assistance Officer (VAO) duties? *Mark one answer for each item.*



VOTEMATA VOTEMATB VOTEMATC VOTEMATD VOTEMATE

41. During 2008, did you have enough of the following election materials to carry out your Voting Assistance Officer (VAO) duties? *Mark one answer for each item.*



FVAPCMT

42. In the space below, please provide any comments you have about this questionnaire, the Federal Voting Assistance Program (FVAP), or your most recent assignment as a Voting Assistance Officer (VAO).

Appendix D. Coding Scheme

APPENDIX D: Coding Scheme for the 2008 Post Election Voting Survey of Department of State Voting Assistance Officers

The guiding premise of DMDC surveys are that the analysts creating the dataset will not be the only ones analyzing the data. DMDC rarely collects data only for immediate use or to answer one question. Different people, both at DMDC and other organizations, analyze DMDC datasets over time. Every care is taken in organizing and documenting DMDC surveys so secondary analysts can be reasonably certain they understand both how data were coded and the limitations of the data. This appendix describes (1) conventions for naming variables, (2) methods for capturing data from the survey instrument, and (3) the process of editing survey response variables created for the analysis file.

Variable Naming

In responding to a customer's request for information, DMDC often uses multiple data sources. Information on a particular topic may need to be obtained from different surveys or from a survey that has been repeated over a number of years. For example, a customer might be interested in organizational commitment items included in a survey of active duty members in 1999 and in an exit survey in 2000. Conventions discussed below are being used as a means for facilitating such analyses.

Survey Variables

Standard survey response and operational variables. Variables common to DMDC surveys are assigned identical names and values across surveys. The prefix "SR" is used for self-reported demographic survey items: SRGRADE, and SRMARST are examples. Examples of common operational variables are CMTFLAG (indicates whether the respondent entered a comment) and DARVDATE (date the survey was submitted)

Nonstandard survey response variables. Survey item variables are named according to the following conventions (illustrated for the *2008 Post Election Voting Survey of Department of State Voting Assistance Officers*):

- The first, second, and third positions of the variable name are "PEV", which indicates the survey type and population.
- The fourth position indicates the number of times this survey has fielded. Since this is the first fielding of PEVS, the letter "A" was used.
- The fifth, sixth, and seventh positions are the survey item numbers 001 through 042.
- Positions eight and nine usually represent sub-items for multi-part survey items. The exceptions, skip pattern flags ("SK") and specify flags ("SP"), are explained later in the section Standard Flag Variables.

- The last position may be “U” (indicating that the values have not been edited to enforce skip pattern consistency) or “R” (indicating that the original values have been recoded).

Crossing (domain) variables. Beginning a variable name with “X” indicates it has been recoded to define crosstabulation categories for reports or analyses. Crossing variables typically use record data to impute values for missing data in survey items. These variables may also collapse or recode data to missing in order to preserve confidentiality of respondents. (See Appendix I for the SAS code that defines these variables.)

Administrative Record Variables

When administrative record data are used unchanged in the analysis file, the original variable name, values, and value labels are identical to those from an official DMDC personnel data file. For example, REGION identifies the region where the Voting Assistance Officer was located in the analysis file exactly as it does in the Department of State records.

Raw-Data Encoding Process

When a respondent completes an online survey, data are stored in an indexed file on the Web (data) server. This file is copied to the operations contractor’s internal network and the data are matched to the sample file, attaching each member’s survey responses to the sample record.

The data are then cleaned in an iterative multi-step process. First, values are assigned to valid responses (see Appendix C for the annotated form) and item nonresponse is coded (-9). Second, the process creates flag variables for respondent-specified items, flags, validates, and codes skip pattern variables, and codes the content of text entries.

The Web survey’s “other specify” and open-ended comments are collected in a comment file and linked to the Web survey data by ticket number. All text entries are cleaned and edited to remove identifying information and expletives. The long comment item at the end of the questionnaire is keyed in a separate process. The comments data are confidential and are not merged into the returns dataset.

The next sections discuss the assignment of missing value codes, the special treatment of data variables, and the editing of skip patterns.

Value Coding and Formats

Datasets are prepared as SAS¹ system files. An OS or flat file version of the basic survey release file is then prepared from the SAS system file. This section describes how values are treated in creating the SAS system files and notes any differences in the flat file.

In the SAS system files, variables are declared as numeric unless they contain true alphabetic characters. Although numeric variables can take more storage space, many statistical and logical operations can be done only with variables that are declared as numeric. Values for

¹ SAS is a trademark of the SAS Institute, Inc.

alphabetic variables are input with \$CHARww. formats to preserve leading, embedded, and trailing blanks.

Missing Data Codes

The instructions used to assign missing data codes and other special codes are shown in Table D-1 and Table D-2. The labels associated with each assigned value are shown in italicized text. These are the SAS format labels used in the SAS dataset.

- Table D-1 contains basic SAS and flat file missing data values.
- Table D-2 contains SAS and flat file missing data values for dates.

The values presented in Table D-1 are general missing data values that have been adopted in recent years for use on DMDC surveys. Standards for date variables are in Table D-2. Both tables have separate columns for values used for SAS system files and flat files. The biggest difference between the flat files and SAS system files is in the treatment of missing values. The flat file values differ from the SAS values because SAS implements special missing values and formats that may not be compatible with other statistical analysis software such as SPSS².

Table D-1.
Basic SAS® and Flat Missing Data Values

| SAS® File | | Flat File | | Description |
|-----------|-------|-----------|-------|---|
| Numeric | Alpha | Numeric | Alpha | |
| . | . | -9 | . | <i>No response or missing skip</i> |
| .A | .A | -8 | .A | <i>Multiple response error</i> |
| .O | .O | -7 | .O | <i>Out-of-range</i> |
| .N | .N | -6 | .N | <i>Not applicable or Valid skip</i> |
| .F | .F | -5 | .F | <i>Variable not on survey form.</i> This value is reserved for multiple-form surveys |
| .I | .I | -4 | .I | <i>Incomplete grid error</i> |
| 99 | DK | 99 | DK | <i>Don't know or don't remember</i> |
| .B | .B | -1 | .B | <i>No survey returned.</i> Filler values for survey variables when either a blank survey is returned or no survey is returned. Control system variables retain assigned values. |

Note: Use of ‘Don’t know’ or ‘Not sure’ as a response is not missing data. It is, however, given special treatment because it lacks precision and is sometimes excluded when calculating percentages. If an analyst decides to exclude this response when calculating percentages, it should be recoded as missing; in SAS datasets the value .Z is suggested for use. Also, it is often useful to sum (across items) the number of times ‘Don’t know’ is used as a response by a respondent.

² SPSS is a trademark of SPSS Inc.

Table D-2.
SAS® and Flat File Missing Data Values for Dates

| SAS® File | | Flat File | | |
|----------------|-----------------------|-----------|---------|---|
| Re-coded value | Value read from input | YYYYMMDD | MMYYYY | Description |
| . | -54908 | 18090901 | SEP1809 | <i>No response (invalid skip)</i> |
| .A | -55304 | 18080801 | AUG1808 | <i>Multiple response error</i> |
| .O | -55701 | 18070701 | JUL1807 | <i>Out-of-range error</i> |
| .N | -56096 | 18060601 | JUN1806 | <i>Not applicable (valid skip)</i> |
| .I | -56887 | 18040401 | APR1804 | <i>Incomplete grid error</i> |
| .B | -58073 | 18010101 | JAN1801 | <i>Blank/no survey.</i> Filler value for survey variables when either a blank survey is returned or no survey is returned. Control system variables retain assigned values. |

Note: This conversion has already been done in DMDC SAS® files.

SAS can represent up to 27 missing data values for numeric variables as either a period or a period-letter combination. While SAS can read alpha characters representing missing data in a raw data field declared to be numeric, other programs such as SPSS do not accept these characters in numeric fields. Missing numeric data are represented in the flat files by negative numbers that can be declared as missing values. For example, a multiple response error in flat files is coded as a “-8”, which can be declared as a missing value when the data are input in SPSS—in the SAS file, the value “.A” is used to represent a multiple response error.

Data requirements of SUDAAN³ are also considered in coding. Primarily this means avoiding in coding the use of a zero, which has a special use for certain procedures in SUDAAN, for a variable that will be used as a categorical independent variable.

Many types of missing data are common to scanned surveys and are self explanatory. In general, missing data are coded as “-9” (SAS: .) for item nonresponse; multiple response errors are coded as “-8” (SAS: .A).⁴ Incomplete responses in grids that could not be resolved by visual inspection are coded as “-4” (SAS:.I). Out-of-Range responses in grids (e.g., number of days or weeks in a year larger than 365 or 52, respectively) are coded as “-7” (SAS: .O). For a single item that contains a response alternative of “Not applicable,” a missing data code of “-6” (SAS: .N) is typically used. When multiple items can be affected by a skip pattern or when item(s) have multiple ways to be not applicable, other specific codes are used. This type of coding is discussed later in the section entitled “Skip Pattern Coding.”

³ SUDAAN is a trademark of the Research Triangle Institute.

⁴ Multiple response errors can only occur for users of the paper form. Web instrument, through the use of radio buttons, does not allow multiple responses for one item.

Multiple survey forms or modes (e.g., paper and web) are sometimes used in a single effort, and the data from all the related forms combined into a single dataset for analysis. Questions may appear in one form or mode but not in another. In a combined dataset, a code of “-5” (SAS: .F) indicates missing data for variables not on the form completed by a respondent.

Records are included in the files for sampled members regardless of whether or not they returned a survey. If a member did not return a survey or returned a blank survey, every survey variable is assigned a value of “-1” (SAS: .B).

Standard Flag Variables

Skip pattern flags indicate whether one or more questions were or were not to be asked of respondents. For example, if respondents to this survey indicated on Question 22 (VAG= 2) that they received the 2008-09 VAG, then only these respondents saw Question 23 (“During 2008, in what month did you receive the 2008-09 Voting Assistance Guide (VAG)?”). VAGMONTHSK is a flag variable indicating whether Question 23 (VAGMONTH) was answered consistently with the skip pattern. The skip flag is then used to remove incongruent data. Skip flags are useful for evaluating the effectiveness of the skip pattern and for screening out ambiguous response patterns during analysis.

Specify flags are set during data editing in accordance with Table D-2. Skip flags are set in the manner discussed in Table D-3; however, the specifics for each skip flag are detailed in the next section. Note that the value -9 (SAS: .) is used to represent missing data in flag variables in a slightly different way than they are used for standard survey variables.

Special Codes for Skip Patterns

Discrepancies in skip patterns are resolved during data editing. First, skip flags are created. Table D-1 introduced the general outline of the skip flags, but the specific flags for each skip pattern are specified in Table D-3.⁵ After the creation of all the skip flags, variables within the skip patterns are forward coded to make them consistent with the variables that start the skip patterns. To preserve all data, the variables within skip patterns are first copied to a set of confidential variables. The convention for naming these “raw” variables is to end the name with “U” for Unedited. Table D-3 specifies how to assign the special values to variables within the skip patterns. While Table D-3 is organized to show all the edits for a skip pattern, all skip flags are set prior to undertaking any forward coding. The remainder of this section describes the logic behind coding of skip patterns.

While an analyst can ignore discrepancies between a respondent’s answer on an item containing a conditional direction to skip items and answers to those items, it is generally better to resolve the discrepancies. Two ways of resolving the discrepancies can be termed backward and forward coding. Backward coding involves correcting the discrepancy by editing back from the skip pattern items to make the initial question conform. Forward coding involves correcting the discrepancy by editing forward from the initial question to make the skip pattern items conform. Data for this survey are forward coded with data on the starting question accepted as

⁵ Table D-3 also provides special coding notes for other non-obvious codings.

marked and data for the items within the skip pattern edited to be consistent with the starting question.

If a starting item is marked in such a way that the respondent should skip, items within the skip pattern have the not applicable value (.N) assigned regardless of what the respondent marked on the items within the skip pattern. These values differentiate items with data missing because the item should have been skipped from items where data are missing because the respondent should have answered them but did not.

Table D-3.

Standard Coding Notes For Flag Variables

1. **TRAININGSK, TRAININGAU, TRAININGBU, TRAININGCU, TRAININGDU, TRAININGEU, TRAININGFU, TRAININGGU, TRAININGHU.** The following explains how to create the flag variable -- the codebook page should contain this information:

"**TRAININGSK** is an indicator of whether **TRAININGA, TRAININGB, TRAININGC, TRAININGD, TRAININGE, TRAININGF, TRAININGG, TRAININGH** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If TRAINING = 2 then **TRAININGSK** = 2 (Asked)."

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

"**TRAININGAU = TRAININGA, TRAININGBU = TRAININGB, TRAININGCU = TRAININGC, TRAININGDU = TRAININGD, TRAININGEU = TRAININGE, TRAININGFU = TRAININGF, TRAININGGU = TRAININGG, TRAININGHU = TRAININGH**, but are unedited for forward coding of non-applicable or missing response values."

Here is how they are edited:

If TRAININGSK = 1 then do;

```
TRAININGA = .N;  
TRAININGB = .N;  
TRAININGC = .N;  
TRAININGD = .N;  
TRAININGE = .N;  
TRAININGF = .N;  
TRAININGG = .N;  
TRAININGH = .N;
```

end;

.N = (Not Applicable)

2. **VAGMONTHSK, VAGMONTHU, VAGUSEFULU, LIKEVAGAU, LIKEVAGBU, LIKEVAGCU, LIKEVAGDU, LIKEVAGEU, LIKEVAGFU, LIKEVAGGU, LIKEVAGHU.** The following explains how to create the flag variable -- the codebook page should contain this information:

"**VAGMONTHSK** is an indicator of whether **VAGMONTH, VAGUSEFUL, LIKEVAGA, LIKEVAGB, LIKEVAGC, LIKEVAGD, LIKEVAGE, LIKEVAGF, LIKEVAGG, LIKEVAGH**, were or were not to be asked of a respondent and its initial

If VAGMONTHSK = 1 then do;

```
VAGMONTH = .N;  
VAGUSEFUL = .N;  
LIKEVAGA = .N;  
LIKEVAGB = .N;  
LIKEVAGC = .N;  
LIKEVAGD = .N;  
LIKEVAGE = .N;  
LIKEVAGF = .N;  
LIKEVAGG = .N;  
LIKEVAGH = .N;
```

end;

.N = (Not Applicable)

3. **VINUSES_K, VINUSEU.** The following explains how to create the flag variable -- the codebook page should contain this information:

"**VINUSES_K** is an indicator of whether **VINUSE** was or was not to be asked of a respondent and its initial value is 1 (Not asked). If VIN = 2, 3, 4 then **VINUSES_K** = 2 (Asked)."

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

"**VINUSEU** = **VINUSE**, but are unedited for forward coding of non-applicable or missing response values."

Here is how they are edited:

If VINUSES_K = 1 then do;

VINUSE = .N;

end;

.N = (Not Applicable)

4. **VINUSEASK, LIKEVINAU, LIKEVINBU, LIKEVINC, LIKEVIND, LIKEVINE, LIKEVINF, LIKEVING, VINUSEFUL, VINUSA, VINUSEB, VINUSEC, VINUSED, VINSEE**. The following explains how to create the flag variable -- the codebook page should contain this information:

"**VINUSEASK** is an indicator of whether **LIKEVINA, LIKEVINB, LIKEVINC, LIKEVIND, LIKEVINE, LIKEVINF, LIKEVING, VINUSEFUL, VINUSA, VINUSEB, VINUSEC, VINUSED, VINSEE** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If (VIN = 2 AND VINUSE = 2) then **VINUSEASK** = 2 (Asked)."

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

" **LIKEVINAU = LIKEVINA, LIKEVINBU = LIKEVINB, LIKEVINC = LIKEVINC, LIKEVINDU = LIKEVIND, LIKEVINEU = LIKEVINE, LIKEVINFU = LIKEVINF, LIKEVINGU = LIKEVING, VINUSEFULU= VINUSEFUL, VINUSAU = VINUSA, VINUSEBU = VINUSEB, VINUSECU = VINUSEC, VINUSEDU = VINUSED, VINSEEU = VINSEE**, but are unedited for forward coding of non-applicable or missing response values."

Here is how they are edited:

If VINUSEASK = 1 then do;

LIKEVINA = .N;
LIKEVINB = .N;
LIKEVINC = .N;
LIKEVIND = .N;
LIKEVINE = .N;
LIKEVINF = .N;
LIKEVING = .N;
VINUSEFUL = .N;
VINUSA = .N;
VINUSEB = .N;
VINUSEC = .N;
VINUSED = .N;
VINSEE = .N;

end;

.N = (Not Applicable)

5. **WEBTIMESSK, FVAPWEBSATU, VISFVAPAU, VISFVAPBU, VISFVAPCU, VISFVAPDU, VISFVAPEU, VISFVAPFU, VISFVAPGU, VISFVAPHU, VISFVAPIU, VISFVAPJU, VISFVAPKU, VISFVAPLU, WEBTIMESU.** The following explains how to create the flag variable -- the codebook page should contain this information:

"**WEBTIMESSK** is an indicator of whether, **FVAPWEBSAT, VISFVAPA, VISFVAPB, VISFVAPC, VISFVAPD, VISFVAPE, VISFVAPF, VISFVAPG, VISFVAPH, VISFVAPI, VISFVAPJ, VISFVAPK, VISFVAPL, WEBTIMES** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If WEBSITE = 2 then **WEBTIMESSK** = 2 (Asked)."

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

"**FVAPWEBSATU = FVAPWEBSAT, VISFVAPAU = VISFVAPA, VISFVAPBU = VISFVAPB, VISFVAPCU = VISFVAPC, VISFVAPDU = VISFVAPD, VISFVAPEU = VISFVAPE, VISFVAPFU = VISFVAPF, VISFVAPGU = VISFVAPG, VISFVAPHU = VISFVAPH, VISFVAPIU = VISFVAPI, VISFVAPJU = VISFVAPJ, VISFVAPKU = VISFVAPK, VISFVAPLU = VISFVAPL, WEBTIMESU = WEBTIMES**, but are unedited for forward coding of non-applicable or missing response values."

Here is how they are edited:

If WEBTIMESSK = 1 then do;

```
FVAPWEBSAT= .N;  
VISFVAPA = .N;  
VISFVAPB = .N;  
VISFVAPC = .N;  
VISFVAPD = .N;  
VISFVAPE = .N;  
VISFVAPF= .N;  
VISFVAPG = .N;  
VISFVAPH = .N;  
VISFVAPI = .N;  
VISFVAPJ = .N;  
VISFVAPK= .N;  
VISFVAPL = .N;  
WEBTIMES = .N;
```

end;

.N = (Not Applicable)

6. **NOFWEBSK, NOFWEBAU, NOFWEBBU, NOFWEBCU, NOFWEBDU, NOFWEBEU, NOFWEBFU.** The following explains how to create the flag variable -- the codebook page should contain this information:

"**NOFWEBSK** is an indicator of whether **NOFWEBA, NOFWEBB, NOFWEBC, NOFWEBD, NOFWEBE, NOFWEBF** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If WEBSITE = 1 then **NOFWEBSK** = 2 (Asked)."

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

"**NOFWEBAU = NOFWEBA, NOFWEBBU = NOFWEBB, NOFWEBCU = NOFWEBC, NOFWEBDU = NOFWEBD, NOFWEBEU = NOFWEBE, NOFWEBFU = NOFWEBF**, but are unedited for forward coding of non-applicable or missing response values."

Here is how they are edited:

If NOFWEBSK = 1 then do;

NOFWEBA = .N;
NOFWEBB = .N;
NOFWEBC = .N;
NOFWEBD = .N;
NOFWEBE = .N;
NOFWEBF = .N;

end;

.N = (Not Applicable)

7. **TLFRSATISSK, TLFRSATISOU, TLFRSATISU.** The following explains how to create the flag variable -- the codebook page should contain this information:

"**TLFRSATISSK** is an indicator of whether **TLFRSATISO, TLFRSATIS** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If TOLLFREE = 2 then **TLFRSATISSK** = 2 (Asked)."

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

" **TLFRSATISOU = TLFRSATISO, TLFRSATISU = TLFRSATIS**, but are unedited

for forward coding of non-applicable or missing response values."

Here is how they are edited:

If TLFRSATISSK = 1 then do;

TLFRSATISO = .N;

TLFRSATIS = .N;

end;

.N = (Not Applicable)

8. **NOTOLLFRSK, NOTOLLFRAU, NOTOLLFRBU, NOTOLLFRCU, NOTOLLFRDU.** The following explains how to create the flag variable -- the codebook page should contain this information:

"**NOTOLLFRSK** is an indicator of whether **NOTOLLFRA, NOTOLLFRB, NOTOLLFRC, NOTOLLFRD** were or were not to be asked of a respondent and its initial value is 1 (Not asked). If TOLLFREE = 1 then **NOTOLLFRSK** = 2 (Asked)."

The following explains how the flag variable is used in editing -- the codebook page for the edited variable should contain this information:

"**NOTOLLFRAU = NOTOLLFRA, NOTOLLFRBU = NOTOLLFRB, NOTOLLFRCU = NOTOLLFRC, NOTOLLFRDU = NOTOLLFRD**, but are unedited for forward coding of non-applicable or missing response values."

Here is how they are edited:

If NOTOLLFRSK = 1 then do;

NOTOLLFRA = .N;

NOTOLLFRB = .N;

NOTOLLFRC= .N;

NOTOLLFRD= .N;

end;

.N = (Not Applicable)

Appendix E.
Alphabetical Variable List for the Survey
Analysis Files

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance

Officers

Alphabetical Table of Contents

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|---|-----------|
| ACTIVITYA* | 15a. | [15a] Activity: Workshops/brief on vtng Recode- Activity: Workshops/brief on vtn | 175 38 |
| ACTIVITYAR | | | |
| ACTIVITYB* | 15b. | [15b] Activity: Distribute FPCAs Recode- Activity: Distribute FPCAs | 176 39 |
| ACTIVITYBR | | | |
| ACTIVITYC* | 15c. | [15c] Activity: Report Chief Voting Off Recode- Activitiy: Report Chief Voting O | 177 40 |
| ACTIVITYCR | | | |
| ACTIVITYD* | 15d. | [15d] Activity: Report senior embassy of Recode- Activity: Report senior embassy | 178 41 |
| ACTIVITYDR | | | |
| ACTIVITYE* | 15e. | [15e] Activity: Answer citzn voting ques Recode- Activity: Answer citizn voting q | 179 42 |
| ACTIVITYER | | | |
| ACTIVITYF* | 15f. | [15f] Activity: Display voting info mat Recode- Activity: Display voting info | 180 43 |
| ACTIVITYFR | | | |
| ACTIVITYG* | 15g. | [15g] Activity: Invlv orgnztns vtng pr Recode- Activity: Invlv orgnztns vtng pr | 181 44 |
| ACTIVITYGR | | | |
| ASSTA* | 16a. | [16a] Assist: Provide FPCAs to voters Recode- Assist: Provide FPCAs to voters | 182 45 |
| ASSTAR | | | |
| ASSTB* | 16b. | [16b] Assist: Help fill out FPCAs Recode- Assist: Help fill out FPCAs | 183 46 |
| ASSTBR | | | |
| ASSTC* | 16c. | [16c] Assist: Provide FWABs to voters Recode- Assist: Provide FWABs to voters | 184 47 |
| ASSTCR | | | |
| ASSTD* | 16d. | [16d] Assist: Help fill out FWABs Recode- Assist: Help fill out FWABs | 185 48 |
| ASSTDTR | | | |
| ASSTE* | 16e. | [16e] Assist: Act notary/wtnss FPCA Recode- Assist: Act as notary/wtnss FPCA | 186 49 |
| ASSTER | | | |
| ASSTF* | 16f. | [16f] Assist: Elctrnclly trnsmt fax Recode- Assist: Elctrnclly trnsmt fax | 187 50 |
| ASSTFR | | | |
| ASSTG* | 16g. | [16g] Assist: Elctrnclly trnsmt email Recode- Assist: Elctrnclly trnsmt email | 188 51 |
| ASSTGR | | | |
| ASSTH* | 16h. | [16h] Assist: Hlp dtrmn vtng jrsdctns Recode- Assist: Hlp dtrmn vtng jrsdctns | 189 52 |
| ASSTHR | | | |
| ASSTI* | 16i. | [16i] Assist: Prvd addrsss elctn offcl Recode- Assist: Prvd addrsss elctn offcl | 190 53 |
| ASSTIR | | | |
| ASSTJ* | 16j. | [16j] Assist: Expln spcfcs stt prcdrs Recode- Assist: Expln spcfcs stt prcdrs | 191 54 |
| ASSTJR | | | |
| ASSTK* | 16k. | [16k] Assist: Hlp vtrs dtrmn rgstr Recode- Assist: Hlp vtrs dtrmn rgstr | 192 55 |
| ASSTKR | | | |
| ASSTL* | 16l. | [16l] Assist: Infrmtn chng lgl rsdnc Recode- Assist: Infrmtn chng lgl rsdnc | 193 56 |
| ASSTLR | | | |
| ASSTM* | 16m. | [16m] Assist: Expln ddlns fr frms/bll Recode- Assist: Expln ddlns fr frms/bll | 194 57 |
| ASSTMRR | | | |
| ASSTN* | 16n. | [16n] Assist: Provd dates of elections Recode- Assist: Provd dates of elections | 195 58 |
| ASSTNR | | | |
| ASSTO* | 16o. | [16o] Assist: Answr qstns on tx lblty Recode- Assist: Answr qstns on tx lblty | 196 59 |
| ASSTOR | | | |
| ASSTP* | 16p. | [16p] Assist: Explain imprtnc voting Recode- Assist: Explain imprtnc voting | 197 60 |
| ASSTPR | | | |
| ASSTQ* | 16q. | [16q] Assist: Prvd info cnddts/issues Recode- Assist: Prvd info cnddts/issues | 198 61 |
| ASSTQR | | | |
| COMPSA* | 18a. | [18a] Complaint: Cmplctd vtng prcdrs Recode- Complaint: Cmplctd vtng prcdrs | 199 62 |
| COMPSAR | | | |
| COMPSB* | 18b. | [18b] Complaint: Dffclty flng FPCA Recode- Complaint: Dffclty flng FPCA | 200 63 |
| COMPSBR | | | |
| COMPSC* | 18c. | [18c] Complaint: Dlyd no rspsn FPCA Recode- Complaint: Dlyd no rspsn FPCA | 201 64 |
| COMPSCR | | | |
| COMPSD* | 18d. | [18d] Complaint: Returned FPCA | 202 |

* Confidential Variable

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance

Officers

Alphabetical Table of Contents

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|--|------|
| COMPSDR | | Recode- Complaint: Returned FPCA | 65 |
| COMPSE* | 18e. | [18e] Complaint: Dffclty FPCA ntrzd | 203 |
| COMPSER | | Recode- Complaint: Dffclty FPCA ntrzd | 66 |
| COMPSF* | 18f. | [18f] Complaint: Cnfsng absntee ballot | 204 |
| COMPSFR | | Recode- Complaint: Cnfsng absntee ballot | 67 |
| COMPSG* | 18g. | [18g] Complaint: Dffclty usng FWAB | 205 |
| COMPSGR | | Recode- Complaint: Dffclty usng FWAB | 68 |
| COMPSh* | 18h. | [18h] Complaint: Cnfsng rsdnyc qlfctn | 206 |
| COMPShR | | Recode- Complaint: Cnfsng rsdnyc qlfctn | 69 |
| COMPsi* | 18i. | [18i] Complaint: Nt engh info cnddts | 207 |
| COMPsiR | | Recode- Complaint: Nt engh info cnddts | 70 |
| COMPsj* | 18j. | [18j] Complaint: Dffclty mntnng addrs | 208 |
| COMPsjR | | Recode- Complaint: Dffclty mntnng addrs | 71 |
| COMPsk* | 18k. | [18k] Complaint: Other complaints | 209 |
| COMPskR | | Recode- Complaint: Other complaints | 72 |
| COUNTRY* | 1. | [1] Stationed: Which country | 156 |
| CURRASGN | 4. | [4] Is cur assign same as Nov 4, 2008 | 3 |
| DUTIESA | 17a. | [17a] Sat: Time avail for VAO duties | 12 |
| DUTIESAR* | | Briefing- Sat: Time avail for VAO duties | 337 |
| DUTIESB | 17b. | [17b] Sat: Embassy support for program | 13 |
| DUTIESBR* | | Briefing- Sat: Embassy support for prgrm | 338 |
| DUTIESC | 17c. | [17c] Sat: DoS support for voting progra | 14 |
| DUTIESCR* | | Briefing- Sat: DoS support fr vtng prgrm | 339 |
| DUTIESD | 17d. | [17d] Sat: Quantity of voting mat avail | 15 |
| DUTIESDR* | | Briefing- Sat: Qntiy of vtng mtrls avlbl | 340 |
| DUTIESE | 17e. | [17e] Sat: Tmlnss dstrbtn vtng mtrls | 16 |
| DUTIESER* | | Briefing- Sat: Tmlnss dstrbtn vtng mtrls | 341 |
| DUTIESF | 17f. | [17f] Sat: Method of requesting matrials | 17 |
| DUTIESFR* | | Briefing- Sat: Mthd rqstng vtng mtrls | 342 |
| ELIGFLGW | | Eligibility Flag | 153 |
| EMAILA* | 21a. | [21a] Email: Sent FPCAs | 218 |
| EMAILAR | | Recode- Email: Sent FPCAs | 81 |
| EMAILB* | 21b. | [21b] Email: Received FPCAs | 219 |
| EMAILBR | | Recode- Email: Received FPCAs | 82 |
| EMAILC* | 21c. | [21c] Email: Sent blank ballots | 220 |
| EMAILCR | | Recode- Email: Sent blank ballots | 83 |
| EMAILD* | 21d. | [21d] Email: Received blank ballots | 221 |
| EMAILDR | | Recode- Email: Received blank ballots | 84 |
| EMAILE* | 21e. | [21e] Email: Sent voted ballots | 222 |
| EMAILER | | Recode- Email: Sent voted ballots | 85 |
| EMAILF* | 21f. | [21f] Email: Received voted ballots | 223 |
| EMAILFR | | Recode- Email: Received voted ballots | 86 |
| EMAILG* | 21g. | [21g] Email: Sent other voting mtrls | 224 |
| EMAILGR | | Recode- Email: Sent other voting mtrls | 87 |
| EMAILH* | 21h. | [21h] Email: Rcvd othr vtng mtrls | 225 |
| EMAILHR | | Recode- Email: Rcvd othr vtng mtrls | 88 |
| FAXA* | 20a. | [20a] Fax: Sent FPCAs | 210 |
| FAXAR | | Recode- Fax: Sent FPCAs | 73 |
| FAXB* | 20b. | [20b] Fax: Received FPCAs | 211 |
| FAXBR | | Recode- Fax: Received FPCAs | 74 |
| FAXC* | 20c. | [20c] Fax: Sent blank ballots | 212 |
| FAXCR | | Recode- Fax: Sent blank ballots | 75 |
| FAXD* | 20d. | [20d] Fax: Received blank ballots | 213 |
| FAXDR | | Recode- Fax: Received blank ballots | 76 |
| FAXE* | 20e. | [20e] Fax: Sent voted ballots | 214 |

* Confidential Variable

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance

Officers

Alphabetical Table of Contents

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|--|------|
| FAXER | | Recode- Fax: Sent voted ballots | 77 |
| FAXF* | 20f. | [20f] Fax: Received voted ballots | 215 |
| FAXFR | | Recode- Fax: Received voted ballots | 78 |
| FAXG* | 20g. | [20g] Fax: Sent other voting materials | 216 |
| FAXGR | | Recode- Fax: Sent other voting materials | 79 |
| FAXH* | 20h. | [20h] Fax: Received other voting mtrls | 217 |
| FAXHR | | Recode- Fax: Received other voting mtrls | 80 |
| FINALWEIGHT* | | Case Weight | 409 |
| FINALWGT | | Final Weight with non-response and posts | 154 |
| FLAG_FIN* | | Final Disposition | 400 |
| FVAPWEBSAT | 34. | [34] Satisfied with FVAP Web site | 24 |
| FVAPWEBSATR* | | Briefing- Satisfied with FVAP Web site | 343 |
| FVAPWEBSATU* | | Uned-[34] Satisfied with FVAP Web site | 301 |
| HOURS | 14. | [14] Hrs/wk spent on VAO activities | 11 |
| HOWLONG | 2. | [2] How long stationed overseas | 1 |
| INRECNO* | | Master SCS ID number | 401 |
| LIKEVAGA* | 25a. | [25a] VAG: Infrmtn on rgstrng vtng abs | 230 |
| LIKEVAGAR | | Recode- VAG: Infrmtn on rgstrng vtng abs | 91 |
| LIKEVAGAU* | | Uned-[25a] VAG: Infrmtn on rgstrng vtng | 231 |
| LIKEVAGB* | 25b. | [25b] VAG: Dates elections/deadlines | 232 |
| LIKEVAGBR | | Recode- VAG: Dates elections/deadlines | 92 |
| LIKEVAGBU* | | Uned-[25b] VAG: Dates elections/deadline | 233 |
| LIKEVAGC* | 25c. | [25c] VAG: Infrmtn hw fll out FPCA | 234 |
| LIKEVAGCR | | Recode- VAG: Infrmtn hw fll out FPCA | 93 |
| LIKEVAGCU* | | Uned-[25c] VAG: Infrmtn hw fll out FPCA | 235 |
| LIKEVAGD* | 25d. | [25d] VAG: Mlng addrsss FPCAs/ballots | 236 |
| LIKEVAGDR | | Recode- VAG: Mlng addrsss FPCAs/ballots | 94 |
| LIKEVAGDU* | | Uned-[25d] VAG: Mlng addrsss FPCAs/ballo | 237 |
| LIKEVAGE* | 25e. | [25e] VAG: Inf elctrnc trnsmtt FPCA fx | 238 |
| LIKEVAGER | | Recode- VAG: Inf elctrnc trnsmtt FPCA fx | 95 |
| LIKEVAGEU* | | Uned-[25e] VAG: Inf elctrnc trnsmtt FPCA | 239 |
| LIKEVAGF* | 25f. | [25f] VAG: Inf elctrnc trnsmtt FPCA em | 240 |
| LIKEVAGFR | | Recode- VAG: Inf elctrnc trnsmtt FPCA em | 96 |
| LIKEVAGFU* | | Uned-[25f] VAG: Inf elctrnc trnsmtt FPCA | 241 |
| LIKEVAGG* | 25g. | [25g] VAG: Overall layout and design | 242 |
| LIKEVAGGR | | Recode- VAG: Overall layout and design | 97 |
| LIKEVAGGU* | | Uned-[25g] VAG: Overall layout and desig | 243 |
| LIKEVAGH* | 25h. | [25h] VAG: Some other feature | 244 |
| LIKEVAGHR | | Recode- VAG: Some other feature | 98 |
| LIKEVAGHU* | | Uned-[25h] VAG: Some other feature | 245 |
| LIKEVINA* | 30a. | [30a] VIN feature: Overall layout/dsgn | 261 |
| LIKEVINAR | | Recode- VIN feature: Overall layout/dsgn | 105 |
| LIKEVINAU* | | Uned-[30a] VIN feature: Overall layout/d | 262 |
| LIKEVINB* | 30b. | [30b] VIN feature: Information contain | 263 |
| LIKEVINBR | | Recode- VIN feature: Information contain | 106 |
| LIKEVINBU* | | Uned-[30b] VIN feature: Information cont | 264 |
| LIKEVINC* | 30c. | [30c] VIN feature: Ease of use | 265 |
| LIKEVINCR | | Recode- VIN feature: Ease of use | 107 |
| LIKEVINCU* | | Uned-[30c] VIN feature: Ease of use | 266 |
| LIKEVIND* | 30d. | [30d] VIN feature: Frqncy of nwslttr | 267 |
| LIKEVINDR | | Recode- VIN feature: Frqncy of nwslttr | 108 |
| LIKEVINDU* | | Uned-[30d] VIN feature: Frqncy of nwsltt | 268 |
| LIKEVINE* | 30e. | [30e] VIN feature: Tmlnss of infrm | 269 |
| LIKEVINER | | Recode- VIN feature: Tmlnss of infrm | 109 |
| LIKEVINEU* | | Uned-[30e] VIN feature: Tmlnss of infrm | 270 |

* Confidential Variable

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance

Officers

Alphabetical Table of Contents

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|--|------|
| LIKEVINF* | 30f. | [30f] VIN feature: "To Do" checklist | 271 |
| LIKEVINFR | | Recode- VIN feature: "To Do" checklist | 110 |
| LIKEVINFU* | | Uned-[30f] VIN feature: "To Do" checklist | 272 |
| LIKEVING* | 30g. | [30g] VIN feature: Some other feature | 273 |
| LIKEVINGR | | Recode- VIN feature: Some other feature | 111 |
| LIKEVINGU* | | Uned-[30g] VIN feature: Some other feature | 274 |
| LITHO* | | Litho code | 402 |
| NCURRASGN | 5. | [5] How long VAO in assignment held | 4 |
| NOFWEBAA* | 35a. | [35a] Not visit: I did not know about | 302 |
| NOFWEBAR | | Recode- Not visit: I did not know about | 124 |
| NOFWEBAU* | | Uned-[35a] Not visit: I did not know abo | 303 |
| NOFWEBB* | 35b. | [35b] Not visit: Did not know what for | 304 |
| NOFWEBBR | | Recode- Not visit: Did not know what for | 125 |
| NOFWEBBU* | | Uned-[35b] Not visit: Did not know what | 305 |
| NOFWEBC* | 35c. | [35c] Not visit: Didn't knw site addrss | 306 |
| NOFWEBCR | | Recode- Not visit: Didn't knw site addrss | 126 |
| NOFWEBCU* | | Uned-[35c] Not visit: Didn't knw site add | 307 |
| NOFWEBD* | 35d. | [35d] Not visit: Gt all info frm othr | 308 |
| NOFWEBDR | | Recode- Not visit: Gt all info frm othr | 127 |
| NOFWEBDU* | | Uned-[35d] Not visit: Gt all info frm ot | 309 |
| NOFWEBE* | 35e. | [35e] Not visit: Ddnt thnk wld usfl | 310 |
| NOFWEBER | | Recode- Not visit: Ddnt thnk wld usfl | 128 |
| NOFWEBEU* | | Uned-[35e] Not visit: Ddnt thnk wld usfl | 311 |
| NOFWEBF* | 35f. | [35f] Not visit: Some other reason | 312 |
| NOFWEBFR | | Recode- Not visit: Some other reason | 129 |
| NOFWEBFU* | | Uned-[35f] Not visit: Some other reason | 313 |
| NOFWEBSK* | | Skip variable for Q35 (NOFWEBA-NOFWEBF) | 314 |
| NOTOLLFRA* | 39a. | [39a] Phone: Gt vtng assstnc frm othr | 318 |
| NOTOLLFRAR | | Recode- Phone: Gt vtng assstnc frm othr | 130 |
| NOTOLLFRAU* | | Uned-[39a] Phone: Gt vtng assstnc frm ot | 319 |
| NOTOLLFRB* | 39b. | [39b] Phone: No one asked to be rfrrd | 320 |
| NOTOLLFRBR | | Recode- Phone: No one asked to be rfrrd | 131 |
| NOTOLLFRBU* | | Uned-[39b] Phone: No one asked to be rfr | 321 |
| NOTOLLFRC* | 39c. | [39c] Phone: Did not know about it | 322 |
| NOTOLLFRCR | | Recode- Phone: Did not know about it | 132 |
| NOTOLLFRCU* | | Uned-[39c] Phone: Did not know about it | 323 |
| NOTOLLFRD* | 39d. | [39d] Phone: Some other reason | 324 |
| NOTOLLFRDR | | Recode- Phone: Some other reason | 133 |
| NOTOLLFRDU* | | Uned-[39d] Phone: Some other reason | 325 |
| NOTOLLFRSK* | | Skip variable for Q39 | 326 |
| NUMASST | 11. | [11] Num of people prov w/vot assistance | 8 |
| NUMASST1* | | Briefing- Num ppl assstd: None | 344 |
| NUMASST2* | | Briefing- Num ppl assstd: 1 to 100 | 345 |
| NUMASST3* | | Briefing- Num ppl assstd: 101 to 500 | 346 |
| NUMASST4* | | Briefing- Num ppl assstd: 501 to 1000 | 347 |
| NUMASST5* | | Briefing- Num ppl assstd: 1001 to 2000 | 348 |
| NUMASST6* | | Briefing- Num ppl assstd: 2001 or more | 349 |
| NUMCITIZEN | 8. | [8] How many citizens in district | 6 |
| NUMFPCAS | 12. | [12] Num of people provided FPCAs | 9 |
| NUMFPCAS1* | | Briefing- Ppl prvdd FPCAs: None | 350 |
| NUMFPCAS2* | | Briefing- Ppl prvdd FPCAs: 1 to 50 | 351 |
| NUMFPCAS3* | | Briefing- Ppl prvdd FPCAs: 51 to 100 | 352 |
| NUMFPCAS4* | | Briefing- Ppl prvdd FPCAs: 101 to 200 | 353 |
| NUMFPCAS5* | | Briefing- Ppl prvdd FPCAs: 201 to 500 | 354 |
| NUMFPCAS6* | | Briefing- Ppl prvdd FPCAs: 501 or more | 355 |

* Confidential Variable

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance

Officers

Alphabetical Table of Contents

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|------------------|----------------|--|------|
| NUMFWABS | 13. | [13] Num of people provided FWABs | 10 |
| NUMFWABS1* | | Briefing- Ppl prvdd FWABs: None | 356 |
| NUMFWABS2* | | Briefing- Ppl prvdd FWABs: 1 to 50 | 357 |
| NUMFWABS3* | | Briefing- Ppl prvdd FWABs: 51 to 100 | 358 |
| NUMFWABS4* | | Briefing- Ppl prvdd FWABs: 101 to 200 | 359 |
| NUMFWABS5* | | Briefing- Ppl prvdd FWABs: 201 to 500 | 360 |
| NUMFWABS6* | | Briefing- Ppl prvdd FWABs: 501 or more | 361 |
| QCOMP* | | Questionnaire Complete Number Flag | 403 |
| QCOMPN* | | [QCOMPN] Questions completed count | 404 |
| QCOMPP* | | [QCOMPP] Questions completed proportion | 405 |
| REGION* | | Geographic region | 408 |
| REGIONR | | Recode- Geographic location | 28 |
| RESULT_CODE* | | Result code from Westat receipt cntrl db | 406 |
| SAMPLE* | | Crossing: Total | 362 |
| SAMP_DC* | | Sample Disposition Code | 407 |
| SRAGEGP | 3. | [3] Age on Nov 4, 2008 | 2 |
| SRCEINFOA* | 40a. | [40a] Source: Voting news releases | 327 |
| SRCEINFOAR | | Recode- Source: Voting news releases | 134 |
| SRCEINFOAR2* | | Briefing- Source: Voting news release | 363 |
| SRCEINFOB* | 40b. | [40b] Source: Motivational posters | 328 |
| SRCEINFOBR | | Recode- Source: Motivational posters | 135 |
| SRCEINFOBR2* | | Briefing- Source: Motivational posters | 364 |
| SRCEINFOC* | 40c. | [40c] Source: Election Dates Posters | 329 |
| SRCEINFOCR | | Recode- Source: Election Dates Posters | 136 |
| SRCEINFOCR2* | | Briefing- Source: Election Dates Posters | 365 |
| SRCEINFOD* | 40d. | [40d] Source: How To Do It! FAQ | 330 |
| SRCEINFODR | | Recode- Source: How To Do It! FAQ | 137 |
| SRCEINFODR2* | | Briefing- Source: How To Do It! FAQ | 366 |
| SRCEINFOE* | 40e. | [40e] Source: Public service ad cmpgn | 331 |
| SRCEINFOER | | Recode- Source: Public service ad cmpgn | 138 |
| SRCEINFOER2* | | Briefing- Source: Public srvc ad cmpgn | 367 |
| SSRINEL* | | Survey Self-Report Ineligible | 410 |
| STATUS* | | WEIGHTING DISPOSITION | 411 |
| TIMEVAO | 7. | [7] How long in total served as VAO | 5 |
| TLFRSATIS | 37. | [37] Sat toll-free service assistance | 26 |
| TLFRSATISO | 38. | [38] Sat other toll-free service assist | 27 |
| TLFRSATISOR* | | Briefing- Sat othr toll-free srvc asstnc | 368 |
| TLFRSATISOU* | | Uned-[38] Sat other toll-free service as | 317 |
| TLFRSATISR* | | Briefing- Sat toll-free telephone srvc | 369 |
| TLFRSATISSK* | | Skip variable for Q37 and Q39 | 316 |
| TLFRSATISU* | | Uned-[37] Sat toll-free service assistan | 315 |
| TOLLFREE | 36. | [36] Refer anyone toll-free FVAP tele | 25 |
| TRAINING | 9. | [9] Any training for VAO duties | 7 |
| TRAININGA* | 10a. | [10a] Training: FVAP onsite VAO trnng | 158 |
| TRAININGAR | | Recode- Training: FVAP onsite VAO trnng | 30 |
| TRAININGAR2* | | Briefing- Training: FVAP onst VAO trnng | 370 |
| TRAININGAU* | | Uned-[10a] Training: FVAP onsite VAO trn | 159 |
| TRAININGB* | 10b. | [10b] Training: Other workshop/seminar | 160 |
| TRAININGBR | | Recode- Training: Other workshop/seminar | 31 |
| TRAININGBR2* | | Briefing- Training: Other workshop/smnr | 371 |
| TRAININGBU* | | Uned-[10b] Training: Other workshop/semi | 161 |
| TRAININGC* | 10c. | [10c] Training: FVAP online/CD ROM | 162 |
| TRAININGCR | | Recode- Training: FVAP online/CD ROM | 32 |
| TRAININGCR2* | | Briefing- Training: FVAP online/CD ROM | 372 |
| TRAININGCU* | | Uned-[10c] Training: FVAP online/CD ROM | 163 |

* Confidential Variable

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance

Officers

Alphabetical Table of Contents

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|------------------|----------------|---|------|
| TRAININGD* | 10d. | [10d] Training: Clssrm Frgn Srvc Instt | 164 |
| TRAININGDR | | Recode- Training: Clssrm Frgn Srvc Ins | 33 |
| TRAININGDR2* | | Briefing- Training: Clssrm Frgn Srvc Ins | 373 |
| TRAININGDU* | | Uned-[10d] Training: Clssrm Frgn Srvc In | 165 |
| TRAININGE* | 10e. | [10e] Training: Informal briefing(s) | 166 |
| TRAININGER | | Recode- Training: Informal briefing(s) | 34 |
| TRAININGER2* | | Briefing- Training: Informal briefing(s) | 374 |
| TRAININGEU* | | Uned-[10e] Training: Informal briefing(s) | 167 |
| TRAININGF* | 10f. | [10f] Training: Materials lft prvs VAO | 168 |
| TRAININGFR | | Recode- Training: Materials lft prvs VAO | 35 |
| TRAININGFR2* | | Briefing- Training: Mtrls lft prvs VAO | 375 |
| TRAININGFU* | | Uned-[10f] Training: Materials lft prvs | 169 |
| TRAININGG* | 10g. | [10g] Training: Instructions from DoS | 170 |
| TRAININGGR | | Recode- Training: Instructions from DoS | 36 |
| TRAININGGR2* | | Briefing- Training: Instructions frm DoS | 376 |
| TRAININGGU* | | Uned-[10g] Training: Instructions from D | 171 |
| TRAININGH* | 10h. | [10h] Training: Mtrls Cnslr Affrs site | 172 |
| TRAININGHR | | Recode- Training: Mtrls Cnslr Affrs site | 37 |
| TRAININGHR2* | | Briefing- Training: Mtrls Cnslr Affrs st | 377 |
| TRAININGHU* | | Uned-[10h] Training: Mtrls Cnslr Affrs s | 173 |
| TRAININGSK* | | Skip variable for Q10 | 174 |
| UNIQUEID | | Case Identification Value | 151 |
| VAG | 22. | [22] Did you receive 2008-09 VAG | 18 |
| VAGMONA* | | Briefing- Received 2008-09 VAG: January | 378 |
| VAGMONB* | | Briefing- Received 2008-09 VAG: February | 379 |
| VAGMONC* | | Briefing- Received 2008-09 VAG: March | 380 |
| VAGMOND* | | Briefing- Received 2008-09 VAG: April | 381 |
| VAGMONE* | | Briefing- Received 2008-09 VAG: May | 382 |
| VAGMONF* | | Briefing- Received 2008-09 VAG: June | 383 |
| VAGMONG* | | Briefing- Received 2008-09 VAG: July | 384 |
| VAGMONH* | | Briefing- Received 2008-09 VAG: August | 385 |
| VAGMONI* | | Briefing- Received 2008-09 VAG: Sept | 386 |
| VAGMONJ* | | Briefing- Received 2008-09 VAG: October | 387 |
| VAGMONK* | | Briefing- Received 2008-09 VAG: November | 388 |
| VAGMONL* | | Briefing- Received 2008-09 VAG: Prr Jnry | 389 |
| VAGMONM* | | Briefing- Received 2008-09 VAG: Dnt rcll | 390 |
| VAGMONTH* | 23. | [23] Month VAG was received | 226 |
| VAGMONTHSK* | | Skip variable for Q23, Q24 and Q25 | 228 |
| VAGMONTHU* | | Uned-[23] Month VAG was received | 227 |
| VAGMONTR1 | | Recode- Month received VAG | 89 |
| VAGMONTR2 | | Recode- Month received VAG | 90 |
| VAGUSEFUL | 24. | [24] VAG useful in perform VAO duties | 19 |
| VAGUSEFULR* | | Briefing- VAG useful in perform VAO dts | 391 |
| VAGUSEFULU* | | Uned-[24] VAG useful in perform VAO duti | 229 |
| VAOSERV* | 6. | [6] Served as VAO before | 157 |
| VAOSERVR | | Recode- Dichotomous served as VAO | 29 |
| VIN* | 26. | [26] Did you receive VIN newsletter | 246 |
| VINR | | Recode- Create dichotomous receive VIN | 99 |
| VINUSE | 27. | [27] Did you use VIN newsletter | 20 |
| VINSEA* | 28a. | [28a] VIN use: Forwarded it by e-mail | 249 |
| VINSEAR | | Recode- VIN use: Forwarded it by e-mail | 100 |
| VINSEASK* | | Skip variable for Q28, Q29 and Q30 | 259 |
| VINSEAU* | | Uned-[28a] VIN use: Forwarded it by e-ma | 250 |
| VINSEB* | 28b. | [28b] VIN use: Phtcpd nwslttr dstrbtd | 251 |
| VINSEBR | | Recode- VIN use: Phtcpd nwslttr dstrbtd | 101 |

* Confidential Variable

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance

Officers

Alphabetical Table of Contents

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|---|------|
| VINUSEBU* | | Uned-[28b] VIN use: Phtcpd nwslttr dstrb | 252 |
| VINUSEC* | 28c. | [28c] VIN use: Extrctd slctd infrmtn | 253 |
| VINUSECR | | Recode- VIN use: Extrctd slctd infrmtn | 102 |
| VINUSECU* | | Uned-[28c] VIN use: Extrctd slctd infrmtn | 254 |
| VINUSED* | 28d. | [28d] VIN use: Kept it for reference | 255 |
| VINUSEDR | | Recode- VIN use: Kept it for reference | 103 |
| VINUSEDU* | | Uned-[28d] VIN use: Kept it for referenc | 256 |
| VINUSEE* | 28e. | [28e] VIN use: Used it some other way | 257 |
| VINUSER | | Recode- VIN use: Used it some other way | 104 |
| VINSEEU* | | Uned-[28e] VIN use: Used it some other w | 258 |
| VINUSEFUL | 29. | [29] VIN useful for VAO duties | 21 |
| VINUSEFULR* | | Briefing- VIN useful for VAO duties | 392 |
| VINUSEFULU* | | Uned-[29] VIN useful for VAO duties | 260 |
| VINUSES | | Skip variable for Q27 (VINUSE) | 248 |
| VINUSEU* | | Uned-[27] Did you use VIN newsletter | 247 |
| VISFVAPA* | 33a. | [33a] Web site: Access online VAG | 277 |
| VISFVAPAR | | Recode- Web site: Access online VAG | 112 |
| VISFVAPAU* | | Uned-[33a] Web site: Access online VAG | 278 |
| VISFVAPB* | 33b. | [33b] Web site: Access VIN newsletters | 279 |
| VISFVAPBR | | Recode- Web site: Access VIN newsletters | 113 |
| VISFVAPBU* | | Uned-[33b] Web site: Access VIN newslett | 280 |
| VISFVAPC* | 33c. | [33c] Web site: Access other FVAP pblc | 281 |
| VISFVAPCR | | Recode- Web site: Access other FVAP pblc | 114 |
| VISFVAPCU* | | Uned-[33c] Web site: Access other FVAP p | 282 |
| VISFVAPD* | 33d. | [33d] Web site: Access Voting Calendar | 283 |
| VISFVAPDR | | Recode- Web site: Access Voting Calendar | 115 |
| VISFVAPDU* | | Uned-[33d] Web site: Access Voting Calen | 284 |
| VISFVAPE* | 33e. | [33e] Web site: Access online FPCA | 285 |
| VISFVAPER | | Recode- Web site: Access online FPCA | 116 |
| VISFVAPEU* | | Uned-[33e] Web site: Access online FPCA | 286 |
| VISFVAPF* | 33f. | [33f] Web site: Lnk other elctn Wb sts | 287 |
| VISFVAPFR | | Recode- Web site: Lnk other elctn Wb sts | 117 |
| VISFVAPFU* | | Uned-[33f] Web site: Lnk other elctn Wb | 288 |
| VISFVAPG* | 33g. | [33g] Web site: Obtain VAO training | 289 |
| VISFVAPGR | | Recode- Web site: Obtain VAO training | 118 |
| VISFVAPGU* | | Uned-[33g] Web site: Obtain VAO training | 290 |
| VISFVAPH* | 33h. | [33h] Web site: Find US Rprsnttv/Sntr | 291 |
| VISFVAPHR | | Recode- Web site: Find US Rprsnttv/Sntr | 119 |
| VISFVAPHU* | | Uned-[33h] Web site: Find US Rprsnttv/Sn | 292 |
| VISFVAPI* | 33i. | [33i] Web site: Obtain toll-free nmbrs | 293 |
| VISFVAPIR* | | Recode- Web site: Obtain toll-free nmbrs | 120 |
| VISFVAPIU* | | Uned-[33i] Web site: Obtain toll-free nm | 294 |
| VISFVAPJ* | 33j. | [33j] Web site: Send e-mail to FVAP | 295 |
| VISFVAPJR | | Recode- Web site: Send e-mail to FVAP | 121 |
| VISFVAPJU* | | Uned-[33j] Web site: Send e-mail to FVAP | 296 |
| VISFVAPK* | 33k. | [33k] Web site: Obtain info fr pblctns | 297 |
| VISFVAPKR | | Recode- Web site: Obtain info fr pblctns | 122 |
| VISFVAPKU* | | Uned-[33k] Web site: Obtain info fr pblc | 298 |
| VISFVAPL* | 33l. | [33l] Web site: Some other reason | 299 |
| VISFVAPLR | | Recode- Web site: Some other reason | 123 |
| VISFVAPLU* | | Uned-[33l] Web site: Some other reason | 300 |
| VOTEMATA* | 41a. | [41a] Materials: 2008-09 VAG | 332 |
| VOTEMATAR | | Recode- Materials: 2008-09 VAG | 139 |
| VOTEMATB* | 41b. | [41b] Materials: FPCAs | 333 |
| VOTEMATBR | | Recode- Materials: FPCAs | 140 |

* Confidential Variable

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance

Officers

Alphabetical Table of Contents

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|------------------|----------------|--|------|
| VOTEMATC* | 41c. | [41c] Materials: FWABs | 334 |
| VOTEMATCR | | Recode- Materials: FWABs | 141 |
| VOTEMATD* | 41d. | [41d] Materials: Election Dates Poster | 335 |
| VOTEMATDR | | Recode- Materials: Election Dates Poster | 142 |
| VOTEMATE* | 41e. | [41e] Materials: Motivational posters | 336 |
| VOTEMATER | | Recode- Materials: Motivational posters | 143 |
| V_STRAT | | Variance estimation strata | 155 |
| WEBSITE | 31. | [31] Did you visit FVAP Web site | 22 |
| WEBTIMES | 32. | [32] Times visited FVAP Web site | 23 |
| WEBTIMESSK* | | Skip variable for Q32 , Q33 and Q34 | 276 |
| WEBTIMESU* | | Uned-[32] Times visited FVAP Web site | 275 |
| XAGE* | | Crossing: Age | 393 |
| XAGER | | Crossing: Age | 144 |
| XCITIZEN* | | Crossing: Number of citizens | 394 |
| XCITIZENR | | Crossing: Number of citizens | 145 |
| XCOUNTRY* | | Crossing: Region | 395 |
| XCOUNTTRYR | | Crossing: Region | 146 |
| XDURVAO* | | Crossing: Duration VAO assignment | 396 |
| XDURVAOR | | Crossing: Duration VAO assignment | 147 |
| XTIME* | | Crossing: Time in country | 397 |
| XTIMER | | Crossing: Time in country | 148 |
| XTRAINING* | | Crossing: Training | 398 |
| XTRAININGR | | Crossing: Training | 149 |
| XVAOSERV* | | Crossing: Prior VAO service | 399 |
| XVAOSERVR | | Crossing: Prior VAO service | 150 |
| _TOTAL_ | | Variance Estimation Strata | 152 |

* Confidential Variable

Appendix F.
Positional Variable List for the Survey
Analysis Files

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance

Officers

Information Gathered on the Survey

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|------------------|----------------|--|------|
| HOWLONG | 2. | [2] How long stationed overseas | 1 |
| SRAGEGP | 3. | [3] Age on Nov 4, 2008 | 2 |
| CURRASGN | 4. | [4] Is cur assign same as Nov 4, 2008 | 3 |
| NCURRASGN | 5. | [5] How long VAO in assignment held | 4 |
| TIMEVAO | 7. | [7] How long in total served as VAO | 5 |
| NUMCITIZEN | 8. | [8] How many citizens in district | 6 |
| TRAINING | 9. | [9] Any training for VAO duties | 7 |
| NUMASST | 11. | [11] Num of people prov w/vot assistance | 8 |
| NUMFPCAS | 12. | [12] Num of people provided FPCAs | 9 |
| NUMFWABS | 13. | [13] Num of people provided FWABs | 10 |
| HOURS | 14. | [14] Hrs/wk spent on VAO activities | 11 |
| DUTIESA | 17a. | [17a] Sat: Time avail for VAO duties | 12 |
| DUTIESB | 17b. | [17b] Sat: Embassy support for program | 13 |
| DUTIESC | 17c. | [17c] Sat: DoS support for voting progra | 14 |
| DUTIESD | 17d. | [17d] Sat: Quantity of voting mat avail | 15 |
| DUTIESE | 17e. | [17e] Sat: Tmlnss dstrbtn vtng mtrls | 16 |
| DUTIESF | 17f. | [17f] Sat: Method of requesting matrials | 17 |
| VAG | 22. | [22] Did you receive 2008-09 VAG | 18 |
| VAGUSEFUL | 24. | [24] VAG useful in perform VAO duties | 19 |
| VINUSE | 27. | [27] Did you use VIN newsletter | 20 |
| VINUSEFUL | 29. | [29] VIN useful for VAO duties | 21 |
| WEBSITE | 31. | [31] Did you visit FVAP Web site | 22 |
| WEBTIMES | 32. | [32] Times visited FVAP Web site | 23 |
| FVAPWEBSAT | 34. | [34] Satisfied with FVAP Web site | 24 |
| TOLLFREE | 36. | [36] Refer anyone toll-free FVAP tele | 25 |
| TLFRSATIS | 37. | [37] Sat toll-free service assistance | 26 |
| TLFRSATISO | 38. | [38] Sat other toll-free service assist | 27 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance
Officers
Variables for Analysis

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|--|------|
| REGIONR | | Recode- Geographic location | 28 |
| VAOSERVER | | Recode- Dichotomous served as VAO | 29 |
| TRAININGAR | | Recode- Training: FVAP onsite VAO trnng | 30 |
| TRAININGBR | | Recode- Training: Other workshop/seminar | 31 |
| TRAININGCR | | Recode- Training: FVAP online/CD ROM | 32 |
| TRAININGDR | | Recode- Training: Clssrm Frgn Srvc Ins | 33 |
| TRAININGER | | Recode- Training: Informal briefing(s) | 34 |
| TRAININGFR | | Recode- Training: Materials lft prvs VAO | 35 |
| TRAININGGR | | Recode- Training: Instructions from DoS | 36 |
| TRAININGHR | | Recode- Training: Mtrls Cnslr Affrs site | 37 |
| ACTIVITYAR | | Recode- Activity: Workshops/brief on vtn | 38 |
| ACTIVITYBR | | Recode- Activity: Distribute FPCAs | 39 |
| ACTIVITYCR | | Recode- Activity: Report Chief Voting O | 40 |
| ACTIVITYDR | | Recode- Activity: Report senior embassy | 41 |
| ACTIVITYER | | Recode- Activity: Answer citizn voting q | 42 |
| ACTIVITYFR | | Recode- Activity: Display voting info | 43 |
| ACTIVITYGR | | Recode- Activity: Invlv orgnztns vtng pr | 44 |
| ASSTAR | | Recode- Assist: Provide FPCAs to voters | 45 |
| ASSTBR | | Recode- Assist: Help fill out FPCAs | 46 |
| ASSTCR | | Recode- Assist: Provide FWABs to voters | 47 |
| ASSTDTR | | Recode- Assist: Help fill out FWABs | 48 |
| ASSTER | | Recode- Assist: Act as notary/wtnss FPCA | 49 |
| ASSTFR | | Recode- Assist: Elctrncly trnsmt fax | 50 |
| ASSTGR | | Recode- Assist: Elctrncly trnsmt email | 51 |
| ASSTHR | | Recode- Assist: Hlp dtrmn vtng jrsdctns | 52 |
| ASSTIR | | Recode- Assist: Prvd addrsss elctn offcl | 53 |
| ASSTJR | | Recode- Assist: Expln spcfcs stt prcdrs | 54 |
| ASSTKR | | Recode- Assist: Hlp vtrs dtrmn rgstr | 55 |
| ASSTLR | | Recode- Assist: Infrmtn chng lgl rsdnc | 56 |
| ASSTMNR | | Recode- Assist: Expln ddlns fr frms/bll | 57 |
| ASSTNR | | Recode- Assist: Provd dates of elections | 58 |
| ASSTOR | | Recode- Assist: Answr qstns on tx lblty | 59 |
| ASSTPR | | Recode- Assist: Explain imprtnc voting | 60 |
| ASSTQR | | Recode- Assist: Prvd info cnddts/issues | 61 |
| COMPSAR | | Recode- Complaint: Cmplctd vtng prcdrs | 62 |
| COMPSBR | | Recode- Complaint: Dffclty flng FPCA | 63 |
| COMPSCR | | Recode- Complaint: Dlyd no rspsn FPCA | 64 |
| COMPSDR | | Recode- Complaint: Returned FPCA | 65 |
| COMPSER | | Recode- Complaint: Dffclty FPCA ntrzd | 66 |
| COMPSFR | | Recode- Complaint: Cnfsng absntee ballot | 67 |
| COMPSGR | | Recode- Complaint: Dffclty usng FWAB | 68 |
| COMPSSHR | | Recode- Complaint: Cnfsng rsdncy qlfctn | 69 |
| COMPSIR | | Recode- Complaint: Nt engh info cnddts | 70 |
| COMPSJR | | Recode- Complaint: Dffclty mntnng addrs | 71 |
| COMPSKR | | Recode- Complaint: Other complaints | 72 |
| FAXAR | | Recode- Fax: Sent FPCAs | 73 |
| FAXBR | | Recode- Fax: Received FPCAs | 74 |
| FAXCR | | Recode- Fax: Sent blank ballots | 75 |
| FAXDR | | Recode- Fax: Received blank ballots | 76 |
| FAXER | | Recode- Fax: Sent voted ballots | 77 |
| FAXFR | | Recode- Fax: Received voted ballots | 78 |
| FAXGR | | Recode- Fax: Sent other voting materials | 79 |
| FAXHR | | Recode- Fax: Received other voting mtrls | 80 |
| EMAILAR | | Recode- Email: Sent FPCAs | 81 |
| EMAILBR | | Recode- Email: Received FPCAs | 82 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance
Officers
Variables for Analysis

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|--|------|
| EMAILCR | | Recode- Email: Sent blank ballots | 83 |
| EMAILDR | | Recode- Email: Received blank ballots | 84 |
| EMAILER | | Recode- Email: Sent voted ballots | 85 |
| EMAILFR | | Recode- Email: Received voted ballots | 86 |
| EMAILGR | | Recode- Email: Sent other voting mtrls | 87 |
| EMAILHR | | Recode- Email: Rcvd othr vtng mtrls | 88 |
| VAGMONTR1 | | Recode- Month received VAG | 89 |
| VAGMONTR2 | | Recode- Month received VAG | 90 |
| LIKEVAGAR | | Recode- VAG: Infrmtn on rgstrng vtng abs | 91 |
| LIKEVAGBR | | Recode- VAG: Dates elections/deadlines | 92 |
| LIKEVAGCR | | Recode- VAG: Infrmtn hw fll out FPCA | 93 |
| LIKEVAGDR | | Recode- VAG: Mlng addrsss FPCAs/ballots | 94 |
| LIKEVAGER | | Recode- VAG: Inf elctrnc trnsmtt FPCA fx | 95 |
| LIKEVAGFR | | Recode- VAG: Inf elctrnc trnsmtt FPCA em | 96 |
| LIKEVAGGR | | Recode- VAG: Overall layout and design | 97 |
| LIKEVAGHR | | Recode- VAG: Some other feature | 98 |
| VINR | | Recode- Create dichotomous receive VIN | 99 |
| VINUSEAR | | Recode- VIN use: Forwarded it by e-mail | 100 |
| VINUSEBR | | Recode- VIN use: Phtcpd nwslltr dstrbtd | 101 |
| VINUSECR | | Recode- VIN use: Extrctd slctd infrmtn | 102 |
| VINUSEDR | | Recode- VIN use: Kept it for reference | 103 |
| VINUSER | | Recode- VIN use: Used it some other way | 104 |
| LIKEVINAR | | Recode- VIN feature: Overall layout/dsgn | 105 |
| LIKEVINBR | | Recode- VIN feature: Information contain | 106 |
| LIKEVINCR | | Recode- VIN feature: Ease of use | 107 |
| LIKEVINDR | | Recode- VIN feature: Frqncy of nwslltr | 108 |
| LIKEVINGER | | Recode- VIN feature: Tmlnss of infrm | 109 |
| LIKEVINFR | | Recode- VIN feature: "To Do" checklist | 110 |
| LIKEVINGR | | Recode- VIN feature: Some other feature | 111 |
| VISFVAPAR | | Recode- Web site: Access online VAG | 112 |
| VISFVAPBR | | Recode- Web site: Access VIN newsletters | 113 |
| VISFVAPCR | | Recode- Web site: Access other FVAP pblc | 114 |
| VISFVAPDR | | Recode- Web site: Access Voting Calendar | 115 |
| VISFVAPER | | Recode- Web site: Access online FPCA | 116 |
| VISFVAPFR | | Recode- Web site: Lnk other elctn Wb sts | 117 |
| VISFVAPGR | | Recode- Web site: Obtain VAO training | 118 |
| VISFVAPHR | | Recode- Web site: Find US Rprsnttv/Sntr | 119 |
| VISFVAPIR | | Recode- Web site: Obtain toll-free nmbrs | 120 |
| VISFVAPJR | | Recode- Web site: Send e-mail to FVAP | 121 |
| VISFVAPKR | | Recode- Web site: Obtain info fr pblctns | 122 |
| VISFVAPLR | | Recode- Web site: Some other reason | 123 |
| NOFWEBAR | | Recode- Not visit: I did not know about | 124 |
| NOFWEBBR | | Recode- Not visit: Did not know what for | 125 |
| NOFWEBCR | | Recode- Not visit: Didnt knw site addrss | 126 |
| NOFWEBDR | | Recode- Not visit: Gt all info frm othr | 127 |
| NOFWEBER | | Recode- Not visit: Ddnt thnk wld usfl | 128 |
| NOFWEBFR | | Recode- Not visit: Some other reason | 129 |
| NOTOLLFRAR | | Recode- Phone: Gt vtng assstnc frm othr | 130 |
| NOTOLLFRBR | | Recode- Phone: No one asked to be rfrrd | 131 |
| NOTOLLFRCR | | Recode- Phone: Did not know about it | 132 |
| NOTOLLFRDR | | Recode- Phone: Some other reason | 133 |
| SRCEINFOAR | | Recode- Source: Voting news releases | 134 |
| SRCEINFOBR | | Recode- Source: Motivational posters | 135 |
| SRCEINFOCR | | Recode- Source: Election Dates Posters | 136 |
| SRCEINFODR | | Recode- Source: How To Do It! FAQ | 137 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance
Officers
Variables for Analysis

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|--|------|
| SRCEINFOER | | Recode- Source: Public service ad cmpgn | 138 |
| VOTEMATAR | | Recode- Materials: 2008-09 VAG | 139 |
| VOTEMATBR | | Recode- Materials: FPCAs | 140 |
| VOTEMATCR | | Recode- Materials: FWABs | 141 |
| VOTEMATDR | | Recode- Materials: Election Dates Poster | 142 |
| VOTEMATER | | Recode- Materials: Motivational posters | 143 |
| XAGER | | Crossing: Age | 144 |
| XCITIZENR | | Crossing: Number of citizens | 145 |
| XCOUNTRYR | | Crossing: Region | 146 |
| XDURVAOR | | Crossing: Duration VAO assignment | 147 |
| XTIMER | | Crossing: Time in country | 148 |
| XTRAININGR | | Crossing: Training | 149 |
| XVAOSERVR | | Crossing: Prior VAO service | 150 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance
Officers
Information on Sampling and Record Data

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|------------------|----------------|---------------------------|------|
| UNIQUEID | | Case Identification Value | 151 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance
Officers
Information on Weighting

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|--|------|
| _TOTAL_ | | Variance Estimation Strata | 152 |
| ELIGFLGW | | Eligibility Flag | 153 |
| FINALWGT | | Final Weight with non-response and posts | 154 |
| V_STRAT | | Variance estimation strata | 155 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance Officers

Information Gathered on the Survey- Confidential Variables

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|---|------|
| COUNTRY | 1. | [1] Stationed: Which country | 156 |
| VAOSERV | 6. | [6] Served as VAO before | 157 |
| TRAININGA | 10a. | [10a] Training: FVAP onsite VAO trnng | 158 |
| TRAININGAU | | Uned-[10a] Training: FVAP onsite VAO trn | 159 |
| TRAININGB | 10b. | [10b] Training: Other workshop/seminar | 160 |
| TRAININGBU | | Uned-[10b] Training: Other workshop/semi | 161 |
| TRAININGC | 10c. | [10c] Training: FVAP online/CD ROM | 162 |
| TRAININGCU | | Uned-[10c] Training: FVAP online/CD ROM | 163 |
| TRAININGD | 10d. | [10d] Training: Clssrm Frgn Srvc Instt | 164 |
| TRAININGDU | | Uned-[10d] Training: Clssrm Frgn Srvc In | 165 |
| TRAININGE | 10e. | [10e] Training: Informal briefing(s) | 166 |
| TRAININGEU | | Uned-[10e] Training: Informal briefing(s) | 167 |
| TRAININGF | 10f. | [10f] Training: Materials lft prvs VAO | 168 |
| TRAININGFU | | Uned-[10f] Training: Materials lft prvs | 169 |
| TRAININGG | 10g. | [10g] Training: Instructions from DoS | 170 |
| TRAININGGU | | Uned-[10g] Training: Instructions from D | 171 |
| TRAININGH | 10h. | [10h] Training: Mtrls Cnslr Affrs site | 172 |
| TRAININGHU | | Uned-[10h] Training: Mtrls Cnslr Affrs s | 173 |
| TRAININGSK | | Skip variable for Q10 | 174 |
| ACTIVITYA | 15a. | [15a] Activity: Workshops/brief on vtng | 175 |
| ACTIVITYB | 15b. | [15b] Activity: Distribute FPCAs | 176 |
| ACTIVITYC | 15c. | [15c] Activity: Report Chief Voting Off | 177 |
| ACTIVITYD | 15d. | [15d] Activity: Report senior embassy of | 178 |
| ACTIVITYE | 15e. | [15e] Activity: Answer citzn voting ques | 179 |
| ACTIVITYF | 15f. | [15f] Activity: Display voting info mat | 180 |
| ACTIVITYG | 15g. | [15g] Activity: Invlv orgnztns vtng pr | 181 |
| ASSTA | 16a. | [16a] Assist: Provide FPCAs to voters | 182 |
| ASSTB | 16b. | [16b] Assist: Help fill out FPCAs | 183 |
| ASSTC | 16c. | [16c] Assist: Provide FWABs to voters | 184 |
| ASSTD | 16d. | [16d] Assist: Help fill out FWABs | 185 |
| ASSTE | 16e. | [16e] Assist: Act notary/wtnss FPCA | 186 |
| ASSTF | 16f. | [16f] Assist: Elctrnclly trnsmt fax | 187 |
| ASSTG | 16g. | [16g] Assist: Elctrnclly trnsmt email | 188 |
| ASSTH | 16h. | [16h] Assist: Hlp dtrmn vtng jrsdctns | 189 |
| ASSTI | 16i. | [16i] Assist: Prvd addrsss elctn offcl | 190 |
| ASSTJ | 16j. | [16j] Assist: Expln spcfcs stt prcdrs | 191 |
| ASSTK | 16k. | [16k] Assist: Hlp vtrs dtrmn rgstr | 192 |
| ASSTL | 16l. | [16l] Assist: Infrmtn chng lgl rsdnc | 193 |
| ASSTM | 16m. | [16m] Assist: Expln ddlns fr frms/bll | 194 |
| ASSTN | 16n. | [16n] Assist: Provrd dates of elections | 195 |
| ASSTO | 16o. | [16o] Assist: Answr qstns on tx lblty | 196 |
| ASSTP | 16p. | [16p] Assist: Explain imprtnc voting | 197 |
| ASSTQ | 16q. | [16q] Assist: Prvd info cnddts/issues | 198 |
| COMPSA | 18a. | [18a] Complaint: Cmplctd vtng prcdrs | 199 |
| COMPSB | 18b. | [18b] Complaint: Dffclty fllng FPCA | 200 |
| COMPSC | 18c. | [18c] Complaint: Dlyd no rspsn FPCA | 201 |
| COMPSD | 18d. | [18d] Complaint: Returned FPCA | 202 |
| COMPSE | 18e. | [18e] Complaint: Dffclty FPCA ntrzd | 203 |
| COMPSP | 18f. | [18f] Complaint: Cnfsng absntee ballot | 204 |
| COMPSC | 18g. | [18g] Complaint: Dffclty usng FWAB | 205 |
| COMPSP | 18h. | [18h] Complaint: Cnfsng rsdncty qlfctn | 206 |
| COMPSP | 18i. | [18i] Complaint: Nt engh info cnddts | 207 |
| COMPSP | 18j. | [18j] Complaint: Dffclty mntrnng addrs | 208 |
| COMPSP | 18k. | [18k] Complaint: Other complaints | 209 |
| FAXA | 20a. | [20a] Fax: Sent FPCAs | 210 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance Officers

Information Gathered on the Survey- Confidential Variables

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|------------------|----------------|--|------|
| FAXB | 20b. | [20b] Fax: Received FPCAs | 211 |
| FAXC | 20c. | [20c] Fax: Sent blank ballots | 212 |
| FAXD | 20d. | [20d] Fax: Received blank ballots | 213 |
| FAXE | 20e. | [20e] Fax: Sent voted ballots | 214 |
| FAXF | 20f. | [20f] Fax: Received voted ballots | 215 |
| FAXG | 20g. | [20g] Fax: Sent other voting materials | 216 |
| FAXH | 20h. | [20h] Fax: Received other voting mtrls | 217 |
| EMAILA | 21a. | [21a] Email: Sent FPCAs | 218 |
| EMAILB | 21b. | [21b] Email: Received FPCAs | 219 |
| EMAILC | 21c. | [21c] Email: Sent blank ballots | 220 |
| EMAILD | 21d. | [21d] Email: Received blank ballots | 221 |
| EMAILE | 21e. | [21e] Email: Sent voted ballots | 222 |
| EMAILF | 21f. | [21f] Email: Received voted ballots | 223 |
| EMAILG | 21g. | [21g] Email: Sent other voting mtrls | 224 |
| EMAILH | 21h. | [21h] Email: Rcvd othr vtng mtrls | 225 |
| VAGMONTH | 23. | [23] Month VAG was received | 226 |
| VAGMONTHU | | Uned-[23] Month VAG was received | 227 |
| VAGMONTHSK | | Skip variable for Q23, Q24 and Q25 | 228 |
| VAGUSEFULU | | Uned-[24] VAG useful in perform VAO duti | 229 |
| LIKEVAGA | 25a. | [25a] VAG: Infrmtn on rgstrng vtng abs | 230 |
| LIKEVAGAU | | Uned-[25a] VAG: Infrmtn on rgstrng vtng | 231 |
| LIKEVAGB | 25b. | [25b] VAG: Dates elections/deadlines | 232 |
| LIKEVAGBU | | Uned-[25b] VAG: Dates elections/deadline | 233 |
| LIKEVAGC | 25c. | [25c] VAG: Infrmtn hw fll out FPCA | 234 |
| LIKEVAGCU | | Uned-[25c] VAG: Infrmtn hw fll out FPCA | 235 |
| LIKEVAGD | 25d. | [25d] VAG: Mlng addrsss FPCAs/ballots | 236 |
| LIKEVAGDU | | Uned-[25d] VAG: Mlng addrsss FPCAs/ballo | 237 |
| LIKEVAGE | 25e. | [25e] VAG: Inf elctrnc trnsmtt FPCA fx | 238 |
| LIKEVAGEU | | Uned-[25e] VAG: Inf elctrnc trnsmtt FPCA | 239 |
| LIKEVAGF | 25f. | [25f] VAG: Inf elctrnc trnsmtt FPCA em | 240 |
| LIKEVAGFU | | Uned-[25f] VAG: Inf elctrnc trnsmtt FPCA | 241 |
| LIKEVAGG | 25g. | [25g] VAG: Overall layout and design | 242 |
| LIKEVAGGU | | Uned-[25g] VAG: Overall layout and desig | 243 |
| LIKEVAGH | 25h. | [25h] VAG: Some other feature | 244 |
| LIKEVAGHU | | Uned-[25h] VAG: Some other feature | 245 |
| VIN | 26. | [26] Did you receive VIN newsletter | 246 |
| VINUSEU | | Uned-[27] Did you use VIN newsletter | 247 |
| VINUSES | | Skip variable for Q27 (VINUSE) | 248 |
| VINSEA | 28a. | [28a] VIN use: Forwarded it by e-mail | 249 |
| VINSEAU | | Uned-[28a] VIN use: Forwarded it by e-ma | 250 |
| VINSEB | 28b. | [28b] VIN use: Phtcpd nwslltr dstrbtd | 251 |
| VINSEBU | | Uned-[28b] VIN use: Phtcpd nwslltr dstrb | 252 |
| VINSEC | 28c. | [28c] VIN use: Extrctd slctd infrmtn | 253 |
| VINSECU | | Uned-[28c] VIN use: Extrctd slctd infrm | 254 |
| VINUSED | 28d. | [28d] VIN use: Kept it for reference | 255 |
| VINUSEDU | | Uned-[28d] VIN use: Kept it for referenc | 256 |
| VINSEE | 28e. | [28e] VIN use: Used it some other way | 257 |
| VINSEEU | | Uned-[28e] VIN use: Used it some other w | 258 |
| VINSEASK | | Skip variable for Q28, Q29 and Q30 | 259 |
| VINSEFULU | | Uned-[29] VIN useful for VAO duties | 260 |
| LIKEVINA | 30a. | [30a] VIN feature: Overall layout/dsgn | 261 |
| LIKEVINAU | | Uned-[30a] VIN feature: Overall layout/d | 262 |
| LIKEVINB | 30b. | [30b] VIN feature: Information contain | 263 |
| LIKEVINBU | | Uned-[30b] VIN feature: Information cont | 264 |
| LIKEVINC | 30c. | [30c] VIN feature: Ease of use | 265 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance Officers

Information Gathered on the Survey- Confidential Variables

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|--|------|
| LIKEVINCU | | Uned-[30c] VIN feature: Ease of use | 266 |
| LIKEVIND | 30d. | [30d] VIN feature: Frqncy of nwsltr | 267 |
| LIKEVINDU | | Uned-[30d] VIN feature: Frqncy of nwsltt | 268 |
| LIKEVINE | 30e. | [30e] VIN feature: Tmlnss of infrm | 269 |
| LIKEVINEU | | Uned-[30e] VIN feature: Tmlnss of infrm | 270 |
| LIKEVINF | 30f. | [30f] VIN feature: "To Do" checklist | 271 |
| LIKEVINFU | | Uned-[30f] VIN feature: "To Do" checklis | 272 |
| LIKEVING | 30g. | [30g] VIN feature: Some other feature | 273 |
| LIKEVINGU | | Uned-[30g] VIN feature: Some other featu | 274 |
| WEBTIMESU | | Uned-[32] Times visited FVAP Web site | 275 |
| WEBTIMESSK | | Skip variable for Q32 , Q33 and Q34 | 276 |
| VISFVAPA | 33a. | [33a] Web site: Access online VAG | 277 |
| VISFVAPAU | | Uned-[33a] Web site: Access online VAG | 278 |
| VISFVAPB | 33b. | [33b] Web site: Access VIN newsletters | 279 |
| VISFVAPBU | | Uned-[33b] Web site: Access VIN newsltt | 280 |
| VISFVAPC | 33c. | [33c] Web site: Access other FVAP pblc | 281 |
| VISFVAPCU | | Uned-[33c] Web site: Access other FVAP p | 282 |
| VISFVAPD | 33d. | [33d] Web site: Access Voting Calendar | 283 |
| VISFVAPDU | | Uned-[33d] Web site: Access Voting Calen | 284 |
| VISFVAPE | 33e. | [33e] Web site: Access online FPCA | 285 |
| VISFVAPEU | | Uned-[33e] Web site: Access online FPCA | 286 |
| VISFVAPF | 33f. | [33f] Web site: Lnk other elctn Wb sts | 287 |
| VISFVAPFU | | Uned-[33f] Web site: Lnk other elctn Wb | 288 |
| VISFVAPG | 33g. | [33g] Web site: Obtain VAO training | 289 |
| VISFVAPGU | | Uned-[33g] Web site: Obtain VAO training | 290 |
| VISFVAPH | 33h. | [33h] Web site: Find US Rprsnttv/Sntr | 291 |
| VISFVAPHU | | Uned-[33h] Web site: Find US Rprsnttv/Sn | 292 |
| VISFVAPI | 33i. | [33i] Web site: Obtain toll-free nmbrs | 293 |
| VISFVAPIU | | Uned-[33i] Web site: Obtain toll-free nm | 294 |
| VISFVAPJ | 33j. | [33j] Web site: Send e-mail to FVAP | 295 |
| VISFVAPJU | | Uned-[33j] Web site: Send e-mail to FVAP | 296 |
| VISFVAPK | 33k. | [33k] Web site: Obtain info fr pblctns | 297 |
| VISFVAPKU | | Uned-[33k] Web site: Obtain info fr pblc | 298 |
| VISFVAPL | 33l. | [33l] Web site: Some other reason | 299 |
| VISFVAPLU | | Uned-[33l] Web site: Some other reason | 300 |
| FVAPWEBSATU | | Uned-[34] Satisfied with FVAP Web site | 301 |
| NOFWeba | 35a. | [35a] Not visit: I did not know about | 302 |
| NOFWEBAU | | Uned-[35a] Not visit: I did not know abo | 303 |
| NOFWEBB | 35b. | [35b] Not visit: Did not know what for | 304 |
| NOFWEBBU | | Uned-[35b] Not visit: Did not know what | 305 |
| NOFWEBc | 35c. | [35c] Not visit: Didnt knw site addrss | 306 |
| NOFWEBcu | | Uned-[35c] Not visit: Didnt knw site add | 307 |
| NOFWEBD | 35d. | [35d] Not visit: Gt all info frm othr | 308 |
| NOFWEBDU | | Uned-[35d] Not visit: Gt all info frm ot | 309 |
| NOFWEBE | 35e. | [35e] Not visit: Ddnt thnk wld usfl | 310 |
| NOFWEBEU | | Uned-[35e] Not visit: Ddnt thnk wld usfl | 311 |
| NOFWEBF | 35f. | [35f] Not visit: Some other reason | 312 |
| NOFWEBFU | | Uned-[35f] Not visit: Some other reason | 313 |
| NOFWEBSK | | Skip variable for Q35 (NOFWeba-NOFWebF) | 314 |
| TLFRSATISU | | Uned-[37] Sat toll-free service assistan | 315 |
| TLFRSATISSK | | Skip variable for Q37 and Q39 | 316 |
| TLFRSATISOU | | Uned-[38] Sat other toll-free service as | 317 |
| NOTOLLFRA | 39a. | [39a] Phone: Gt vtng assstnc frm othr | 318 |
| NOTOLLFRAU | | Uned-[39a] Phone: Gt vtng assstnc frm ot | 319 |
| NOTOLLFRB | 39b. | [39b] Phone: No one asked to be rfrrd | 320 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance
Officers

Information Gathered on the Survey- Confidential Variables

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|--|------|
| NOTOLLFRBU | | Uned-[39b] Phone: No one asked to be rfr | 321 |
| NOTOLLFRC | 39c. | [39c] Phone: Did not know about it | 322 |
| NOTOLLFRCU | | Uned-[39c] Phone: Did not know about it | 323 |
| NOTOLLFRD | 39d. | [39d] Phone: Some other reason | 324 |
| NOTOLLFRDU | | Uned-[39d] Phone: Some other reason | 325 |
| NOTOLLFRSK | | Skip variable for Q39 | 326 |
| SRCEINFOA | 40a. | [40a] Source: Voting news releases | 327 |
| SRCEINFOB | 40b. | [40b] Source: Motivational posters | 328 |
| SRCEINFOC | 40c. | [40c] Source: Election Dates Posters | 329 |
| SRCEINFOD | 40d. | [40d] Source: How To Do It! FAQ | 330 |
| SRCEINFOE | 40e. | [40e] Source: Public service ad cmpgn | 331 |
| VOTEMATA | 41a. | [41a] Materials: 2008-09 VAG | 332 |
| VOTEMATB | 41b. | [41b] Materials: FPCAs | 333 |
| VOTEMATC | 41c. | [41c] Materials: FWABs | 334 |
| VOTEMATD | 41d. | [41d] Materials: Election Dates Poster | 335 |
| VOTEMATE | 41e. | [41e] Materials: Motivational posters | 336 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance
Officers

Variables for Analysis- Confidential Variables

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|--|------|
| DUTIESAR | | Briefing- Sat: Time avail for VAO duties | 337 |
| DUTIESBR | | Briefing- Sat: Embassy support for prgrm | 338 |
| DUTIESCR | | Briefing- Sat: DoS support fr vtng prgrm | 339 |
| DUTIESDR | | Briefing- Sat: Qntiy of vtng mtrls avlbl | 340 |
| DUTIESER | | Briefing- Sat: Tmlnss dstrbtn vtng mtrls | 341 |
| DUTIESFR | | Briefing- Sat: Mthd rqstng vtng mtrls | 342 |
| FVAPWEBSATR | | Briefing- Satisfied with FVAP Web site | 343 |
| NUMASST1 | | Briefing- Num ppl assstd: None | 344 |
| NUMASST2 | | Briefing- Num ppl assstd: 1 to 100 | 345 |
| NUMASST3 | | Briefing- Num ppl assstd: 101 to 500 | 346 |
| NUMASST4 | | Briefing- Num ppl assstd: 501 to 1000 | 347 |
| NUMASST5 | | Briefing- Num ppl assstd: 1001 to 2000 | 348 |
| NUMASST6 | | Briefing- Num ppl assstd: 2001 or more | 349 |
| NUMFPCAS1 | | Briefing- Ppl prvdd FPCAs: None | 350 |
| NUMFPCAS2 | | Briefing- Ppl prvdd FPCAs: 1 to 50 | 351 |
| NUMFPCAS3 | | Briefing- Ppl prvdd FPCAs: 51 to 100 | 352 |
| NUMFPCAS4 | | Briefing- Ppl prvdd FPCAs: 101 to 200 | 353 |
| NUMFPCAS5 | | Briefing- Ppl prvdd FPCAs: 201 to 500 | 354 |
| NUMFPCAS6 | | Briefing- Ppl prvdd FPCAs: 501 or more | 355 |
| NUMFWABS1 | | Briefing- Ppl prvdd FWABS: None | 356 |
| NUMFWABS2 | | Briefing- Ppl prvdd FWABS: 1 to 50 | 357 |
| NUMFWABS3 | | Briefing- Ppl prvdd FWABS: 51 to 100 | 358 |
| NUMFWABS4 | | Briefing- Ppl prvdd FWABS: 101 to 200 | 359 |
| NUMFWABS5 | | Briefing- Ppl prvdd FWABS: 201 to 500 | 360 |
| NUMFWABS6 | | Briefing- Ppl prvdd FWABS: 501 or more | 361 |
| SAMPLE | | Crossing: Total | 362 |
| SRCEINFOAR2 | | Briefing- Source: Voting news release | 363 |
| SRCEINFOBR2 | | Briefing- Source: Motivational posters | 364 |
| SRCEINFOCR2 | | Briefing- Source: Election Dates Posters | 365 |
| SRCEINFODR2 | | Briefing- Source: How To Do It! FAQ | 366 |
| SRCEINFOER2 | | Briefing- Source: Public srvc ad cmpgn | 367 |
| TLFRSATISOR | | Briefing- Sat othr toll-free srvc asstnc | 368 |
| TLFRSATISR | | Briefing- Sat toll-free telephone srvc | 369 |
| TRAININGAR2 | | Briefing- Training: FVAP onst VAO trnng | 370 |
| TRAININGBR2 | | Briefing- Training: Other workshop/smnr | 371 |
| TRAININGCR2 | | Briefing- Training: FVAP online/CD ROM | 372 |
| TRAININGDR2 | | Briefing- Training: Clssrm Frgn Srvc Ins | 373 |
| TRAININGER2 | | Briefing- Training: Informal briefing(s) | 374 |
| TRAININGFR2 | | Briefing- Training: Mtrls lft prvs VAO | 375 |
| TRAININGGR2 | | Briefing- Training: Instructions frm DoS | 376 |
| TRAININGHR2 | | Briefing- Training: Mtrls Cnslr Affrs st | 377 |
| VAGMONA | | Briefing- Received 2008-09 VAG: January | 378 |
| VAGMONB | | Briefing- Received 2008-09 VAG: February | 379 |
| VAGMONC | | Briefing- Received 2008-09 VAG: March | 380 |
| VAGMOND | | Briefing- Received 2008-09 VAG: April | 381 |
| VAGMONE | | Briefing- Received 2008-09 VAG: May | 382 |
| VAGMONF | | Briefing- Received 2008-09 VAG: June | 383 |
| VAGMONG | | Briefing- Received 2008-09 VAG: July | 384 |
| VAGMONH | | Briefing- Received 2008-09 VAG: August | 385 |
| VAGMONI | | Briefing- Received 2008-09 VAG: Sept | 386 |
| VAGMONJ | | Briefing- Received 2008-09 VAG: October | 387 |
| VAGMONK | | Briefing- Received 2008-09 VAG: November | 388 |
| VAGMONL | | Briefing- Received 2008-09 VAG: Prr Jnry | 389 |
| VAGMONM | | Briefing- Received 2008-09 VAG: Dnt rcll | 390 |
| VAGUSEFULR | | Briefing- VAG useful in perform VAO dts | 391 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance

Officers

Variables for Analysis- Confidential Variables

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|------------------|----------------|-------------------------------------|------|
| VINUSEFULR | | Briefing- VIN useful for VAO duties | 392 |
| XAGE | | Crossing: Age | 393 |
| XCITIZEN | | Crossing: Number of citizens | 394 |
| XCOUNTRY | | Crossing: Region | 395 |
| XDURVAO | | Crossing: Duration VAO assignment | 396 |
| XTIME | | Crossing: Time in country | 397 |
| XTRAINING | | Crossing: Training | 398 |
| XVAOSERV | | Crossing: Prior VAO service | 399 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance
Officers

Information on Operations- Confidential Variables

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|---------------|-------------|--|------|
| FLAG_FIN | | Final Disposition | 400 |
| INRECNO | | Master SCS ID number | 401 |
| LITHO | | Litho code | 402 |
| QCOMPF | | Questionnaire Complete Number Flag | 403 |
| QCOMPN | | [QCOMPN] Questions completed count | 404 |
| QCOMPP | | [QCOMPP] Questions completed proportion | 405 |
| RESULT_CODE | | Result code from Westat receipt cntrl db | 406 |
| SAMP_DC | | Sample Disposition Code | 407 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance
Officers

Information on Sample and Record Data- Confidential Variables

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|------------------|----------------|-------------------|------|
| REGION | | Geographic region | 408 |

2008 DOSVAO Post-Election Survey of Department of State Voting Assistance

Officers

Information on Weighting- Confidential Variables

| VARIABLE NAME | ITEM NUMBER | LABEL | PAGE |
|------------------|----------------|-------------------------------|------|
| FINALWEIGHT | | Case Weight | 409 |
| SSRINEL | | Survey Self-Report Ineligible | 410 |
| STATUS | | WEIGHTING DISPOSITION | 411 |

Appendix G.
Frequency and Percentage Distributions for
Variables in the Survey Analysis Files

Appendix H.
Flat File Layout for the Basic survey Data
File

| Variable | Type | Start | Stop | Length | Label |
|-----------------|-------------|--------------|-------------|---------------|--|
| HOWLONG | Num | 0001 | 0002 | 002 | As of November 4, 2008, how long had you been stationed in this country? |
| SRAGEGP | Num | 0003 | 0004 | 002 | What was your age on November 4, 2008? |
| CURRASGN | Num | 0005 | 0006 | 002 | Is your current job the same as your job on November 4, 2008? |
| NCURRASGN | Num | 0007 | 0008 | 002 | How long had you been a Voting Assistance Officer (VAO) in the assignment you held on November 4, 2008? |
| TIMEVAO | Num | 0009 | 0010 | 002 | As of November 4, 2008, how long have you served as a Voting Assistance Officer (VAO), including previous service? |
| NUMCITIZEN | Num | 0011 | 0012 | 002 | As of November 4, 2008, how many U.S. citizens (official and non-official) resided in your consular district? |
| TRAINING | Num | 0013 | 0014 | 002 | During the Voting Assistance Officer (VAO) assignment period that includes November 4, 2008, did you receive any training to prepare you for performing your VAO duties? |
| NUMASST | Num | 0015 | 0016 | 002 | During 2008, about how many people did you and your staff provide with voting assistance in the primaries and the November 4 general election? |
| NUMFPCAS | Num | 0017 | 0018 | 002 | During 2008, about how many people did you and your staff provide with Federal Post Card Applications (FPCAs) for the primaries and November 4 general election? |
| NUMFWABS | Num | 0019 | 0020 | 002 | During 2008, about how many people did you and your staff provide with Federal Write-In Absentee Ballots (FWABs) for the primaries and November 4 general election? |
| HOURS | Num | 0021 | 0022 | 002 | During 2008, about many hours per week have you spent on Voting Assistance Officer (VAO) activities? |
| DUTIESA | Num | 0023 | 0024 | 002 | During your most recent Voting Assistance Officer (VAO) assignment, how satisfied or dissatisfied were you with each of the following as you performed your duties? Mark one answer for each item. Amount of time available for performing VAO duties |

| Variable | Type | Start | Stop | Length | Label |
|-----------------|-------------|--------------|-------------|---------------|---|
| DUTIESB | Num | 0025 | 0026 | 002 | During your most recent Voting Assistance Officer (VAO) assignment, how satisfied or dissatisfied were you with each of the following as you performed your duties? Mark one answer for each item. Embassy support for the voting program |
| DUTIESC | Num | 0027 | 0028 | 002 | During your most recent Voting Assistance Officer (VAO) assignment, how satisfied or dissatisfied were you with each of the following as you performed your duties? Mark one answer for each item. Department of State support for the voting program |
| DUTIESD | Num | 0029 | 0030 | 002 | During your most recent Voting Assistance Officer (VAO) assignment, how satisfied or dissatisfied were you with each of the following as you performed your duties? Mark one answer for each item. Quantity of voting materials available |
| DUTIESE | Num | 0031 | 0032 | 002 | During your most recent Voting Assistance Officer (VAO) assignment, how satisfied or dissatisfied were you with each of the following as you performed your duties? Mark one answer for each item. Timeliness of distribution of voting materials within the De |
| DUTIESF | Num | 0033 | 0034 | 002 | During your most recent Voting Assistance Officer (VAO) assignment, how satisfied or dissatisfied were you with each of the following as you performed your duties? Mark one answer for each item. Method of requesting voting materials |
| VAG | Num | 0035 | 0036 | 002 | The Department of Defense 2008-09 Voting Assistance Guide (VAG) provides state-by-state information about registering to vote and requesting an absentee ballot. Did you receive the 2008-09 VAG? |
| VAGUSEFUL | Num | 0037 | 0038 | 002 | During 2008, how useful was the 2008-09 Voting Assistance Guide (VAG) in helping you perform your Voting Assistance Officer (VAO) duties? |
| VINUSE | Num | 0039 | 0040 | 002 | During 2008, did you use the Voting Information News (VIN) newsletter? |

| Variable | Type | Start | Stop | Length | Label |
|-----------------|-------------|--------------|-------------|---------------|---|
| VINUSEFUL | Num | 0041 | 0042 | 002 | Overall, how useful was the Voting Information News (VIN) newsletter in helping you carry out your Voting Assistance Officer (VAO) duties? |
| WEBSITE | Num | 0043 | 0044 | 002 | The Federal Voting Assistance Program (FVAP) Web site, www.fvap.gov, provides voting-related information and resources. During 2008, did you visit this Web site? |
| WEBTIMES | Num | 0045 | 0046 | 002 | How many times did you visit the Federal Voting Assistance Program (FVAP) Web site during 2008? |
| FVAPWEBSAT | Num | 0047 | 0048 | 002 | Overall, how satisfied or dissatisfied were you with the Federal Voting Assistance Program (FVAP) Web site when you visited it in 2008? |
| TOLLFREE | Num | 0049 | 0050 | 002 | The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service from many countries that allows a caller to talk to FVAP staff for voting assistance. During 2008, did you use or refer anyone to the FVAP toll-free telephone service? |
| TLFRSATIS | Num | 0051 | 0052 | 002 | Based on your experience in 2008 with the Federal Voting Assistance Program (FVAP) toll-free telephone service, how satisfied or dissatisfied were you with the assistance you received? |
| TLFRSATISO | Num | 0053 | 0054 | 002 | Based on what you know of the experiences of those whom you referred in 2008 to the Federal Voting Assistance Program (FVAP) toll-free telephone service, how satisfied or dissatisfied were they with the assistance they received? |
| REGIONR | Num | 0055 | 0056 | 002 | Recode- Geographic location |
| VAOSERVER | Num | 0057 | 0058 | 002 | Recode- Dichotomous served as VAO |
| TRAININGAR | Num | 0059 | 0060 | 002 | Recode- Training: Federal Voting Assistance Program (FVAP) onsite VAO training workshop |
| TRAININGBR | Num | 0061 | 0062 | 002 | Recode- Training: Other workshop/seminar |
| TRAININGCR | Num | 0063 | 0064 | 002 | Recode- Training: FVAP online/CD ROM training for VAOs |
| TRAININGDR | Num | 0065 | 0066 | 002 | Recode- Training: Classroom instruction at the Foreign Service Institute |
| TRAININGER | Num | 0067 | 0068 | 002 | Recode- Training: Informal briefing(s) |
| TRAININGFR | Num | 0069 | 0070 | 002 | Recode- Training: Materials left by previous VAOs |
| TRAININGGR | Num | 0071 | 0072 | 002 | Recode- Training: Instructions from the Department of State |
| TRAININGHR | Num | 0073 | 0074 | 002 | Recode- Training: Materials on the Consular Affairs Intranet site |

| Variable | Type | Start | Stop | Length | Label |
|-----------------|-------------|--------------|-------------|---------------|---|
| ACTIVITYAR | Num | 0075 | 0076 | 002 | Recode- Activity: Conduct workshops/briefings on voting for overseas citizens/post staff members |
| ACTIVITYBR | Num | 0077 | 0078 | 002 | Recode- Activity: Distribute Federal Post Card Applications (FPCAs) |
| ACTIVITYCR | Num | 0079 | 0080 | 002 | Recode- Activity: Regularly report on voting activities to your Department's Chief Voting Officer |
| ACTIVITYDR | Num | 0081 | 0082 | 002 | Recode- Activity: Regularly report on voting activities to senior embassy officials |
| ACTIVITYER | Num | 0083 | 0084 | 002 | Recode- Activity: Answer overseas citizens voting questions |
| ACTIVITYFR | Num | 0085 | 0086 | 002 | Recode- Activity: Display voting information materials |
| ACTIVITYGR | Num | 0087 | 0088 | 002 | Recode- Activity: Involve overseas citizens organizations in voting program |
| ASSTAR | Num | 0089 | 0090 | 002 | Recode- Assist: Provide Federal Post Card Applications (FPCAs) to voters |
| ASSTBR | Num | 0091 | 0092 | 002 | Recode- Assist: Help voters fill out FPCAs |
| ASSTCR | Num | 0093 | 0094 | 002 | Recode- Assist: Provide Federal Write-In Absentee Ballots (FWABs) to voters |
| ASSTDRA | Num | 0095 | 0096 | 002 | Recode- Assist: Help voters fill out FWABs |
| ASSTER | Num | 0097 | 0098 | 002 | Recode- Assist: Act as a notary/witness to FPCAs and/or ballots |
| ASSTFR | Num | 0099 | 0100 | 002 | Recode- Assist: Electronically transmit or receive election materials by fax |
| ASSTGR | Num | 0101 | 0102 | 002 | Recode- Assist: Electronically transmit or receive election materials by e-mail |
| ASSTHR | Num | 0103 | 0104 | 002 | Recode- Assist: Help voters determine voting jurisdictions |
| ASSTIR | Num | 0105 | 0106 | 002 | Recode- Assist: Provide addresses of local election officials |
| ASSTJR | Num | 0107 | 0108 | 002 | Recode- Assist: Explain specifics of state voting procedures to voters |
| ASSTKR | Num | 0109 | 0110 | 002 | Recode- Assist: Help voters determine the need to register or how to register |
| ASSTLR | Num | 0111 | 0112 | 002 | Recode- Assist: Provide information on changing legal residence to voters |
| ASSTMRA | Num | 0113 | 0114 | 002 | Recode- Assist: Explain deadlines for necessary forms and/or submitting ballots |
| ASSTNR | Num | 0115 | 0116 | 002 | Recode- Assist: Provide dates of elections |
| ASSTOR | Num | 0117 | 0118 | 002 | Recode- Assist: Answer questions about the impact of voting on federal tax liability |
| ASSTPR | Num | 0119 | 0120 | 002 | Recode- Assist: Explain the importance of voting |

| Variable | Type | Start | Stop | Length | Label |
|-----------------|-------------|--------------|-------------|---------------|--|
| ASSTQR | Num | 0121 | 0122 | 002 | Recode- Assist: Provide information on candidates/issues |
| COMPSAR | Num | 0123 | 0124 | 002 | Recode- Complaint: Complicated voting procedures |
| COMPSBR | Num | 0125 | 0126 | 002 | Recode- Complaint: Difficulty filling out Federal Post Card Application (FPCA) |
| COMPSCR | Num | 0127 | 0128 | 002 | Recode- Complaint: Delayed or no response to the FPCA |
| COMPSDR | Num | 0129 | 0130 | 002 | Recode- Complaint: Returned FPCA because it was not accepted by election officials |
| COMPSER | Num | 0131 | 0132 | 002 | Recode- Complaints: Difficulty having FPCA or ballot notarized |
| COMPSFR | Num | 0133 | 0134 | 002 | Recode- Complaint: Confusing absentee ballot |
| COMPSGR | Num | 0135 | 0136 | 002 | Recode- Complaint: Difficulty using Federal Write-In Absentee Ballot (FWAB) |
| COMPSHR | Num | 0137 | 0138 | 002 | Recode- Complaint: Confusing residency qualifications/laws |
| COMPSIR | Num | 0139 | 0140 | 002 | Recode- Complaint: Not enough information on candidates/issues |
| COMPSJR | Num | 0141 | 0142 | 002 | Recode- Complaint: Difficulty with maintaining current mailing address with local election officials |
| COMPSKR | Num | 0143 | 0144 | 002 | Recode- Complaint: Other complaint(s) |
| FAXAR | Num | 0145 | 0146 | 002 | Recode- Fax: Sent Federal Post Card Applications (FPCAs) |
| FAXBR | Num | 0147 | 0148 | 002 | Recode- Fax: Received FPCAs |
| FAXCR | Num | 0149 | 0150 | 002 | Recode- Fax: Sent blank absentee ballots |
| FAXDR | Num | 0151 | 0152 | 002 | Recode- Fax: Received blank absentee ballots |
| FAXER | Num | 0153 | 0154 | 002 | Recode- Fax: Sent voted ballots |
| FAXFR | Num | 0155 | 0156 | 002 | Recode- Fax: Received voted ballots |
| FAXGR | Num | 0157 | 0158 | 002 | Recode- Fax: Sent other voting materials |
| FAXHR | Num | 0159 | 0160 | 002 | Recode- Fax: Received other voting materials |
| EMAILAR | Num | 0161 | 0162 | 002 | Recode- Email: Sent Federal Post Card Applications (FPCAs) |
| EMAILBR | Num | 0163 | 0164 | 002 | Recode- Email: Received FPCAs |
| EMAILCR | Num | 0165 | 0166 | 002 | Recode- Email: Sent blank absentee ballots |
| EMAILDR | Num | 0167 | 0168 | 002 | Recode- Email: Received blank absentee ballots |
| EMAILER | Num | 0169 | 0170 | 002 | Recode- Email: Sent voted ballots |
| EMAILFR | Num | 0171 | 0172 | 002 | Recode- Email: Received voted ballots |
| EMAILGR | Num | 0173 | 0174 | 002 | Recode- Email: Sent other voting materials |
| EMAILHR | Num | 0175 | 0176 | 002 | Recode- Email: Received other voting materials |

| Variable | Type | Start | Stop | Length | Label |
|-----------------|-------------|--------------|-------------|---------------|--|
| VAGMONTR1 | Num | 0177 | 0178 | 002 | Recode- Month received VAG |
| VAGMONTR2 | Num | 0179 | 0180 | 002 | Recode- Month received VAG |
| LIKEVAGAR | Num | 0181 | 0182 | 002 | Recode- VAG: State-by-state information on registering and voting absentee |
| LIKEVAGBR | Num | 0183 | 0184 | 002 | Recode- VAG: Dates of elections and deadlines |
| LIKEVAGCR | Num | 0185 | 0186 | 002 | Recode- VAG: Information on how to fill out the Federal Post Card Application (FPCA) |
| LIKEVAGDR | Num | 0187 | 0188 | 002 | Recode- VAG: Mailing addresses for FPCAs or ballots |
| LIKEVAGER | Num | 0189 | 0190 | 002 | Recode- VAG: Information on electronically transmitting FPCAs or ballots by fax |
| LIKEVAGFR | Num | 0191 | 0192 | 002 | Recode- VAG: Information on electronically transmitting FPCAs or ballots by e-mail |
| LIKEVAGGR | Num | 0193 | 0194 | 002 | Recode- VAG: The overall layout and design |
| LIKEVAGHR | Num | 0195 | 0196 | 002 | Recode- VAG: Some other feature |
| VINR | Num | 0197 | 0198 | 002 | Recode- Create dichotomous receive VIN |
| VINUSEAR | Num | 0199 | 0200 | 002 | Recode- VIN use: Forwarded it by e-mail |
| VINUSEBR | Num | 0201 | 0202 | 002 | Recode- VIN use: Photocopied the newsletter and distributed it |
| VINUSECR | Num | 0203 | 0204 | 002 | Recode- VIN use: Extracted selected information and distributed it |
| VINUSEDRL | Num | 0205 | 0206 | 002 | Recode- VIN use: Kept it for reference |
| VINUSEER | Num | 0207 | 0208 | 002 | Recode- VIN use: Used it in some other way |
| LIKEVINAR | Num | 0209 | 0210 | 002 | Recode- VIN feature: The overall layout and design |
| LIKEVINBR | Num | 0211 | 0212 | 002 | Recode- VIN feature: The information it contained |
| LIKEVINCR | Num | 0213 | 0214 | 002 | Recode- VIN feature: Ease of use |
| LIKEVINDR | Num | 0215 | 0216 | 002 | Recode- VIN feature: Frequency of the newsletter |
| LIKEVINGER | Num | 0217 | 0218 | 002 | Recode- VIN feature: Timeliness of the information in the newsletter |
| LIKEVINFR | Num | 0219 | 0220 | 002 | Recode- VIN feature: "To Do" checklist |
| LIKEVINGR | Num | 0221 | 0222 | 002 | Recode- VIN feature: Some other feature |
| VISFVAPAR | Num | 0223 | 0224 | 002 | Recode- Web site: To access the online 2008-09 Voting Assistance Guide (VAG) |
| VISFVAPBR | Num | 0225 | 0226 | 002 | Recode- Web site: To access Voting Information News (VIN) newsletters |
| VISFVAPCR | Num | 0227 | 0228 | 002 | Recode- Web site: To access other FVAP publications |
| VISFVAPDR | Num | 0229 | 0230 | 002 | Recode- Web site: To access the Voting Calendar |
| VISFVAPER | Num | 0231 | 0232 | 002 | Recode- Web site: To access the online Federal Post Card Application (FPCA) |

| Variable | Type | Start | Stop | Length | Label |
|-----------------|-------------|--------------|-------------|---------------|--|
| VISFVAPFR | Num | 0233 | 0234 | 002 | Recode- Web site: To link to other election-related Web sites |
| VISFVAPGR | Num | 0235 | 0236 | 002 | Recode- Web site: To obtain Voter Assistance Officer (VAO) training |
| VISFVAPHR | Num | 0237 | 0238 | 002 | Recode- Web site: To find a U.S. Representative or U.S. Senator |
| VISFVAPIR | Num | 0239 | 0240 | 002 | Recode- Web site: To obtain toll-free telephone numbers |
| VISFVAPJR | Num | 0241 | 0242 | 002 | Recode- Web site: To send e-mail to FVAP |
| VISFVAPKR | Num | 0243 | 0244 | 002 | Recode- Web site: To obtain information for your own publications |
| VISFVAPLR | Num | 0245 | 0246 | 002 | Recode- Web site: Some other reason |
| NOFWEBAR | Num | 0247 | 0248 | 002 | Recode- Not visit: I did not know about it |
| NOFWEBBR | Num | 0249 | 0250 | 002 | Recode- Not visit: I did not know what it was for |
| NOFWEBCR | Num | 0251 | 0252 | 002 | Recode- Not visit: I knew about it, but did not know the Web site address |
| NOFWEBDR | Num | 0253 | 0254 | 002 | Recode- Not visit: I got all the information I needed from other sources |
| NOFWEBER | Num | 0255 | 0256 | 002 | Recode- Not visit: I did not think it would be useful |
| NOFWEBFR | Num | 0257 | 0258 | 002 | Recode- Not visit: Some other reason |
| NOTOLLFRAR | Num | 0259 | 0260 | 002 | Recode- Phone: I got all of the voting assistance I needed from other sources |
| NOTOLLFRBR | Num | 0261 | 0262 | 002 | Recode- Phone: No one asked to be referred |
| NOTOLLFRCR | Num | 0263 | 0264 | 002 | Recode- Phone: I did not know about it |
| NOTOLLFRDR | Num | 0265 | 0266 | 002 | Recode- Phone: Some other reason |
| SRCEINFOAR | Num | 0267 | 0268 | 002 | Recode- Source: Voting news releases |
| SRCEINFOBR | Num | 0269 | 0270 | 002 | Recode- Source: Motivational posters |
| SRCEINFOCR | Num | 0271 | 0272 | 002 | Recode- Source: Election Dates Posters |
| SRCEINFODR | Num | 0273 | 0274 | 002 | Recode- Source: How To Do It! Frequently Asked Questions about absentee voting |
| SRCEINFOER | Num | 0275 | 0276 | 002 | Recode- Source: Public service ad campaign |
| VOTEMATAR | Num | 0277 | 0278 | 002 | Recode- Materials: 2008-09 Voting Assistance Guides (VAG) |
| VOTEMATBR | Num | 0279 | 0280 | 002 | Recode- Materials: Federal Post Card Applications (FPCAs) |
| VOTEMATCR | Num | 0281 | 0282 | 002 | Recode- Materials: Federal Write-In Absentee Ballots (FWABs) |
| VOTEMATDR | Num | 0283 | 0284 | 002 | Recode- Materials: Election Dates Posters |
| VOTEMATER | Num | 0285 | 0286 | 002 | Recode- Materials: Motivational posters |
| XAGER | Num | 0287 | 0288 | 002 | Crossing: Age |
| XCITIZENR | Num | 0289 | 0290 | 002 | Crossing: Number of citizens |
| XCOUNTTRYR | Num | 0291 | 0292 | 002 | Crossing: Region |
| XDURVAOR | Num | 0293 | 0294 | 002 | Crossing: Duration VAO assignment |
| XTIMER | Num | 0295 | 0296 | 002 | Crossing: Time in country |

| Variable | Type | Start | Stop | Length | Label |
|-----------------|-------------|--------------|-------------|---------------|---|
| XTRAININGR | Num | 0297 | 0298 | 002 | Crossing: Training |
| XVAOSERVER | Num | 0299 | 0300 | 002 | Crossing: Prior VAO service |
| UNIQUEID | Char | 0301 | 0309 | 009 | Case Identification Value |
| _TOTAL_ | Num | 0310 | 0324 | 015 | Variance Estimation Strata Totals Based On Sampling Frame Counts |
| ELIGFLGW | Num | 0325 | 0326 | 002 | Eligibility Flag |
| FINALWGT | Num | 0327 | 0346 | 020 | Final Weight with non-response and poststratification adjustments |
| V_STRAT | Num | 0347 | 0350 | 004 | Variance estimation strata |

Appendix I.
Notes on Analysis of the 2008 DOSVAO
Dataset

```

/* coding for ACTIVITYAR variable */
*****
ACTIVITYAR-GR: Recode- Most recent VAO assignment
Standardize denominators.
*****
array hapa(*) ACTIVITYA ACTIVITYB ACTIVITYC ACTIVITYD ACTIVITYE
      ACTIVITYF ACTIVITYG;
array hapb(*) ACTIVITYAR ACTIVITYBR ACTIVITYCR ACTIVITYDR
ACTIVITYER ACTIVITYFR ACTIVITYGR;

do I = 1 to dim(hapa);
  hapb(i)=hana(i);
end;

*Standardize denominator for group variable;
if N(of ACTIVITYA ACTIVITYB ACTIVITYC ACTIVITYD ACTIVITYE
ACTIVITYF ACTIVITYG) > 0 then do;
  do i = 1 to dim(hapa);
    if hapb(i)=. then hapb(i)=1; /*No*/
    end;
  end;
Drop i;

/* coding for ASSTAR variable */
*****
ASSTAR-QR: Recode- Asked for voting assistance
Standardize denominators.
*****
array bapa(*) ASSTA ASSTB ASSTC ASSTD ASSTE ASSTF ASSTG ASSTH
      ASSTI ASSTJ ASSTK ASSTL ASSTM ASSTN ASSTO ASSTP ASSTQ;
array bapb(*) ASSTAR ASSTBR ASSTCR ASSTDTR ASSTER ASSTFR ASSTGR
ASSTHR ASSTIR ASSTJR ASSTKR ASSTLR ASSTMR ASSTNR ASSTOR
ASSTPR ASSTQR;

do I = 1 to dim(bapa);
  bapb(i)=bapa(i);
end;

*Standardize denominator for group variable;
if N(of ASSTA ASSTB ASSTC ASSTD ASSTE ASSTF ASSTG ASSTH ASSTI
ASSTJ ASSTK ASSTL ASSTM ASSTN ASSTO ASSTP ASSTQ) > 0 then do;
  do i = 1 to dim(bapa);
    if bapb(i)=. then bapb(i)=1; /*No*/
    end;
  end;
Drop i;

```

```

/* coding for COMPSAR variable */
*****
COMPSAR-KR: Recode- Complaints about registering to vote
Standardize denominators.
*****
array capa(*) COMPSA COMPSB COMPSC COMPSD COMPSE COMPSF
COMPSG COMPSH COMPSI COMPSJ COMPSK;
array capb(*) COMPSAR COMPSBR COMPSCR COMPSDR COMPSER COMPSFR
COMPSGR COMPSHR COMPSIR COMPSJR COMPSKR;

do I = 1 to dim(capa);
    capb(i)=capa(i);
end;

*Standardize denominator for group variable;
if N(of COMPSA COMPSB COMPSC COMPSD COMPSE COMPSF COMPSG
COMPSH COMPSI COMPSJ COMPSK ) > 0 then do;
    do i = 1 to dim(capa);
        if capb(i)=. then capb(i)=1; /*No*/
    end;
end;

Drop i;

/* coding for EMAILAR variable */
*****
EMAILAR-HR: Voting materials by e-mail
Standardize denominators.
*****
array gapa(*) EMAILA EMAILB EMAILC EMAILD EMAILE EMAILF EMAILG
EMAILH;
array gapb(*) EMAILAR EMAILBR EMAILCR EMAILDR EMAILER EMAILFR
EMAILGR EMAILHR;

do I = 1 to dim(gapa);
    gapb(i)=gapa(i);
end;

*Standardize denominator for group variable;
if N(of EMAILA EMAILB EMAILC EMAILD EMAILE EMAILF EMAILG
EMAILH ) > 0 then do;
    do i = 1 to dim(gapa);
        if gapb(i)=. then gapb(i)=1; /*No*/
    end;
end;
Drop i;

```

```

/* coding for FAXAR variable */
*****
FAXAR-HR: Voting materials by fax
Standardize denominators.
*****
array fapa(*) FAXA  FAXB  FAXC  FAXD  FAXE  FAXF  FAXG  FAXH;
array fapb(*) FAXAR  FAXBR  FAXCR  FAXDR  FAXER  FAXFR  FAXGR  FAXHR;

do I = 1 to dim(fapa);
  fapb(i)=fapa(i);
end;

*Standardize denominator for group variable;
if N(of FAXA  FAXB  FAXC  FAXD  FAXE  FAXF  FAXG  FAXH ) > 0
then do;
  do i = 1 to dim(fapa);
    if fapb(i)=. then fapb(i)=1;  /**No**/
    end;
  end;
Drop i;

/* coding for LIKEVAGAR variable */
*****
LIKEVAGAR-GR: Recode: Like features of VAG
Standardize denominators.
*****
array japa(*) LIKEVAGA  LIKEVAGB  LIKEVAGC  LIKEVAGD  LIKEVAGE
          LIKEVAGF  LIKEVAGG  LIKEVAGH;
array japb(*) LIKEVAGAR  LIKEVAGBR  LIKEVAGCR  LIKEVAGDR  LIKEVAGER
          LIKEVAGFR  LIKEVAGGR  LIKEVAGHR;

do I = 1 to dim(japa);
  japb(i)=japa(i);
end;

*Standardize denominator for group variable;
if N(of LIKEVAGA  LIKEVAGB  LIKEVAGC  LIKEVAGD  LIKEVAGE
    LIKEVAGF  LIKEVAGG  LIKEVAGH) > 0 then do;
  do i = 1 to dim(japa);
    if japb(i)=. then japb(i)=1;  /**No**/
    end;
  end;
Drop i;

```

```

/* coding for LIKEVINAR variable */
*****
LIKEVINAR-GR: Recode- VIN features
Standardize denominators.
*****
array lapa(*) LIKEVINA LIKEVINB LIKEVINC LIKEVIND LIKEVINE
      LIKEVINF LIKEVING;
array lapb(*) LIKEVINAR LIKEVINBR LIKEVINCR LIKEVINDR LIKEVINER
      LIKEVINFR LIKEVINGR;

do I = 1 to dim(lapa);
  lapb(i)=lapa(i);
end;

*Standardize denominator for group variable;
if N(of LIKEVINA LIKEVINB LIKEVINC LIKEVIND LIKEVINE LIKEVINF
LIKEVING ) > 0 then do;
  do i = 1 to dim(lapa);
    if lapb(i)=-. then lapb(i)=1; /*No*/
    end;
  end;
Drop i;

/* coding for NOFWEBAR variable */
*****
NOFWEBAR-FR: Recode- Reason not visit FVAP Web site
Standardize denominators.
*****
array para(*) NOFWEBA NOFWEBB NOFWEBC NOFWEBD NOFWEBE
NOFWEBF;
array parb(*) NOFWEBAR NOFWEBBR NOFWEBCR NOFWEBDR NOFWEBER
NOFWEBFR;

do I = 1 to dim(para);
  parb(i)=para(i);
end;

*Standardize denominator for group variable;
if N(of NOFWEBA NOFWEBB NOFWEBC NOFWEBD NOFWEBE
NOFWEBF) > 0 then do;
  do i = 1 to dim(para);
    if parb(i)=-. then parb(i)=1; /*No*/
    end;
  end;
Drop i;

```

```

/* coding for NOTOLLFRAR variable */
*****
NOTOLLFRAR-DR: Recode- Reason not use FVAP phone service
Standardize denominators.
*****
array nara(*) NOTOLLFRA NOTOLLFRB NOTOLLFRC NOTOLLFRD;
array narb(*) NOTOLLFRAR NOTOLLFRBR NOTOLLFRCR NOTOLLFRDR;

do I = 1 to dim(nara);
  narb(i)=nara(i);
end;

*Standardize denominator for group variable;
if N(of NOTOLLFRA NOTOLLFRB NOTOLLFRC NOTOLLFRD ) > 0 then do;
  do i = 1 to dim(nara);
    if narb(i)=-. then narb(i)=1; /*No*/
    end;
  end;
end;

Drop i;

/* coding for REGIONR variable */
*****
REGIONR: Overseas location
*****
IF UPCASE (SUBSTR (REGION, 1, 2)) = 'AF' THEN REGIONR = 1; /*Africa*/
ELSE IF UPCASE (SUBSTR (REGION, 1, 2)) = 'EA' THEN REGIONR = 2; /*East
Asia/Pacific*/
ELSE IF UPCASE (SUBSTR (REGION, 1, 2)) = 'EU' THEN REGIONR = 3; /*Europe*/
ELSE IF UPCASE (SUBSTR (REGION, 1, 2)) = 'NO' THEN REGIONR = 4; /*Near
East & South Central Asia*/
ELSE IF UPCASE (SUBSTR (REGION, 1, 2)) = 'WE' THEN REGIONR = 5; /*Western
Hemisphere*/

/* coding for VAGMONTR1 variable */
*****
VAGMONTR1-R2: Recode- Month received VAG
*****
IF VAGMONTH IN (7 8 9 10 11 12 60) THEN VAGMONTR1 = 99;
ELSE VAGMONTR1 = VAGMONTH;

IF VAGMONTH IN (1 2 3 4 5 6) THEN VAGMONTR2 = 99;
ELSE VAGMONTR2 = VAGMONTH;

```

```

/* coding for VAOSERVER variable */
*****
VAOSERVER2: Recode- Dichotomous served as VAO
*****
IF VAOSERV IN (2 3) THEN VAOSERVER = 2;
Else VAOSERVER=VAOSERV;

/* coding for VINR variable */
*****
VINR: Recode- Create dichotomous receive VIN
*****
IF VIN IN (2 3 4) THEN VINR = 2; /*YES*/
ELSE IF VIN = 1 THEN VINR = 1; /*NO*/
Else VINR=VIN;

/* coding for VINUSEAR variable */
*****
VINUSEAR-ER: Recode- Use VIN
Standardize denominators.
*****
array kapa(*) VINSEA VINSEB VINSEC VINUSED VINSEE;
array kapb(*) VINSEAR VINSEBR VINSECR VINSEDR VINSEER;

do I = 1 to dim(kapa);
  kapb(i)=kapa(i);
end;

*Standardize denominator for group variable;
if N(of VINSEA VINSEB VINSEC VINUSED VINSEE) > 0 then do;
  do i = 1 to dim(kapa);
    if kapb(i)=. then kapb(i)=1; /*No*/
  end;
end;

Drop i;

```

```

/* coding for VISFVAPAR variable */
*****
VISFVAPAR-LR: Recode- Visit FVAP Web site
Standardize denominators.
*****
array mapa(*) VISFVAPA  VISFVAPB  VISFVAPC  VISFVAPD  VISFVAPE
      VISFVAPF  VISFVAPG  VISFVAPH  VISFVAPI  VISFVAPJ
      VISFVAPK  VISFVAPL;
array mapb(*) VISFVAPAR  VISFVAPBR  VISFVAPCR  VISFVAPDR  VISFVAPER
      VISFVAPFR  VISFVAPGR  VISFVAPHR  VISFVAPIR  VISFVAPJR
      VISFVAPKR  VISFVAPLR;

do I = 1 to dim(mapa);
  mapb(i)=mapa(i);
end;

*Standardize denominator for group variable;
if N(of VISFVAPA  VISFVAPB  VISFVAPC  VISFVAPD  VISFVAPE  VISFVAPF
  VISFVAPG  VISFVAPH  VISFVAPI  VISFVAPJ  VISFVAPK  VISFVAPL) > 0 then
do;
  do i = 1 to dim(mapa);
    if mapb(i)=. then mapb(i)=1;  /**No**/
  end;
end;
Drop i;

/* coding for VOTEMATAR variable */
*****
VOTEMATAR-ER: Recode- Election materials dichotomous
*****
array vara(*) VOTEMATA  VOTEMATB  VOTEMATC  VOTEMATD  VOTEMATE;
array varb(*) VOTEMATAR  VOTEMATBR  VOTEMATCR  VOTEMATDR
  VOTEMATER;

do I = 1 to dim(vara);
  varb(i)=vara(i);
  if vara(i) = 60 then varb(i) = .;
  else vara(i) = varb(i);
end;

Drop i;

```

```

/* coding for SAMPLE variable */
*****
Total
*****;
SAMPLE=1;

/* coding for XCOUNTRY variable */
*****
Region
Constructed from record data
XCOUNTRY: Region
*****;
XCOUNTRY = REGIONR;

/* coding for XCITIZEN variable */
*****
XCITIZEN: Number of citizens
Constructed from survey data NUMCITIZEN
Coding for XCITIZEN variable
*****;
XCITIZEN=NUMCITIZEN;

/* coding for XTIME variable */
*****
XTIME: Time in country
Constructed from survey data HOWLONG
Coding for XTIME variable
*****;
IF HOWLONG IN (1 2) THEN XTIME = 1; /*LESS THAN 1 YEAR*/
ELSE IF HOWLONG IN (3 4) THEN XTIME = 2; /*1 YEAR TO 3 YEARS*/
ELSE IF HOWLONG = 5 THEN XTIME = 3; /*3 YEARS OR MORE*/
ELSE XTIME=HOWLONG;

/* coding for XDURVAO variable */
*****
XDURVAO: Duration VAO assignment
Constructed from survey data NCURRASGN
Coding for XDURVAO
*****;
XDURVAO=NCURRASGN;

```

```
/* coding for XVAOSERV variable */
*****
XVAOSERV: Prior VAO service
Constructed from survey data VAOserv
Coding for XVAOSERV variable
*****;
IF VAOserv IN (2 3) THEN XVAOSERV = 2;
ELSE XVAOSERV=VAOserv;
```

```
/* coding for XTRAINING variable */
*****
XTRAINING: Training
Constructed from survey data TRAINING
Coding for XTRAINING variable
*****;
XTRAINING=TRAINING;
```

```
/* coding for XAGE variable */
*****
XAGE: Age
Constructed from survey data SRAGEGP
Coding for XAGE variable
*****;
XAGE=SRAGEGP;
```

```
/* coding for TRAININGAR variable */
/*****
TRAININGAR-HR: Recode- Training materials
SRCEINFOAR-ER: Recode- Source useful
*****/
array zara(*) TRAININGA TRAININGB TRAININGC TRAININGD TRAININGE
TRAININGF TRAININGG TRAININGH SRCEINFOA SRCEINFOB SRCEINFOC
SRCEINFOD SRCEINFOE;
array zarb(*) TRAININGAR TRAININGBR TRAININGCR TRAININGDR
TRAININGER TRAININGFR TRAININGGR TRAININGHR SRCEINFOAR
SRCEINFOBR SRCEINFOCR SRCEINFODR SRCEINFOER;
```

```
do I = 1 to dim(Zara);
  Zarb(i)=Zara(i);
  if Zara(i) = 60 then Zarb(i) = .;
  else Zara(i) = Zarb(i);
end;
Drop i;
```

```

/* coding for TRAININGAR2 variable */
*****
TRAININGAR2-HR2: VAO Training
VAGUSEFULR: Useful VAG perform duties
VINUSEFULR: Use VIN
SRCEINFOAR2-DR2: Useful sources perform duties
*****
ARRAY CBAPA(*) TRAININGAR TRAININGBR TRAININGCR TRAININGDR
TRAININGER TRAININGFR TRAININGGR TRAININGHR VAGUSEFUL
VINUSEFUL SRCEINFOAR SRCEINFOBR SRCEINFOCR SRCEINFODR
SRCEINFOER;
ARRAY CBAPB(*) TRAININGAR2 TRAININGBR2 TRAININGCR2 TRAININGDR2
TRAININGER2 TRAININGFR2 TRAININGGR2 TRAININGHR2 VAGUSEFULR
VINUSEFULR SRCEINFOAR2 SRCEINFOBR2 SRCEINFOCR2 SRCEINFODR2
SRCEINFOER2;

DO I = 1 TO DIM (CBAPA);
  CBAPB(I)=CBAPA(I);
  IF CBAPA(I) IN (1 2) THEN CBAPB(I) = 1;
  ELSE IF CBAPA(I) = 3 THEN CBAPB(I) = 2;
  ELSE IF CBAPA(I) IN (4 5) THEN CBAPB(I) = 3;
END;

DROP I;

/* coding for DUTIESAR variable */
*****
DUTIESAR-FR: VAO duties
*****
ARRAY DBAPA(*) DUTIESA DUTIESB DUTIESC DUTIESD DUTIESE
DUTIESF FVAPWEBSAT TLFRSATIS TLFRSATISO;
ARRAY DBAPB(*) DUTIESAR DUTIESBR DUTIESCR DUTIESDR DUTIESER
DUTIESFR FVAPWEBSATR TLFRSATISR TLFRSATISOR;

DO I = 1 TO DIM (DBAPA);
  DBAPB(I)=DBAPA(I);
  IF DBAPA(I) IN (1 2) THEN DBAPB(I) = 1;
  ELSE IF DBAPA(I) = 3 THEN DBAPB(I) = 2;
  ELSE IF DBAPA(I) IN (4 5) THEN DBAPB(I) = 3;
  ELSE IF DBAPA(I) = 60 THEN DBAPB(I) = .;
END;

DROP I;

```

```

/* coding for VAGMONA variable */
*****
VAGMONA-M: Month received VAG
*****
ARRAY Q23BR {13} VAGMONA VAGMONB VAGMONC VAGMOND
VAGMONE VAGMONF VAGMONG VAGMONH VAGMONI VAGMONJ
VAGMONK VAGMONL VAGMONM;
DO I = 1 TO 13;
  IF VAGMONTH GT .Z THEN DO;
    Q23BR{I} = 1;
    IF VAGMONTH = I THEN Q23BR{I} = 2;
    IF I = 13 then do;
      IF VAGMONTH = 60 THEN Q23BR{I} = 2;
    END;
  END;
  IF VAGMONTH = .B THEN Q23BR{I} = .B;
  IF VAGMONTH = .N THEN Q23BR{I} = .N;
END;

/* coding for NUMASST1 variable */
*****
NUMASST1-6: Number people assisted
*****
ARRAY Q11BR {6} NUMASST1 NUMASST2 NUMASST3 NUMASST4
NUMASST5 NUMASST6;

DO I = 1 TO 6;
  IF NUMASST GT .Z THEN DO;
    Q11BR{I} = 1;
    IF NUMASST = I-1 THEN Q11BR{I} = 2;
  END;
  IF NUMASST = .B THEN Q11BR{I} = .B;
  IF NUMASST = .N THEN Q11BR{I} = .N;
END;

```

```

/* coding for NUMFPCAS1 variable */
*****
NUMFPCAS1-6: Number people FPCA
*****
ARRAY Q12BR {6} NUMFPCAS1 NUMFPCAS2 NUMFPCAS3 NUMFPCAS4
NUMFPCAS5 NUMFPCAS6;

DO I = 1 TO 6;
  IF NUMFPCAS GT .Z THEN DO;
    Q12BR{I} = 1;
    IF NUMFPCAS = I-1 THEN Q12BR{I} = 2;
  END;
  IF NUMFPCAS = .B THEN Q12BR{I} = .B;
  IF NUMFPCAS = .N THEN Q12BR{I} = .N;
END;

/* coding for NUMFWABS1 variable */
*****
NUMFWABS1-6: Number people FWAB
*****
ARRAY Q13BR {6} NUMFWABS1 NUMFWABS2 NUMFWABS3 NUMFWABS4
NUMFWABS5 NUMFWABS6;

DO I = 1 TO 6;
  IF NUMFWABS GT .Z THEN DO;
    Q13BR{I} = 1;
    IF NUMFWABS = I-1 THEN Q13BR{I} = 2;
  END;
  IF NUMFWABS = .B THEN Q13BR{I} = .B;
  IF NUMFWABS = .N THEN Q13BR{I} = .N;
END;

```

REPORT DOCUMENTATION PAGE

Form Approved
OMB No. 0704-0188

The public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to Department of Defense, Washington Headquarters Services, Directorate for Information Operations and Reports (0704-0188), 1215 Jefferson Davis Highway, Suite 1204, Arlington, VA 22202-4302. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

PLEASE DO NOT RETURN YOUR FORM TO THE ABOVE ADDRESS.

| | | | | |
|---|----------------|------------------------------|--|--|
| 1. REPORT DATE (DD-MM-YYYY) | 2. REPORT TYPE | 3. DATES COVERED (From - To) | | |
| 4. TITLE AND SUBTITLE | | 5a. CONTRACT NUMBER | | |
| | | 5b. GRANT NUMBER | | |
| | | 5c. PROGRAM ELEMENT NUMBER | | |
| 6. AUTHOR(S) | | 5d. PROJECT NUMBER | | |
| | | 5e. TASK NUMBER | | |
| | | 5f. WORK UNIT NUMBER | | |
| 7. PERFORMING ORGANIZATION NAME(S) AND ADDRESS(ES) | | | 8. PERFORMING ORGANIZATION REPORT NUMBER | |
| 9. SPONSORING/MONITORING AGENCY NAME(S) AND ADDRESS(ES) | | | 10. SPONSOR/MONITOR'S ACRONYM(S) | |
| | | | 11. SPONSOR/MONITOR'S REPORT NUMBER(S) | |
| 12. DISTRIBUTION/AVAILABILITY STATEMENT | | | | |
| 13. SUPPLEMENTARY NOTES | | | | |
| 14. ABSTRACT | | | | |
| 15. SUBJECT TERMS | | | | |
| 16. SECURITY CLASSIFICATION OF: | | 17. LIMITATION OF ABSTRACT | 18. NUMBER OF PAGES | 19a. NAME OF RESPONSIBLE PERSON 19b. TELEPHONE NUMBER (Include area code) |
| a. REPORT | b. ABSTRACT | c. THIS PAGE | | |

14.

